
THE CENTRAL VISAYAS HEALTH REFERRAL SYSTEM

Manual of Operations, Second Edition

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LIST OF ACRONYMS

ABTC	Animal Bite Treatment Center
AO	Administrative Order
BEMONC	Basic Emergency Obstetric and Newborn Care
BHS	Barangay Health Station
BTL	Bilateral Tubal Ligation
CHO	City Health Office
CV	Central Visayas
CV CHD	Central Visayas Center for Health Development
CV HRS	Central Visayas Health Referral System
DM	Department Memorandum
DOH	Department of Health
FP	Family Planning
HC	Health Center
HCPN	Health Care Provider Network
HFDU	Health Facility Development Unit
HRS	Health Referral System
HSP	Health Service Provider
ICT	Information and Communication Technology
LGU	Local Government Unit
MHO	Municipal Health Office
M&E	Monitoring and Evaluation
MLLA	Mini laparotomy under Local Anesthesia
PCF	Primary Care Facility
PCPN	Primary Care Provider Network
PDOHO	Provincial DOH Office
PHIC	Philippine Health Insurance Corporation
PHN	Public Health Nurse
PHO	Provincial Health Office
PHU	Public Health Unit
PPFP	Postpartum Family Planning
PPIUD	Postpartum Intrauterine Device Insertion
RC	Referral Committee
RHM	Rural Health Midwife
RHU	Rural Health Unit
SDN	Service Delivery Network
TWG	Technical Working Group

FOREWORD



Republic Act 11223 or the Universal Health Care (UHC) Law seeks to achieve the health system reforms necessary to expand access to quality, equitable, and affordable health services of all Filipinos and protect them against financial risks in health service utilization. This landmark legislation adopts a whole-of-system, whole-of-government, whole-of-society, and people-centered approach to improve overall health system performance. In Central Visayas (CV), one of the key measures to progressively achieve UHC is the operationalization of the regional health referral system (HRS).

The establishment of HRS in CV local governments began in 2001 when an assessment of health system performance surfaced the health systems gaps in the region such as inadequate policies and guidelines on HRS; poor access to health services due to geographical factors; inadequate health human resources; inadequate logistics and technical support; and poor knowledge, attitudes, and skills among health service providers. To address these gaps, the Central Visayas Center for Health Development (CVCHD) supported its catchment cities and provinces in streamlining their referral processes.

In 2015, to standardize referral protocols in the entire region, the CVCHD published the first edition manual of operations (MOO) of the CV HRS, which was co-developed with representatives from various healthcare organizations, including city and provincial health offices. The manual provides the protocols and mechanics in referring patients, as well as the guidelines for operationalizing the region-wide HRS.

Over the years of HRS operationalization, efforts were made to make referral process, including its monitoring and evaluation, more efficient. These efforts include digitizing referral processes. CVCHD spearheaded the upgrading from paper-based to electronic referral system in the latter part of 2019. With this major innovative transition, and the need to recalibrate referral processes to align with UHC requirements, particularly for the health care provider network service delivery design, it became imperative to update the CV HRS MOO. Moreover, the advent of the COVID-19 pandemic and the continuous occurrence of disasters and calamities in the country highlighted that HRS processes should appropriately cover effective response to public health emergencies.

This CV HRS second edition MOO is conceptualized as a powerful tool in the operationalization of the upgraded referral system which aims to strengthen collaborations across health care organizations and local governments to improve health and save lives. It is a heartfelt reminder that securing people's health leads to creating healthy and progressive communities – the ultimate goal of AmBisyon Natin 2040.

A stylized, handwritten signature in black ink, appearing to be 'J. Bernadas'.

Jaime S. Bernadas, MD, MGM, CESO III
Regional Director
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MESSAGE FROM THE OFFICE OF HEALTH, UNITED STATES AGENCY FOR INTERNATIONAL DEVELOPMENT (USAID) - PHILIPPINES



Congratulations to the Department of Health (DOH) Central Visayas Center for Health Development (CVCHD) and partners for their outstanding work on publishing the Second Edition of the Central Visayas Regional Health Referral System Manual.

This publication is a testament to the continuous improvement of our public health system and a major step towards achieving fully functional and cohesive regional health systems in the Central Visayas.

A functional referral system incorporates an integrated health system as envisioned in the Universal Health Coverage Law. It also includes appropriate referrals as a critical component of quality clinical care, ensuring an optimal flow of patients among healthcare providers at all levels of the healthcare system.

USAID is proud to be a part of this endeavor towards seamlessly providing healthcare for Filipinos. Guided by our shared vision of a stronger health system focused on equity, quality, and resource optimization for better health for all, USAID will continue to work with the Department of Health and its various partners in the private sector, civil society organizations, and other local stakeholders in bolstering the region's health system.

We wish all of you the best in your journey towards achieving Universal Healthcare in the Philippines!


Michelle Lang-Alli (signed)
Director, Office of Health
USAID/Philippines

ACKNOWLEDGEMENT

The Department of Health (DOH) Central Visayas Center for Health Development (CVCHD) expresses its deepest appreciation to the members of the Technical Working Group (TWG) of the Regional Health Referral System (RHRS) for their tireless efforts in developing this Second Edition of the Central Visayas Regional Health Referral System Manual.

The TWG is composed of:

Chairperson	:	Dr. Jera C. Armendarez
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The CVCHD also extends its deep gratitude to the provincial, city, and municipal health officers; chiefs of both DOH-retained and local government unit hospitals; and the local health boards in Central Visayas for their feedback and inputs to further refine this manual.

This same appreciation is also extended to Dr. Mari Leo Fidel T. Pataray MD, FPCP, the Medical Specialist IV and Vicente Sotto Memorial Medical Center Health Referral Point Person for his constant feedback of the daily status in the utilization of the RHRS.

Finally, the guidance and valuable inputs of the USAID's ReachHealth Project in the manual review and development process is hereby acknowledged with gratitude.

ABOUT THE MANUAL

As Central Visayas (CV) gears toward ensuring the functionality and efficiency of referral mechanisms in all cities and provinces across the region, the CV Center for Health Development (CHD), in collaboration with various healthcare organizations and different levels of health facilities in the region, developed this manual of operations. This compendium of operational documents contains the agreed upon activities in operationalizing the Central Visayas Health Referral System (CVHRS), including the implementation of its e-referral system. It also provides the: (1) structure of the referral network, (2) standard referral tools, (3) guiding principles in referral, (4) referral protocols, and (5) other operational details of the referral system.

This manual was developed considering the diverse situations and health service delivery structures of the cities and provinces in CV; the perspectives of different stakeholders, including the provincial/city/municipal health offices, public and private hospitals of varying functional capacities, and health centers and rural health units; and the recommended service delivery design of health care provider networks (HCPNs). While it was deliberately made as comprehensive as possible, the developers of this manual do not claim that it will respond to all nuances and needs in the local context. Thus, HCPNs can either adopt it as is or supplement it with local guidelines as needed. Nonetheless, the general guidelines and referral processes contained herein are considered standard and should be complied with by all health facilities in the region's HCPNs. As such, supplementary guidelines should be made only to provide details of local arrangements in operationalizing the referral system.

The contents of this manual are divided into the following sections:

Introduction – presents the history, overview, purpose, and objectives of the CVHRS.

Referral System Framework, Concepts, and Principles – discusses the definition, types, purpose, and standards of referral.

Operationalizing the Central Visayas Health Referral System – provides the structure and implementation arrangements of CVHRS. It also discusses the features and operational details of e-referral.

Referral Guidelines – provides the step-by-step process in conducting referral – from pre-referral stage to post-referral stage. It also presents the referral protocols for medico-legal cases and mass casualties.

Referral System Monitoring and Evaluation – presents M&E as a critical component in ensuring the functionality, efficiency, and continuous improvement of the referral system.

The target users of this manual include health service providers from different levels of health facilities in CV, technical and administrative staff of city and provincial health offices, and relevant employees of CVCHD.

INTRODUCTION

Health is recognized as a basic human right by the 1987 Philippine Constitution, which specifically stipulates that “*the State shall protect and promote the right to health of the people and instill health consciousness among them*”. In consonance with this constitutional provision, the Philippine government enacted Republic Act 11223 or the so-called Universal Health Care (UHC) Law, which aims to make quality health services accessible to all Filipinos regardless of socio-economic status. This landmark legislation seeks to progressively realize UHC in the country by adopting a whole-of-system, whole-of-government, whole-of-society, and people-centered approaches to improve overall health system performance.

One of the measures identified to improve health system performance is the establishment or strengthening of Health Referral Systems (HRS). Through this, health facilities will be able to effectively coordinate the delivery of appropriate health services to the right client matched and linked with the right facility.

Establishment of Central Visayas Health Referral System

The establishment of HRS in Central Visayas (CV) began in 2001. It started with a baseline assessment of referral practices and identification of deterrents for the successful implementation of a functional health system. This DOH-led assessment found that lack of concrete policies and guidelines on referral; poor access to health services due to geographical challenges; inadequate health human resources; inadequate logistics and technical support for health programs and services; and gaps in knowledge, attitudes, and skills of health service providers (HSPs) hinder local health systems from efficiently delivering quality health services. As part of the efforts to address these health systems gaps, various activities were conducted to establish a functional referral system in all local government units in the region. Specifically, seminars, training, workshops, and consultative meetings were held to help cities and provinces systematize their referral processes and standardize their referral tools. However, problems in care coordination persisted, especially between cities and provinces where geo-political barriers usually confront HSPs whenever they refer patients. To address this, the CV CHD spearheaded the establishment of a regional HRS called the Central Visayas Health Referral System (CVHRS). This region-wide system sought to strengthen and institutionalize processes that ensure consistent and continuous coordination and collaboration among all health facilities in the region in delivering health services based on their respective capacities. Through this, they sought to reliably provide timely and appropriate care to the right patient in the right health facility.

In 2015, CVCHD published the first edition referral manual of Central Visayas. This manual served as a guide and reference for HSPs in the proper conduct of referral. It provided protocols and mechanics in referring patients; directory of health services and facilities; policies and guidelines on medico-legal cases and deaths; standard referral forms; identified point persons for the HRS; creation of the HRS Committee/Team; communication arrangements; referral system monitoring and evaluation (M&E); and guidelines in transporting patients, among others.

However, despite the development and dissemination of the manual, gaps in implementation persisted. The paper-based referral system was confronted with

inadequacy of case management information during referral, lost or misplaced paper records, and non-completion of the two-way referral, resulting in poor health care. Additionally, the lack of effective communication and coordination system led to uncoordinated, untracked, and incomplete referrals. However, these gaps were incompletely documented as HRS monitoring and evaluation mechanisms were not fully established and implemented. To resolve these problems, the region gradually transitioned to digitizing referral mechanisms. Through this, communication, feedback, and M&E mechanisms are integrated into the referral tools, thereby making the referral process more efficient.

Digitization of Referrals

The use of information and communication technology (ICT) in health systems is a viable way to streamline care coordination and referral processes. Thus, CVCHD decided to upgrade the paper based HRS to an electronic referral system. Digitization efforts started in January 2018. High-tech equipment, gadgets, and office space for the ICT Unit were provided and ICT personnel were designated for the digitization effort to push through.

Moreover, to fully operationalize the e-referral system, CVCHD issued Regional Circular No. 34-A, s. of 2020. This policy seeks to mainstream the implementation of the electronic CVHRS in all health facilities in the region. In the initial stage of e-referral system implementation, the ICT Unit, which is tasked to develop and continuously upgrade the system, and the Health Facility Development Unit (HFDU), which facilitates its roll out and the regional implementation of HRS, organized a technical working group (TWG) through Committee Memorandum Order No. 08, s. of 2021. The TWG is tasked to work on the continuous enhancement, effective implementation, and sustainability of the e-referral system in all health facilities. Meanwhile, the Vicente Sotto Memorial Medical Center, the apex referral facility of the entire region was tapped to assist CVCHD in operational monitoring and technical assistance provision on HRS through Memorandum No. 67 s. of 2021.

Revision of Referral Manual

Transitioning from a paper-based HRS to an e-referral system required updating of the first edition regional referral manual to accommodate adjustments to referral processes brought about by digitization. Moreover, with the advent of the UHC Law, referral structures and protocols had to be recalibrated following the HCPN service delivery design, which highlights primary-care-based navigation and care coordination.

CVCHD, in collaboration with various stakeholders, spearheaded the development of this second edition referral manual. This enhanced document does not only contain updates brought about by digitization and UHC Law implementation but was deliberately designed as well to respond to the following gaps and challenges in local health systems, which were encountered by the region in the earlier years of the regional HRS.

1. Referral processes, when inefficient and unclear, are prone to breakdowns, which can result in lack of continuity of care, delays in service delivery, and dissatisfaction among practitioners and patients.

2. Confusions in referral processes negatively affect working relationships among primary, secondary, and tertiary health care settings.
3. Poor communication and coordination of care between primary care and specialty care providers leads to major inefficiencies in health care delivery.
4. Lack of proper matching of cases with appropriate facilities results in congestion in high-level hospitals as lower-level facilities tend to directly refer patients to them regardless of the classification of patient condition (whether needing generalist, specialist, or sub-specialist care).
5. Bypassing primary health care has become a routine in many areas, resulting in underutilization and overutilization in lower and upper levels of health care delivery, respectively.
6. Lack of integration in the health system has caused difficulties to provide a smooth flow of patient information in a timely and structured manner.
7. Cooperation does not exist between general practice and specialty centers which is a prerequisite of satisfactory medical and obstetric care.

By streamlining referral protocols considering the varying situations of LGUs in the region and the perspectives of different levels of health facilities in CVHRS, the above situations are hoped to be mitigated if not fully addressed. However, while a clear set of policies and procedures is critical to making a referral efficient, it does not always guarantee religious compliance of implementers in the agreed upon processes. Hence, this manual also prescribes activities on continuous monitoring, evaluation, and supervision of the HRS to constantly promote compliance to referral standards until it becomes a way of life in all health facilities in the network.

REFERRAL SYSTEM FRAMEWORK, CONCEPTS, AND PRINCIPLES

Timely and efficient delivery of care in the appropriate health facility requires strong collaboration and functional referral mechanisms among different levels of healthcare providers. This holds more accurately in local health systems in the Philippines where complementation in care is almost always imperative as no single health facility can cater to all types of clients and effectively address all patient conditions. A functional referral system makes health service provision efficient by ensuring that patients/clients are managed in the appropriate health facility – primary care facilities for those requiring primary care, general hospitals for those who need generalist care, and specialty hospitals for conditions that need specialist and subspecialist care.

Referral refers to a set of a regular daily activity of linking a patient to a needed service undertaken by a health care provider or facility in response to its inability to provide the necessary intervention to its patient's needs whether it is real or perceived. Referral is defined by the DOH as the process in which a health facility officially and appropriately transfers the management of a patient to a better or differently resourced facility and refers the patient back to the assigned primary care provider (DOH AO 2020-0019).

Section 33 of the rules and regulations implementing the Local Government Code, defines a functional referral system as **"one that ensures the continuity and complementation of health and medical services"**. It involves all health facilities from primary to tertiary level. These services shall be comprehensive and shall encompass promotive, preventive, curative, rehabilitative, and palliative care.

Types of Referrals

Referrals are usually classified based on its direction – whether it is to another facility, within the same facility, or a specific level of facility.

Internal Referral takes place within the same facility – usually from one department to another (e.g., Department of Medicine refers a diabetic patient with diabetic foot to Department of Surgery) or from one health service provider to another. The usual reasons for internal referral include the following:

- To seek opinion or suggestion in care
- For co-management
- To seek further management or specialty care

External Referral occurs when a patient is referred to another health facility or institution. It may happen within a health care provider network (HCPN) or between province-wide/city-wide health systems (P/CWHS) not bound by a service level agreement. External referrals are done for the following reasons:

- **Transfer of Service** happens when the management of a patient is shifted to another health facility. It occurs when: 1) the services needed in one facility have been completed and follow up care can already be done in another; 2) the patient needs a more advanced care, whether in-patient or outpatient; 3) the needed services can be more efficiently provided by another health facility, etc.
- **Consultation** occurs when the management of a patient is retained in the referring

facility, but consultation is sought with a health service provider in another facility or institution.

- **Diagnostics and special procedures** happen when a required procedure cannot be done in the health facility that manages the patient.

External referrals are further classified based on their directions – vertical and horizontal.

Vertical referral is executed between health facilities with different functional capacity (e.g., a health center and a level 1 hospital). Referral may be from a lower to a higher-level health facility and vice versa, based on the service capability and categorization of referrals.

- **Upward referral** – done from a lower to a higher facility when a patient needs more advanced care.
- **Downward referral** – done when a patient must be referred back to the originating primary care facility, or when a service can be more efficiently provided in a lower-level facility.

Horizontal referral happens between facilities with the same functional capacity (e.g., referral between two level 1 hospitals). It is done in consideration of catchment area, availability of services (e.g., the hospital's ICU is full, so the patient is transferred to another hospital with available ICU bed), economic factors (e.g., from a private to a public hospital with the same functional capacity), etc.¹

Framework of a Health Referral System

According to the DOH AO 2020 – 0019, which provides the guidelines on HCPN service delivery design consistent with the provisions of UHC Law, the referral system shall operate within the framework of HCPN and its sub-provincial health system with the Primary Care Provider Network (PCPN) as its foundation.

HCPN is a group of primary to tertiary care providers whether public, private, or mixed offering people-centered comprehensive care in integrated and coordinated manner with the primary care provider acting as the navigator and coordinator of health care within the network.

There are three (3) types of health care provider network:

1. **Public HCPN** - is created by grouping the public primary care providers and facilities into Primary Care Provider Networks (PCPNs) that are linked to secondary and/or tertiary care providers within geographic or political boundaries.
2. **Private HCPN** - is driven by market-based forces and may not be limited to defined geo-political boundaries. It is created by grouping the private primary care providers and facilities into Primary Care Provider Networks (PCPNs) that are linked to secondary and/or tertiary care providers within geographic or political boundaries.
3. **Mixed HCPN** - both public and private entities have co-ownership of all health facilities and services within the network. Co-ownership refers to ownership of

¹ USAID's ReachHealth Project (2022) Guide in Establishing Referral System in a Health Care Provider Network

health facilities and services within a network by at least 2 or more juridical entities where the co-owners agree on their network shares.

The type of HCPN is determined by the kind of entity that is managing it. For instance, private health facilities may be engaged by the public HCPN, through contractual agreement, to provide services that are not available, but it will still be considered a public HCPN.

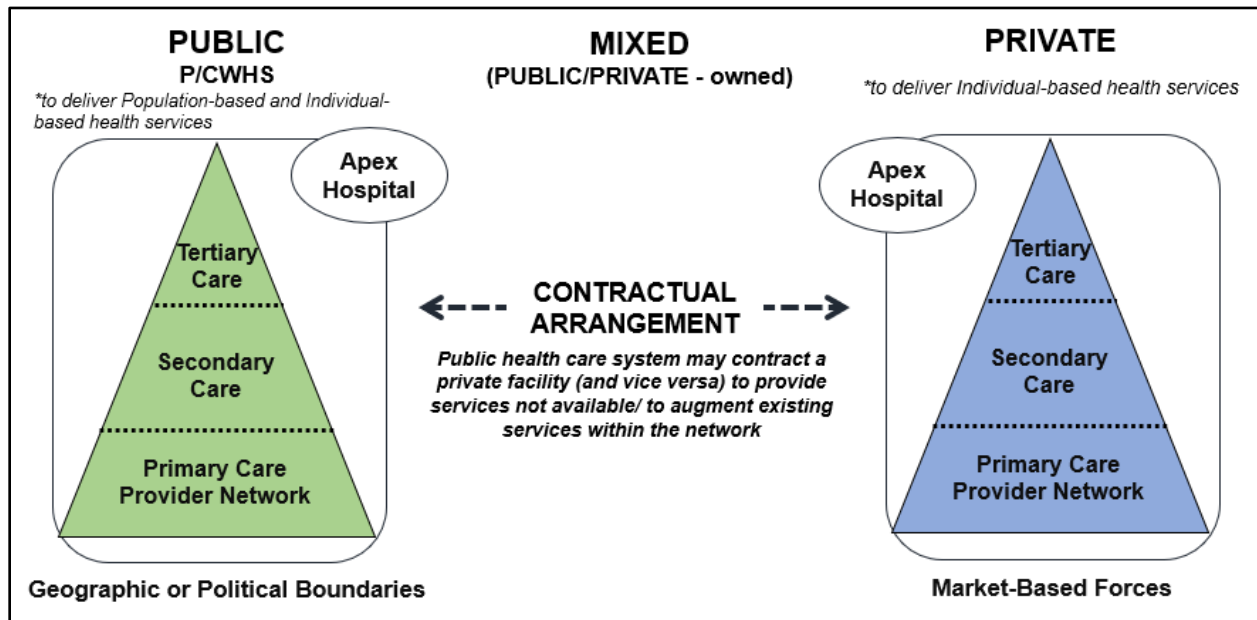


Figure 1 Structure of public, mixed, and private HCPNs

The HCPN shall be composed of PCPN providing primary care services, and hospitals delivering secondary and tertiary care. The PCPN shall be composed of the following health facilities that provide population and/or individual-based primary care services:

1. Primary Care Facilities, such as Rural Health Units, Health Centers, and Medical Outpatient Clinics, which shall ensure proper coordination and service delivery across the PCPN; and,
2. Other health facilities necessary for the delivery of primary care, such as but not limited to, health stations, stand-alone birthing homes, stand-alone laboratories, pharmaceutical outlets, and dental clinics.

The following health facilities, whether public or private, shall provide general in-patient care services for the HCPN:

1. Infirmaries, if present in the existing geographic or political boundary; and,
2. Hospitals, as classified by the DOH

HCPNs shall ensure the availability of ambulances and patient transport vehicles as necessary for its catchment population. All HCPNs shall have linkage with Drug Abuse and Treatment Rehabilitation Centers, Blood Centers, among others.

The prescribed HCPN service delivery design also requires all hospitals to have a Public Health Unit (PHU) to facilitate the provision of population-based health services and patient navigation. PHUs shall (1) ensure that hospital policies are aligned with national public health programs; (2) assist the hospital management in ensuring surveillance & reporting of notifiable diseases through the disease surveillance officer/coordinator; and (3) ensure proper referral and navigation of patients within the hospital and from the hospital to primary care facilities and other necessary facilities in the network.

The PHU shall be established under the Office of the Medical Center Chief or Chief of Hospital with the following minimum dedicated or designated staff:

1. Health education and promotion officer
2. Care navigator/educator.
3. Administrative staff.

The specific structure of the CV HRS is discussed in the next section of this manual, but the above HCPN structures and referral system framework was all considered in the development of CVHRS's referral protocols.

Requisites of a Functional Health Referral System

Operating an HRS requires attention to the various aspects that influence the functionality of the entire system, which include structural and procedural aspects. In Central Visayas, the following requisites of a functional HRS were all considered in the process of establishing and strengthening the referral system, and in the development of this manual.

1. Committed implementers that abides by and upholds the policies and guidelines of the referral system.
2. Service capability profile that is updated annually and is aligned with the health care provider network framework.
3. Referral guidelines that are responsive and efficient in addressing the referral gaps.
4. Established communication system that links providers with different levels of care.
5. Regular monitoring and evaluation as a basis in enhancing referral mechanisms.

How to achieve these requirements in Central Visayas are discussed in the succeeding sections of this manual. But collaboration and commitment of various stakeholders, especially of local government units are key to successful implementation.

OPERATIONALIZING THE CENTRAL VISAYAS HEALTH REFERRAL SYSTEM

The Central Visayas Health Referral System is composed of health facilities in the four provinces (Bohol, Cebu, Negros Oriental, and Siquijor) and three highly urbanized cities (Cebu City, Lapu-Lapu City, and Mandaue City) in Region VII. While each of these LGUs have their own province/city/district-wide referral systems within their HCPNs, one standard HRS is implemented in the entire region. This system can however be supplemented by LGUs with local protocols that consider the nuances of their local health systems.

The CVHRS helps ensure stronger coordination and collaboration among LGUs and health facilities within Region VII. This is important because transfer of patients from one province/city to another is a common practice in CV, and without a functional region wide HRS, geo-political barriers could delay patient transfer and hamper the timely provision of quality care.

Health Referral System Objectives and Guiding Principles

CVHRS aims to improve the overall quality of care of patients referred from one facility to the next by reducing operational inefficiencies, increasing transparency, and enhancing the existing processes of health facilities within a Health Care Provider Network.

Specifically, the system seeks to:

1. Ensure effective referral processes from the community to the health care facility to save lives and ensure quality and continuity of care;
2. Foster a well-coordinated relationship among all health care organizations in the health system and streamline communication among health service providers; and
3. Integrate referral management into the existing clinical workflow to ensure religious compliance to the agreed upon referral protocols stipulated in this Manual.

The operationalization of CVHRS is guided by the following principles.

1. All clients, regardless of socio-economic status and cultural background, deserve quality healthcare, wherever they are in the health care provider network.
2. Collaboration among local governments, communities, health facilities, and service providers in ensuring continuity of care through proper care coordination is critical to the provision of quality care.
3. There is no single facility that can provide all types of services effectively and can cater to all clients, thus health facilities must form a network to complement each other and refer clients accordingly.
4. To be functional and well-implemented, referral mechanisms must be guided by clear and mutually agreed upon procedures that consider the perspectives of different health facilities and situations of different localities.
5. As the Philippines gears towards UHC, the HRS must operate within the context of HCPN, with PCPN performing primary care-based navigation as its foundation.

6. Quality of referrals can be guaranteed only if it is well coordinated, appropriately attended by a health professional, and if needed, properly transported. Hence, the necessity for the HRS to ensure availability of communication systems, patient transport vehicles, and clear referral protocols.
7. To ensure efficiency of the HRS, case conditions must be properly matched with the appropriate facility. Hence, client conditions must be categorized, service capability of health facilities must be assessed and profiled, referral system structure including the matching of health facilities and of clients with primary care facilities must be organized, and all these arrangements must be disseminated to all facilities and health service providers within the network.
8. Establishing good relationships among health facilities and common understanding of protocols are crucial to ensuring proper care coordination.
9. Continuous monitoring and evaluation help the referral system determine successes and shortfalls and identify challenges in referral that must be addressed to improve the quality of care.
10. The referral network must continuously innovate and use technology to further make referral mechanisms efficient and effective.

Health Referral System Structure

The referral structure of CVHRS system follows the HCPN service delivery design, which emphasizes primary-care-based care coordination through the primary care provider network. Clients are matched with primary care facilities, which help determine where clients should be managed and referred to. This design encourages clients to begin accessing health services at the primary level rather than going to hospitals directly, except during emergency situations.

The table below shows the number of health facilities – from primary care to level III hospital in each major island in the region.

PROVINCES	HEALTH FACILITIES											
	BHS	HC	Infirmaries		Level I		Level II		Level III		Lying-in/ Birthing Clinics	
			Public	Private	Public	Private	Public	Private	Public	Private	Public	Private
Cebu	981	74	21	7	10	7	0	10	1	8	44	99
Bohol	622	53	9	1	5	6	0	4	1	0	40	15
Negros Oriental	473	29	12	0	3	1	0	3	0	1	23	7
Siquijor	63	6	1	0	1	0	0	0	0	0	6	1

The UHC Law stresses that strengthening PCF helps guarantee that all clients will be able to access quality health services while minimizing costs for the patients and their families. Constituents residing in the different barangays of a municipality can visit the barangay health stations or health centers to seek for initial health consultation. Patients with symptoms of ailment that cannot be managed in the BHS or health center will be referred by the C/MHO to the appropriate hospital in HCPN. The specific referral hospital will be determined based on the type of service the client needs and the service level agreement of the referral network. Cases that require highly sophisticated treatments

shall be referred to the HCPN's apex referral hospital. The figure below summarizes this referral structure.

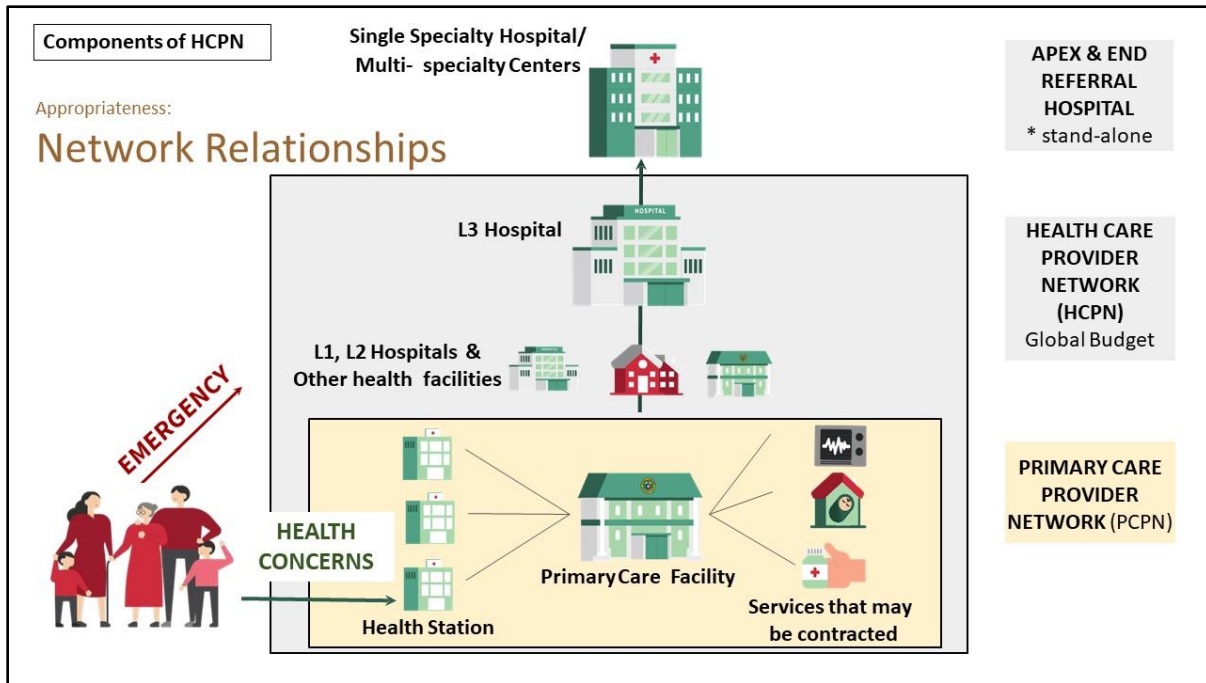


Figure 2 HCPN Service Delivery Design

Health Facility Matching and Categorization of Referrals

To refer the right client to the appropriate health facility, the referring service provider must always ask two questions: 1) what the condition is and the type of service it needs (generalist, specialist, or sub-specialist) and 2) which facility in the network has the capacity to manage it. As such, HCPNs in CVHRS shall map the capacity of all health facilities within the network and categorize client conditions to help service providers answer the two questions.

Service Capability Profiling

Health facilities within CVCHD shall regularly conduct service capability profiling and summarize it using **Annex A**. This summary shall be consolidated by the referral committee of the HCPN and shared with all health facilities in the network and the CHD. This consolidated service capability profile shall be used as reference by the members of the HCPN whenever they identify the referral facility for every case.

In addition, the CVCHD also developed a directory of (**Annex B**) healthcare organizations per LGU. This directory shall be updated as deemed necessary by CVHRS.

Categorization of Referrals

To facilitate identification of appropriate referral facilities for every case, health facilities in CVHRS shall use the categorization of referrals below. These categories are based on two things: (1) type of service the case needs and (2) urgency of the condition. These general categories of cases shall also be adopted in the e-referral system.

- **Type A referral** corresponds to conditions that require subspecialist care and management.
 - **Group A1** subcategory – emergency (life-threatening) conditions that require subspecialist evaluation and management.
 - **Group A2** subcategory – non-urgent (non-life threatening but needs immediate care) conditions that require subspecialist evaluation and management.
- **Type B referral** pertains to conditions that require general specialist care and management.
 - **Group B1** subcategory – emergency conditions that require specialist evaluation and management.
 - **Group B2** subcategory – non-urgent conditions that require specialist evaluation and management.
- **Type C referral** pertains to conditions that require trained generalist care and management.
 - **Group C1** subcategory – emergency conditions that require trained generalist evaluation and management.
 - **Group C2** subcategory - non-urgent conditions that require trained generalist evaluation and management.

By categorizing cases, determining where to refer a case would be easier for HSPs. Moreover, categorizing conditions based on urgency (1 and 2 subcategories), HSPs would be properly advised on the necessary preparations for referral (e.g., transportation, accompanying service provider, prior call, etc.).

To facilitate the process of categorizing referrals, CV HRS shall develop a service level agreement providing the list of commonly referred cases in the region and tagging these conditions with the appropriate category. So that decision-making would be even faster for HSPs.

Matching of primary care facilities with referral hospitals

Once the HSP has identified the category of the case being referred, s/he should be able to match the case with the appropriate facility based on the available service capability profiles of health facilities. To facilitate this, CV HRS summarized the matching of primary care facilities with referral facilities by category (A, B, and C).

CATEGORIZATION of CASES and CONDITIONS for REFERRALS		
CATEGORY A (Subspecialist)	CATEGORY B (Specialist)	CATEGORY C (Generalist)
Sub-Category A1 Sub-Category A2	Sub-Category B1 Sub-Category B2	Sub-Category C1 Sub-Category C2
Match patients/ clients conditions with appropriate health facilities and service providers.		
Levels 2 – 3 hospitals and apex hospitals	Levels 1 – 2 hospitals	Primary care facilities/PCPN
Referral Network		

Figure 3 Matching of referral categories with appropriate referral facilities

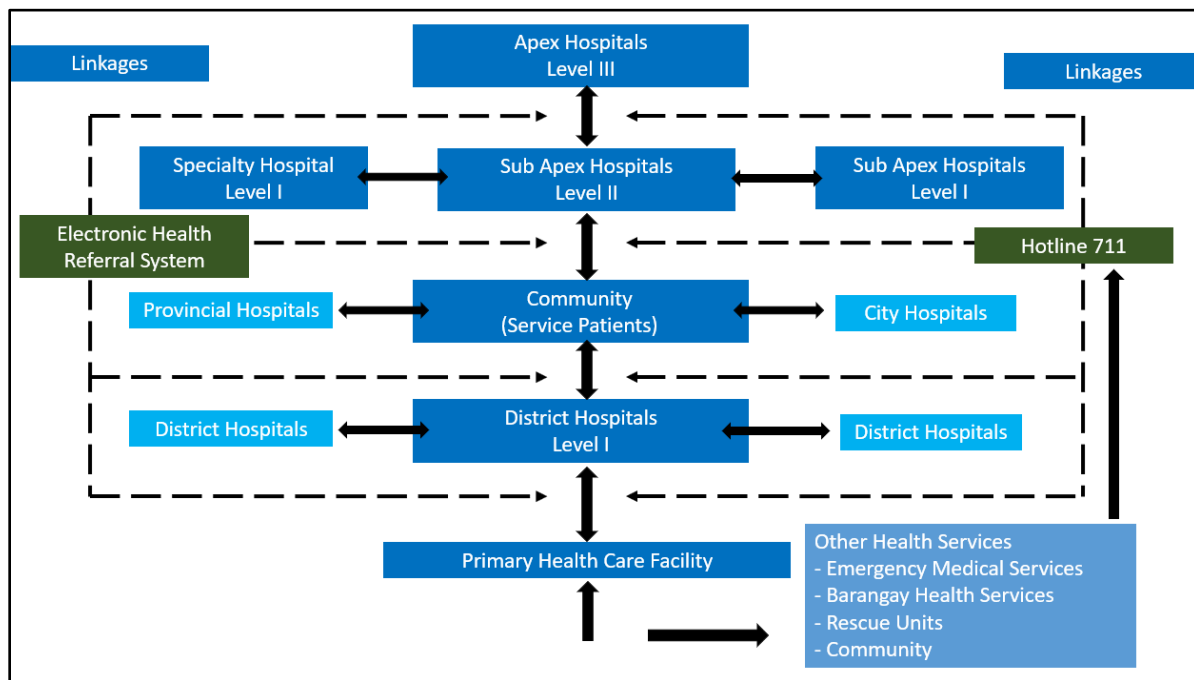
Electronic Referral System

CVHRS developed an electronic referral system to address most of the challenges that confront HRS and usually hinder the provider networks in ensuring quality referrals. These challenges include poor coordination due to weak communication systems, non-completion/non-tracking of referral continuum especially when paper-based tools are used, and weak monitoring and evaluation component of HRS.

This e-referral system shall be the primary referral tool of CVHRS, which means that it will serve as a communication system, referral record, and monitoring and evaluation tool at the same time. However, this system shall still be supported by another communication system (cell phone, trunk line) for proper coordination of care, especially when the client needs emergency or complex care.

Moreover, paper-based tools shall back up the electric system to ensure when problems with the electronic system are encountered, quality of referral will not be compromised. For example, in cases when internet connection is down, paper-based referral tools shall be used.

Framework of e-referral system



Management of e-referral system

Electronic referral management system aims to improve the quality of care that is provided while increasing transparency and enhancing the existing processes for health care facilities. It is a powerful tool that enables the health providers to keep track of all their patient referrals throughout the care pathway. It helps in achieving the goal of improving and streamlining communication among health care providers involved in patient's care. This system eliminates the operational inefficiencies between providers, ensuring timely treatment for patients.

In Central Visayas Center for Health Development VII, the Information and Communication Technology Unit is responsible in maintaining the functionality and operationalization of the Electronic Referral System. To fully utilize the system, ICT requires a functional computer and internet (at least 3 mbps/device). The system can also be accessed using tablet, smartphones and cellular phones.

To effectively manage the system, the Information and Communication Technology Unit shall be responsible for the following tasks.

- Manage system maintenance, which includes modifications for system enhancements, fixing system bugs, creating/updating admin accounts, and others.
- Assess the readiness of the ICT infrastructure for facility/ies that will implement e-Referral.
- Oversee the system, ensuring that the server that hosts the electronic referral system is up and running, and that all of the system features are functional.

- d) Ensure that the server's Internet connection is not interrupted and that the 711-healthline, which responds to all system problems 24/ 7, is operational.
- e) Provide the technical/troubleshooting assistance that is beyond the capacity of the health facilities' system admin/ IT.
- f) Ensure the full utilization of the system by providing functional ICT equipment and the availability of IT personnel/admin from the facility that can manage the system.

Maintenance and Troubleshooting

The continuous functionality and efficiency of the e-referral system requires proper maintenance and immediate management of glitches and other issues in the system. Its utilization should not be interrupted too long to avoid discouraging implementers from religiously using it, especially in the earlier stages of implementation.

Health facilities must also be capacitated in maintaining it and in troubleshooting common issues in the system. The table below provides the recommended actions when health facilities encounter the indicated issues.

Concerns	Recommended Action
How to request for user credentials in the Facility	<p>For IT/ admin account: Request the log-in credentials from any one of the 711 DOH CV CHD Health Line IT Tech Support Team.</p> <p>For end-user accounts (i.e., Doctor, Nurse, Midwife, Medical Dispatcher etc.): Request the login credentials from the IT department or the respective CVHRS Point Person.</p>
Holding multiple accounts	Each user is given a credential. Account sharing is not permitted.
One user = One User Credential	
<p>Forgot password</p> <p>How to update account information</p>	<p>For IT/ Admin Account: To update account, send an email or call the 711 DOH CV CHD Health Line Tech Support Team. After setting up or updating the account, the Tech Support representative will contact the facility to provide an update on the reported issues.</p> <p>For end-user account (i.e., Doctor, Nurses, Midwives, etc.): Send the request to the IT Department or Admin to update the password or account information.</p>
How can a user account be deleted if no longer connected to the facility	The user account cannot be deleted, however the CVHRS e-Referral Admin can manage the status of each user's account by signing in to their Admin Account. Just simply click the " Manage Users " menu (users' directory will have displayed); input the user name on search box and click search button, once the name is displayed select username you wish to deactivate. Then go to " status field " and change to " Inactive " then click " Update Button ", for changes to take effect. The user will no longer be able to log in to his/ her account after being deactivated.
What is the best way for us to report issues	For any encountered issues or training requests, please email the DOH-ICTU at dohcvchd711it@gmail.com with

Concerns	Recommended Action
or request user training	the subject " Reporting Issue " or " Letter of Intent " (for training request). Once received the email, 711 DOH CV CHD Health Line representative will coordinate the requesting facility the soonest possible time.
Is there any app version for CVHRS/ e-Referral System?	App is currently undergoing development. For now, it can be accessed via Google Chrome browser on the desktop, laptop , tablet and smartphone.
Can the patient be referred to two or more facilities at same time?	Patient cannot be referred to more than one facility unless the referral is being redirected. After being redirected, check the dashboard, and click "Referral" menu then click referred patients then choose the patient that was being redirected. Click" Redirected to other facility" then select facility and select department" then click redirected. Then click view more under the patient history then repeat the process and refer to another facility.
Doctor's credentials connected to multiple facilities	The doctor will require a user account for each facility to avoid system overwrite. When creating the user account, write the "last name" and the name of the facility (e.g., Dela Cruz-GMPH).
Cannot Access the system	Check if there are problems in logging in to the system or if other facility has the same concerns. If not, check if the concerned facility has internet connection. Advise to restart their pc or their router. For "no internet connection" advise to call their facility IT or their internet provider to escalate their concerns about their internet. If internet connection is not the problem, still advice to restart their pc. If problem still exist, escalate the concern to the System Development Team to check if there are bugs or error in the system. Once the Development Team fixed the problem, inform the facility to try to log in again to for resolution.
Chosen facility department does not reflect after submission of referrals.	For System Bugs, escalate the concern to our Development Team. Once fixed, inform the concerned facility that the problem is now fixed so the facility can try to simulate on their end for confirmation.

Referral Committee

CVHRS is orchestrated by a technical working group at CVCHD level. Meanwhile, at the HCPN level, a city/provincial referral committee shall be organized. This committee shall be composed by representatives from the following organizations with the Provincial/City Health Officer or his/her designated representative as chair. The committee shall decide on who among their members shall serve as secretariat.

- Apex hospital – Medical Center Chief

- Provincial/City hospital – Chief of Hospital
- Representative of district hospitals – Chief of Hospital
- Representative of private hospitals – Medical Director
- Representative of C/MHOs (AMHOP President)
- Provincial DOH Office (PDOHO) – DMO V

The HCPN may also consider inclusion of patient representative, private primary care facility representative, diagnostic center representative, CSO representative, etc. in the referral committee depending on the composition and needs of the HCPN.

The City/Provincial Referral Committee shall be responsible for the following:

- Lead the dissemination of referral protocols, including the contents of this manual, to all health facilities in the HCPN.
- Generate, summarize, and analyze referral data to determine the gains and shortfalls of the referral system.
- Conduct quarterly/semi-annual/emergency/ad hoc meetings to discuss the implementation of HRS and carry out the following, as necessary.
 - Organize a forum for the entire network to discuss the identified challenges, as necessary.
 - Propose solutions to identified challenges
 - Submit reports on the identified issue/challenge to CV CHD.
- Spearhead referral system monitoring and evaluation
- Serve as mediation body for disputes/conflicts involving referral among health facilities/service providers within the HCPN; and develop a grievance mechanism – including guidelines on what issues should be elevated to the referral committee level – for the HCPN.
- Coach and mentor health facilities on referral system implementation.

REFERRAL GUIDELINES

This section provides the referral protocols and procedures of CVHRS, which shall be followed by all HCPNs in the region and their respective member facilities.

Health facilities in CV, whether public or private, that do not belong to any HCPN yet shall likewise abide by these protocols and procedures whenever they refer clients in HCPNs within the region. Moreover, like the other facilities in the network, they shall be supported by CV CHD in utilizing the referral tools of CVHRS.

The Central Visayas Center for Health Development released Policy Guidelines in the Conduct of Central Visayas Electronic Health Referral System (CVeHRS) for purposes of implementing proper coordination among healthcare facilities to ensure and streamline the conduct of timely, efficient, and quality health referrals; delineate roles and duties of the medical personnel, hospitals, EMS Providers, and health facilities involved in the implementation of the CVeHRS; establish strong linkages and commitments among stakeholders and implementing units to the CVeHRS; and to have a harmonious and facilitated referral of patients.

Specific guidelines in the conduct of health referral

1. The Central Visayas Electronic Health Referral System (CVeHRS) shall be the only electronic system to be utilized by all health facilities and EMS Providers in Central Visayas for referral.
2. The CVeHRS shall take into consideration the general welfare of the patient and the capabilities of facilities within the system.
3. The CVeHRS online system shall be active 24/7, specifically in hospitals that provide medical management.
4. Coordination and teamwork shall always be observed in the conduct of referral .
5. All health facilities and emergency medical services units shall assign a point person who shall perform functions relating to EHRs ensure attendance to all the meetings called by the DOH CVeHRS Technical Working Group or the apex hospital.
6. Patients that need and/or require specialized medical services shall be referred to the next appropriate facility within the Health Care Provider Network using the CVeHRS.
7. Patient's data shall be inputted completely and accurately to the system prior to or during patient transport to the referral facility.
8. Paper-based tools shall back up the electronic system to ensure that when problems with the electronic system are encountered, quality of referral will not be compromised. For example, in cases when Internet connection is down, paper-based referral tools shall be used.
9. Phone calls shall be to coordinate, facilitate, and ensure successful referral. The referring physician shall ensure that the referral has been accepted or redirected by referral facility prior to transporting the patient.

10. Thorough assessment by the physician on duty and initial life-saving interventions shall be done before referring the patient to the facility. The physician on-duty shall ensure that the patient's vital signs shall have been stabilized medically prior to transport or while in transit to the referral hospital.
11. A referred patient shall be attended to immediately upon arrival, giving preference to urgent and/or emergent cases.
12. A turnaround time of 15 minutes or less, but not later than 30 minutes upon arrival shall be strictly followed for an emergency case.
13. Medical Directors, Chiefs of Hospitals, or Heads of the Facilities shall be given a designated account to access and monitor the CVeHRS and alert the physician-on-duty at the ER to receive, direct or in certain justifiable circumstances and further refer or re-direct the referred patients.
14. While on transit, continuous medical care must be afforded by the accompanying nurse or midwife which shall be in communication with the referral facility for medical direction.
15. Transporting nurse or midwife must obtain proper training on basic life support and in managing emergency patients to attain well-coordinated interventions in saving the life of the patient.
16. Referral facility shall notify the referring facility once patient has arrived.
17. Continuous training and updating of capabilities of the health service providers shall be done to include orientation in the use of CVeHRS.
18. The CVeHRS shall strictly adhere to the provisions of the Republic Act 10173 or the Data Privacy Act of 2012.
19. The 711 Healthline shall monitor and call the health facility once turn-around time is not met. The former shall also inform the Regulatory, Licensing and Enforcement Division (RLED) of non-compliance of health facilities in the usage of CVeHRS.

The flow of the e-referral is dependent on the capability of the health facility. In some instances, it may not follow specific orders as shown in the diagram in page 31 depending on the condition of the patient. However, only external referral is considered in this guideline with the following sub-types:

- a) **Horizontal referral** – happens between facilities with the same functional capacity (e.g., referral between two level 1 hospitals. It is done in consideration of catchment area, availability of services (e.g., the hospital's ICU is full, so the patient is transferred to another hospital with available ICU bed), economic factors (e.g., from a private to a public hospital with the same functional capacity), and others.
- b) **Vertical referral** – is executed between health facilities with different functional capacity (e.g., a health center and a level 1 hospital). It can either be an **upward referral**, which is done from a lower- to a higher-level facility when a patient needs more advanced care, or the opposite – **downward referral** which referral is done

when a patient has to be referred back to the originating primary care facility, or when a service can be more efficiently provided in a lower-level facility.

To delineate the responsibilities well in the conduct of referral of patients more effectively, the respective roles and responsibilities are also specified as follows:

A. Department of Health Central Visayas Center for Health Development

1. Strategizes the effective implementation of the Electronic Health Referral System;
2. Supports the program through provision of equipment and human resource;
3. Implements and maintains the Electronic Health Referral System in Central Visayas following the approved policy guidelines;
4. Facilitates the conduct of meetings with the Hospital Center Chiefs, Chiefs of Hospitals, Medical Directors, City Health Officers / Rural Health Officers, EMS Providers and other stakeholders; and
5. Monitors and keeps records of the Minutes of the Meetings, activity reports, accomplishment reports, complaints and other related documents.
6. Monitors and evaluates the compliance of all the health facilities and EMS Providers to the CVeHRS and enforces its strict implementation.

B. Referring Hospital Facility

1. Attends to the incoming patient's medical needs while at the Emergency Room;
2. Assesses the physical condition of the patient. If the hospital facility is incapable to handle the patient's ailment by reason of manpower, facilities and capabilities in the performance of the needed procedures/interventions, the patient shall be referred to the next appropriate hospital facility through the electronic referral system;
3. Fills-in the details of the patients found in the web-based application prior to transfer or while in transit to the referral facility;
4. Provides the ambulance or necessary vehicle in transporting the patient from the referring facility to the referral facility with a qualified accompanying nurse or midwife trained with Basic Life Support; and
5. Ensures that all processes and details are taken cared of to guarantee smooth admission of patient in the referral hospital.

C. Referral Hospital Facility

1. Accepts electronically the referring hospital's request for referral of patient;
2. Facilitates in receiving the referred patient at the Emergency Room within the given turnaround time of 15 minutes or less;
3. Receives the patient and immediately provides appropriate interventions, including the admission of patient;
4. Informs the referring facility as to the current status of the patient through the electronic health referral system; and

5. In the event the referral hospital is incapable of admitting the patient by reason of full bed capacity, the Referral Hospital shall call the 711 Healthline to redirect and facilitate admission of the patient to the appropriate health facility.

Pertaining to the Monitoring and Compliance, these are also included in the Policy Guidelines issued to the health facilities such as:

1. The 711 Healthline Unit under the Health Emergency Management Services (HEMS) Section and Information and Communication Technology Unit under the Health Information Section shall monitor the compliance and performance of all health facilities and EMS Providers in the conduct of Electronic Health Referral System.
2. Vicente Sotto Memorial Medical Center shall be designated as the monitoring Apex Hospital.
3. The Monitoring and Compliance Team composed of the aforementioned units and hospital shall submit report monthly to the Office of the Health Facility Development Section (HFDS) and to the Regulatory, Licensing and Enforcement Division (RLED)
4. The HFDS and RLED shall inform, recommend and endorse to the Regional Director these noncomplying health facilities for proper and appropriate action.

The referral decision of an individual clinician is the heart of the referral system. Such decisions are based on his/her professional attributes, knowledge of the health care system, and clinical judgement. However, advancements in diagnostic technologies and therapeutic modalities demand that the physician keep up with current, evidence-based and relevant health care practices.

This is the importance of proper case management/Clinical Practice Guidelines (CPGs) by health care providers. The use of protocols is an approach to encourage standardized, safe, and best practices in the area of health referrals.

The case management protocol may contain the following:

1. Justification for admission
2. Diagnostic Criteria
3. Treatment and management of care
4. Complication and Management
5. When to refer as applicable
6. Final disposition

Referral Procedure

The referral flow below follows three stages: pre-referral stage, referral stage, and post referral stage. All guidelines and principles discussed in the earlier parts of this manual shall be observed when undergoing the referral procedure.

Pre-referral Stage

1. Assessment of the Patient:
 - a) Thorough History & Physical Exam
 - b) Relevant Diagnostics
 - c) Medications
 - d) Procedures and Interventions
 - e) Diagnosis/Impression
2. Determine the need for Referral: Reason for ReCo (based on HRS guidelines)
 - a) Expert assessment/advise/management
 - b) Technical intervention, examination, procedure and diagnostics
 - c) Service beyond the capability of the facility
3. Categorize the case
4. Identify referral facility

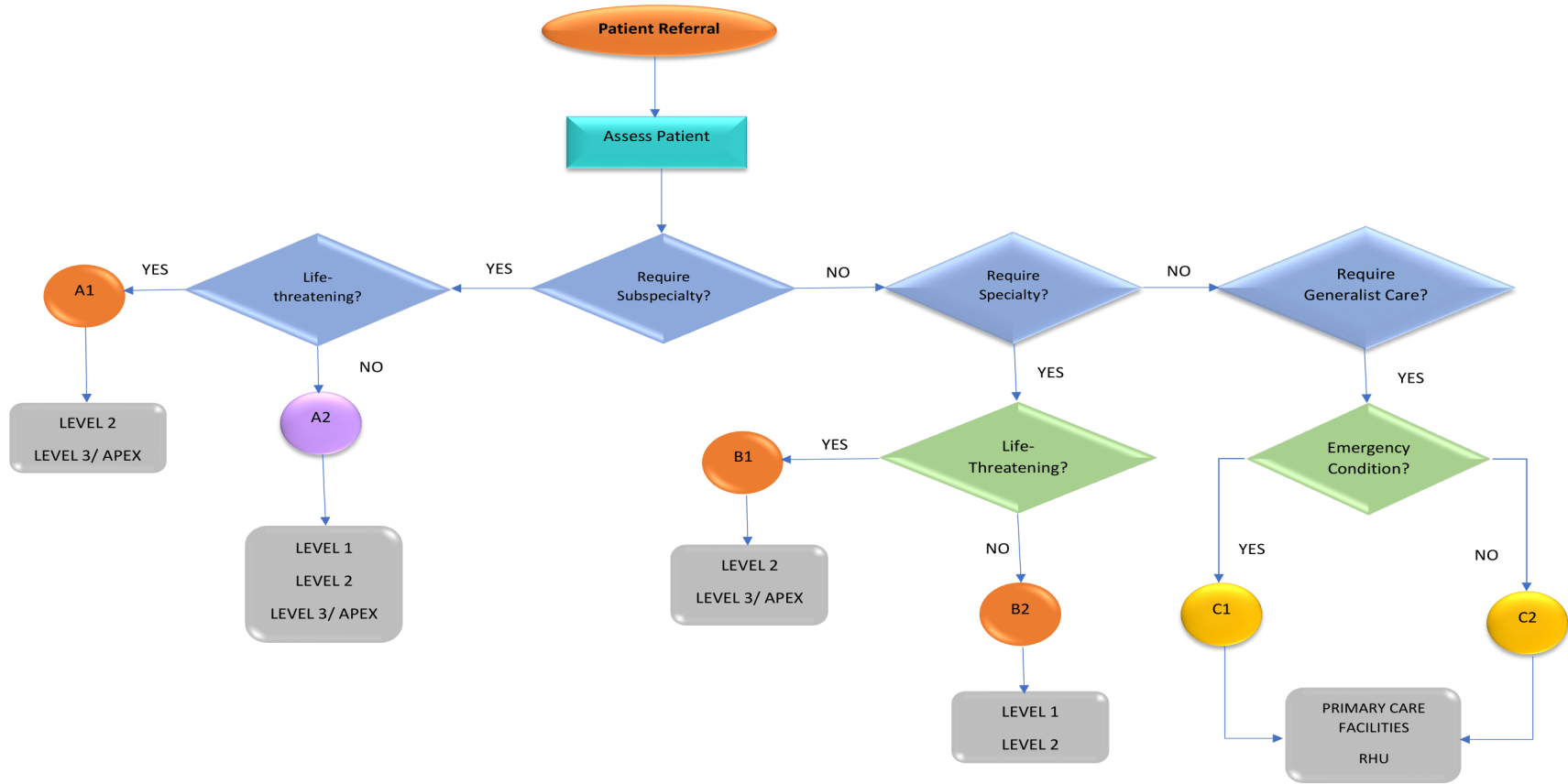
Referral Stage

1. Access the e-Referral System
2. Accomplish electronic/paper-based referral form
3. Wait for the response and recommendation of the receiving health facility
4. If receiving health facility requests for a call or if there is a need for urgent referrals, make a call. **When making a call,**
 - a) Identify yourself - name, designation & facility
 - b) Politely ask for the name and designation of the other party
 - c) State purpose of call
 - d) Utilize e-ReCo when requesting for further information and clarification-
5. Provide the pre-transport management as needed
6. Send patient for referral once accepted
7. Discuss and advise the action and disposition of the referral with the patient and significant others.
8. Referral/Consultation (ReCo) Guide
 - a) Transport and Destination Requirement (for referred patients)
 - b) Mode of transport must use licensed ambulance or Patient Transport Vehicle
 - c) Medications and provisions
 - d) Accompanying medical staff
 - e) Other needs and special instruction

Post-referral

1. Documentation
1. Accomplish standard CVHRS referral form
2. Return slips procedures or tracking tool
3. Record in the logbook accordingly
4. Pertinent data and lab results
5. Instruction to patient/relatives

High Level Flow Chart of Categorization of Cases and Conditions for Referrals



General Policies on Medico-Legal Cases

Each city/province in CV has a set of guidelines on managing medico-legal cases. These guidelines take into account the situational differences per LGU. However, the following rules shall be observed across CV when managing medico-legal cases.

1. As a general rule, all City/Municipal Health Officers (C/MHO) shall act as medico-legal officers in their municipality in the absence of the provincial medico-legal officer
2. All requests for medico-legal examinations must be accompanied by an official request from the police authorities of the concerned municipality or barangay
3. Medico-legal requests not within the capability of the C/MHO concerned should be referred immediately to the NBI together with corresponding reasons for referral
4. In cases where the C/MHO of the area concerned is out-of-town and after all efforts to locate him / her had been exhausted, the C/MHO of the nearest municipality within the HCPN must perform the requested examination
5. All medico-legal cases shall be the responsibility of the C/MHOs, unless the patient would require the services of the hospital for further evaluation and treatment. During weekends and holidays, the hospital can attend to medico legal patients
6. Transport vehicle to fetch the C/MHO must be provided by the requesting parties concerned. If autopsy is conducted in a private setting, the MHO should be escorted by a police officer
7. Medico-legal fees shall be paid to the C/MHO based on the rates provided by the Magna Carta for Public Health Workers. This policy is, however, subject to the availability of funds and the usual accounting and auditing rules and regulations
8. In some instances, where there are no C/MHOs available in the area or HCPN concerned, the Provincial Health Officer may, upon prior notice, direct any government physician, preferably with expertise on the case, to perform the required examination. This is, however, subject to the presentation of a certification from the Office of the Local Chief Executive concerned that the C/MHO is not available
9. All other policies not included herein in relation to the above-mentioned subject matter shall be referred to the Provincial Health Officer for evaluation and approval and subsequent inclusion in this general policy guideline on referral of medico-legal cases.

MONITORING AND EVALUATION

Monitoring and Evaluation system is one of the key components of CVHRS. It provides feedback on the implementation of HRS that HCPNs and individual facilities can use to improve their referral practices. With the e-referral system, HRS M&E is relatively easier in Central Visayas as referral data can be readily accessed in the system. The e-referral system also decreases, if not eliminate, the need for health facilities to count, encode, and consolidate raw data from paper-based records.

The HRS M&E aims to determine if (1) the guidelines composed of steps from referral decision making to the transfer and acceptance of the patient are being followed; (2) the categorization of conditions to allow appropriate referrals in designated facility-level is used; (3) Coordination of referral prior to transfer of patient is practiced; and (4) standardized referral tools are properly and effectively used. Moreover, M&E helps determine the issues and concerns that arise in the implementation of the referral system and in operationalizing the HCPN.

As discussed in previous sections, the referral committees of HCPNs/LGUs shall spearhead local M&E activities in CVHRS. However, at the regional level, CV CHD, in collaboration with Vicente Sotto Medical Center shall lead regional M&E initiatives.

HRS Implementation Indicators

The following indicators shall be tracked by CVHRS and the HCPNs/LGUs within the network quarterly.

1. Total number of referrals sent in the HCPN/CVHRS (x = total count of all outgoing referrals in the HCPN/CVHRS)
2. Number and percent of referrals sent by facilities within the HCPN/CVHRS (y = count of all outgoing referrals per facility, percentage = y/x times 100)
3. Total number of referrals received in the HCPN/CVHRS (m = count of all incoming referrals)
4. Disaggregation of incoming and outgoing referrals by category.
5. Number and percent of referrals received by the facility (n = Count of all incoming referrals received by facility, percentage = n/m times 100)
6. Number and percent of unqualified referrals (p = count of all inappropriate referrals (cases that do not need to be referred or referred to the wrong facility, e.g., low-risk pregnancy referred to an apex hospital despite the availability and accessibility of a lower-level facility that can manage it), percentage = p/x times 100)
7. Number and percent of unsuccessful referrals (q = count referrals that were not received, percentage = q/x times 100)
8. Uncategorized referrals – conditions not listed in the categorization of referrals
9. Referrals coming from other HCPN
10. Number of referrals transferred to other facilities (referrals accepted by receiving facilities but eventually referred to another facility)

11. Number of Adolescent referrals (referrals within the age range of 10 to 19 years old)
12. Number of referrals for FP services (BTL MLLA; PFP/PPIUD/ Interval IUD, others)
13. Number of sub-category 1 referrals (emergency or life-threatening unaccompanied by a health service provider)
14. Number of uncoordinated referrals
15. Reasons for referrals
16. Reasons for transfer of referrals

M&E Guidelines

1. The referral committee of each province/city/HCPN shall be given access to the referral data of their respective areas of assignment.
2. The RC shall generate quarterly referral data from the e-referral system and convene quarterly to analyze them and develop action points based on M&E findings.
3. While quantitative referral data shall be generated through the e-referral system, qualitative data shall be collected during meetings, workshops, and from the incident reports/feedback of health facilities.
4. Health facilities shall document issues and concerns, including disputes in referral using a standard incident report and feedback form (Annex D) and submit it to the RC. These reports shall be discussed during the regular quarterly meeting of the RC where appropriate response shall be determined. However, cases that require immediate attention shall be discussed by the RC within a month upon receipt of the report.
5. No incident/issue shall be addressed by the RC without an official report.
6. The RC shall organize a city/province/HCPN-wide pause and reflect session twice a year to collectively generate lessons from quantitative and qualitative referral data and create plans on how to further improve HRS implementation.
7. The RC shall coach and mentor health facilities on referral system implementation as needed (based on request and on need as determined through M&E).
8. The HRS TWG of CV CHD shall organize semi-annual pause and reflect sessions for the entire CVHRS.
9. Whenever needed, the HRS TWG of the CVCHD shall coach HCPNs on HRS implementation and set meetings with their RCs to analyze referral data, discuss issues and concerns, and develop HRS plans.
10. While RCs of the different provinces/HUCs/HCPNs have yet to be formed, the Health Facilities Development Unit (HFDU) of the CVCHD, as chair of the HRS TWG, and working with the VSMMC as apex hospital, shall monitor facility and HCPN-level compliance with the manual's provisions. It shall also initiate/facilitate the resolution of cases of non-compliance at both the facility and HCPN levels.

ANNEXES

ANNEX A: Health Facility Profiling System

The Health Facility Profiling System is the annual data collection of information about inputs and selected quality indicators from all hospitals and Primary Care Facilities using an electronic platform which includes their basic profiles like services, human resources, equipment, infrastructure, and others.

The Health Facility Profiling System is a collaborative project of the Health Facility Development Bureau (HFDB) and the Knowledge Management and Information Technology Service (KMITS) from the Health Facilities Infrastructure Development Team (HFIDT) cluster of the Department of Health.

Policies and Mandates:

- Department Memorandum 2021-0419 and 2021-0443, "Implementation of the Health Facility Profiling System in all Hospitals and Infirmaries"
- Administrative Order 2021-0032, "Implementation of the Philippine Health Facility Development Plan (PHFDP)"
- Department Circular 2021-0206, "Cascading Materials Related to the Manuals of Standards of Hospital Nursing, Pharmacy, and Nutrition and Dietetics Services Developed by the Health Facility Development Bureau"
- Department Memorandum 2021-0271, "Submission of Accomplished Hospital Nursing, Pharmacy, Finance, and Health Care Waste Management Services Manuals of Standards Self-Assessment Tools"

A. Health Facility Profiling System Website: <https://hfpddc.doh.gov.ph>

The screenshot displays the homepage of the DOH Data Collect Hub. The browser address bar shows the URL <https://hfpddc.doh.gov.ph/Home>. The page features a blue header with a 'Home' link and a 'Login' button. Below the header, the main content area is titled 'DOH DATA COLLECT HUB' and includes a large banner image with the Department of Health logo and various data-related icons. A login form is overlaid on the left side, containing fields for 'User Name' and 'Password', and a 'Login' button. Below the banner, there are three columns of text: 'Data Collection' (partially visible), 'Analytics' (Consult our Data Management Unit on your data needs to make planning and decision making faster!), and 'Visualization' (Use our DASHBOARDS or MAPS to clearly see and easily discover insights and patterns in your data!).

ANNEX B: Directory of Health Care Organizations in Central Visayas

THE CENTRAL VISAYAS REGIONAL PROFILE

Table 1: Region 7 Profile
As of June 2022

REGION VII	POPULATION (2020 Census)	TOTAL NO. OF PROVINCES	TOTAL NO. OF CITIES	TOTAL NO. OF MUNICIPALITIES/TOWNS	TOTAL NO. OF BARANGAYS	TOTAL NO. OF ILHZ	TOTAL NO. OF GOVERNMENT HOSPITALS	GOVERNMENT HOSPITAL (LEVEL)				TOTAL NO. OF PRIVATE HOSPITALS
								I	II	III	OTHER HEALTH FACILITIES	
Central Visayas	8,081,988	4	16	116	3,003	30	63	18	1	2	42	48

Source: Philippine Statistics Authority

Regulations and Licensing Enforcement Division, RLED – List of Licensed Health Facilities as of June 2022)

PROVINCE	POPULATION (2020 Census)	TOTAL NO. OF CITIES	TOTAL NO. OF MUNICIPALITIES/TOWNS	TOTAL NO. OF BARANGAYS	TOTAL NO. OF ILHZ	TOTAL NO. OF GOVERNMENT HOSPITALS	GOVERNMENT HOSPITAL (LEVEL)				TOTAL NO. OF PRIVATE HOSPITALS
							I	II	III	OTHER HEALTH FACILITIES	
Cebu	5,151,274	9	44	1,203	16	30	9	1	1	19	32
Bohol	1,394,329	1	47	1,109	6	16	5	0	1	10	11
Negros Oriental	1,432,990	6	19	557	6	15	3	0	0	12	5
Siquijor	103,395	0	6	134	2	2	1	0	0	1	0
TOTAL	8,081,988	16	116	3,003	30	63	18	1	2	42	48

Source: Philippine Statistics Authority

Regulations and Licensing Enforcement Division, RLED – List of Licensed Health Facilities as of June 2022)

Table 2: The Central Visayas Inter-Local Health Zones

(Source: Health Systems Development Section)

CEBU

TOTAL NO. OF ILHZ	ILHZ		CORE REFERRAL HOSPITAL	DMO ASSIGNED
	NAME	MUNICIPALITY/ CITY		
16	ADA	Argao, Dalaguete, Alcoy	Isidro C. Kintanar Memorial Hospital	Gerson, Miguel
	ALMAGI	Alegria, Malabuyoc, Ginatilan	Mariano Jesus Cuenco Memorial Hospital	Yrogrog, Ma. Michelle Cardosa, Editha
	BAFEMA	Bantayan, Sta. Fe, Madridejos	Bantayan District Hospital	Villarin, Rolly/Ms. Brobo Villaester, Leopoldo
	BALASTURIAS	Balamban, Asturias	Cebu Provincial Hospital – Balamban	Dagatan, Shiela Mae Brobo, Filman
	BALODRON	Barili, Aloguinsan, Dumanjug, Ronda	Barili District Hospital	Maratas, Lourdes

TOTAL NO. OF ILHZ	ILHZ		CORE REFERRAL HOSPITAL	DMO ASSIGNED
	NAME	MUNICIPALITY/ CITY		
	BAMOA	Badian, Moalboal, Alcantara	Badian District Hospital	Yrogrog, Ma. Michelle
	BOSAMEDA	Bogo City, San Remegio, Medellin, Daanbantayan, Tabogon	Cebu Provincial Hospital – Bogo City	Manulat, Divina Brobo, Gretchen Eco, Nimfa
	BOSS	Boljoon, Oslob, Santander, Samboan	Oslob District Hospital	Engcol, Charmel Cardosa, Editha
	CAMOTES	San Francisco, Poro, Tudela, Pilar	Ricardo L. Maningo Memorial Hospital	Arriesgado, Ronadit
	CASOGBO	Catmon, Sogod, Borbon	Juan Dosado Memorial Hospital	Pepito, Cherryl Dagatan, Sheila Mae Brobo, Filman
	DACOMCAR	Danao, Compostela, Carmen	Cebu Provincial Hospital (Danao City)	Manulat, Divina Dagatan, Sheila Mae
	LICOCO	Liloan, Cordova, Consolacion	Cebu Provincial Hospital – Danao City	Eco, Nimfa Fernandez, Emmalyn Pepito, Cherryl
	PINATO	Pinamungajan, Toledo City	Dr. Jose Ma. V. Borromeo Memorial Hospital	Villaespin, Servil Mae
	SICARDO	Sibonga, Carcar, San Fernando	Cebu Provincial Hospital – Carcar City	Naboya, Alma Ludalin
	TAMINA	Talisay City, Minglanilla, Naga City	Cebu South Medical Center (formerly Talisay District Hospital)	Fernandez, Emmalyn Naboya, Alma Ludalin
	TUBTAB	Tuburan, Tabuelan	Tuburan District Hospital	Brobo, Filman Pepito, Cherryl

BOHOL

TOTAL NO. OF ILHZ	ILHZ		CORE REFERRAL HOSPITAL	DMO ASSIGNED
	NAME	MUNICIPALITY/ CITY		
6	CARMEN	Jagna, Sierra Bullones, Duero, Garcia Hernandez, Valencia, Dimiao, Lila, Loay, Baclayon, Albuquerque, Loboc, Bilar, Carmen, Batuan, Sevilla, Sikatuna, Corella, Cortes, Balilihan, Catigbian, Tubigon, Calape, San Isidro, Antequera, Maribojoc, Loon, Dauis, Panglao	Cong. Simeon G. Toribio Memorial Hospital	Salvaleon, Myra Leonora
	CATIGBIAN		Catigbian District Hospital	Regner, Giefred
	JAGNA	Teodoro B. Galagar District Hospital	Añana, Abelard	
	UBAY	Don Emilio del Valle Memorial Hospital	Boncales, Mercy Grace	
	TALIBON	Garcia Memorial Provincial Hospital	Torreon, Simplicio	
	TAGBILARAN	Tagbilaran City	Gov. Celestino Gallares Memorial Hospital	Reyes, Ma. Portia

NEGROS ORIENTAL

TOTAL NO. OF ILHZ	ILHZ		CORE REFERRAL HOSPITAL	DMO ASSIGNED
	NAME	MUNICIPALITY/ CITY		
6	BINATA	Bindoy, Ayungon, Tayasan	Bindoy District Hospital	Torres, Buenafe

				Rosales, Carmela
	CVGLJ	Canlaon, Vallehermoso, Guihulngan, La Libertad, Jimalalud	Gov. William Villegas Memorial Hospital	Garces, Agnes Pilas, Florence Torres, Buenafe
	METROPOLITAN	Dumaguete City, Dauin, Bacong, Valencia, Sibulan, San Jose	Negros Oriental Provincial Hospital	Remollo, Jennifer Aba, Windie Tangente, Marilou Rosales, Carmela
	MAMABATA PA	Manjuyod, Mabinay, Bais City, Tanjay City, Amlan, Pamplona	Bais District Hospital	Medina, Sheila Torres, Buenafe Pilas, Florence
	STA BAYABAS	Sta. Catalina, Bayawan City, Basay	Bayawan District Hospital	Aba, Windie Yulores, Elnora
	SIAZAM	Siaton, Zamboanguita	Cong. Lamberto L. Macias Memorial Hospital	Tangente, Marilou

SIQUIJOR

TOTAL NO. OF ILHZ	ILHZ		CORE REFERRAL HOSPITAL	DMO ASSIGNED
	NAME	MUNICIPALITY/ CITY		
2	LAMAR	Maria, Lazi	Lazi Community Hospital	Samson, Zella Maye
	SANELAS	Siquijor, Larena, Enrique Villanueva	Siquijor Provincial Hospital	Samson, Zella Maye

DIRECTORY OF HEALTH SERVICE FACILITIES AND OFFICES IN CENTRAL VISAYAS

A. DOH REGIONAL OFFICE 7

RD/ARD'S OFFICE

OFFICE	NAME	TELEPHONE NUMBER (032) 260 – 9740
RD	Dir. Jaime S. Bernadas	101
ARD	Dr. Sophia M. Mancao	102
Legal Section	Atty. Jo David Borces	105
RESU	Dr. Eugenia Mercedes R. Cañal	106
HEMS	Dr. Shelbay G. Blanco	103
Health Information, Research and Development Cluster	Ms. Chevroleta Deiparine	104
ICTU	Ms. Chevroleta Deiparine (OIC, until a CMT III will be appointed)	410 / 411
SMU	Ms. Sarah Anwar	104
Health Systems Development Section	Dr. Nelner D. Omus	204
Health Facility Development Unit and Policy Development Unit	Dr. Jera C. Armendarez	441
Health Facilities Enhancement Cluster	Engr. Stella Renee B. Bacay	214
Health Equipment Services Unit	Ms. Aisha Marie Gomez	408
Health Infrastructure Services Unit	Engr. Joey R. Salagantin	214

LOCAL HEALTH SUPPORT DIVISION

Technical Chief / Local Health Support Division	Dr. Jonathan Neil V. Erasmo	201
Health Promotion and Communication Unit	Ms. Ma. Ligaya I. Moneva	205
Non-Communicable Diseases Section		208
Communicable Diseases Section	Dr. Sharon Azenith O. Laurel	202
Family Health Section	Dr. Jeanette Pauline A. Arellano-Cortes	203
Health Human Resource Development Unit	Ms. Monette L. Zuñiga	206
Environmental and Occupational and Medicine Access Services Section	Dr. Chona C. Salang	207
National Voluntary Blood Services Program	Ms. Jocelyn O. Tabotabo	
Integrated Public Health Laboratory	Mr. Prince Lee L. Balaba	
Molecular Facility for COVID-19 Testing Laboratory	Ms. Ana Lucette R. Flores	
Cebu TB Reference Laboratory	Ms. Cresilda T. Cases	

REGULATIONS AND LICENSING ENFORCEMENT DIVISION

OIC – Chief, RLED	Dr. Annessa P. Patindol	0923-748-5973
Health Facility Licensing		
FDA	Ms. Rica Reina C. Aumentado	(032) 262 0996

ADMINISTRATIVE DIVISION

OIC – Chief, MSD	Mr. Ramil R. Abrea	401
Budget Section	Ms. Leonora A. Aniel	403
Records Section	Mr. Joel O. Saquilon	417
Accounting Section	Ms. Angieline T. Adlaon	402
Cashiering Section	Ms. Josephine D. Vergara	404
Dormitory Unit	Ms. Elsa F. Ordoña	407
Library	Ms. Ailyn C. Luaña	407
Personnel Section	Ms. Theresa Q. Tragico	412
Planning Section	Engr. Marissa C. Gorosin	413
Procurement Unit	Ms. Luche Nicolasa F. Quirante	414 / 415
Supply Section and Cold Chain Management Unit	Mr. Arnulfo E. Lavares	419 / 420 / 423 / 406
OIC, Transport Section	Mr. Joel O. Saquilon (OIC)	421
General Services and Hospital Maintenance Services	Mr. Joel O. Saquilon (OIC)	408

OTHER OFFICES

BUREAU OF QUARANTINE	Dr. Terence Anthony J. Bermejo Chief of Office	(032) 232-2072
NATIONAL NUTRITION COUNCIL	Dr. Parolita A. Mission Nutrition Program Coordinator	(032) 254-3263
COMMISSION ON POPULATION	Atty. Bruce N. Ragas Regional Director	(032) 416-2528

DEPARTMENT OF HEALTH HOSPITALS

CEBU		
Vicente Sotto Memorial Medical Center, B. Rodriguez St., Cebu City, Cebu	Gerardo M. Aquino, Jr., MD, MHA, CEO VI Medical Center Chief II	(032) 344-7756; 253 9891-99
Saint Anthony Mother and Child Hospital, Basak, San Nicolas, Cebu City	Juanito T. Tiu, MD, DPPS, MBA-HA Medical Center Chief II	(032) 261-9989 local 5106
Cebu South Medical Center, San Isidro, Talisay City, Cebu	Agustin D. Agos, MD, FPSGS, FPCS, MA, DODT, PhD-OD, RODC Medical Center Chief II	(032) 273-3713
Eversely Childs Sanitarium and General Hospital, Northroad, Jagobiao, Mandaue City, Cebu	Pythagoras M. Zerna, MD, DPBS, FPSGS, FPCS Medical Center Chief I	(032) 346-2468

BOHOL		
Gov. Celestino Gallares Memorial Hospital, Miguel Parras St., Tagbilaran City, Bohol	Mutya Kismet T. Macuno, MD, FPPS, FPSNBM, MDM Medical Center Chief II	(038) 411-3185
Don Emilio del Valle Memorial Hospital, Bood, Ubay, Bohol	Nelson A. Elle, MD, DTMPH, MScIH Medical Center Chief I	(038) 518-8301

B. PROVINCIAL DEVELOPMENT OFFICE, DEVELOPMENT MANAGEMENT OFFICERS (DMO), AND DOH REPRESENTATIVES

CEBU

CEBU NORTH				
NAME	POSITION	AREA OF ASSIGNMENT	CONTACT NUMBER	EMAIL ADDRESS
Villarin, Rolly G.	Provincial DOH Officer/ Development Management Officer V	Cebu North Province, Lapu-Lapu City, Bantayan	0905-229-7934	rols233@gmail.com
Villaester, Leopoldo	Development Management Officer IV	Madridejos, Sta. Fe	0923-748-8546 0917-845-7743	ilhzhds@gmail.com
Brobo, Gretchen C.	Development Management Officer III	San Remigio, Daanbantayan, Medellin	0922-236-7064 0917-842-0964	gretchencastro02@gmail.com
Manulat, Divina A.	Development Management Officer IV	Danao City, Bogo City, Compostela	0933-824-7020 0917-840-1438	debbiemanulat1959@yahoo.com
Eco, Nimfa H.	Development Management Officer IV	Mandaue City, Liloan, Tabogon	0999-226-9982	econimfa8@gmail.com
Brobo, Filman P.	Nurse III (DMO Designate)	Borbon, Asturias, Tuburan	0949-023-8093	mshanex@gmail.com
Pepito, Cheryl O.	Development Management Officer IV	Consolacion, Catmon, Tabuelan	0928-737-7635 0933-613-8949	pepitocherry1@yahoo.com

Dagatan, Sheila Mae Y.	Development Management Officer III	Carmen, Sogod, Balamban	0932-457-2341	ypilshielamae@gmail.com
Arriesgado, Ronadit C.	Development Management Officer IV	San Francisco, Poro, Tudela, Pilar	0939-924-1916	rearriesgado.cvchd@gmail.com

CEBU SOUTH

NAME	POSITION	AREA OF ASSIGNMENT	CONTACT NUMBER	EMAIL ADDRESS
Engr. Gerson, Miguel T.	Provincial DOH Officer/ Development Management Officer V	Cebu South Province, Cebu City	0925-598-6713 0917-845-8645	miggerson@yahoo.com
Angus, Carolyne L.	Development Management Officer IV	Cordova, Talisay City, Minglanilla	0933-824-7025 0917-839-2899	angus.lyne@yahoo.com.ph
Fernandez, Emmalyn S.	Development Management Officer IV	Dalaguete, Argao, Alcoy	0933-337-7818	emsiafer@yahoo.com
Gonzales, Alma Ludalin G.	Development Management Officer IV	Naga City, San Fernando, Carcar City, Sibonga	0917-847-0748 0933-824-7019	ludz5981@gmail.com
Maratas, Lourdes P.	Development Management Officer IV	Barili, Aloguinsan, Dumanjug, Ronda	0933-816-1385	lourdesmaratas0254@gmail.com
Yrogirog, Ma. Michelle A.	Development Management Officer IV	Moalboal, Alcantara, Badian, Alegria	0917-321-6105 0923-141-6757	mamichelleacosta_doh@yahoo.com
Cardosa, Editha Q.	Development Management Officer IV	Malabuyoc, Ginatilan, Samboan, Santander	0908-621-1316 0917-845-7639	edithacardosa@yahoo.com
Engcol, Charmel C.	Development Management Officer Designate	Oslob, Boljoon	0942-183-1745 0916-327-7573	douvrine@gmail.com
Villaespin, Servil Mae V.	Development Management Officer Designate	Toledo City, Pinamungajan	0929-220-5486 0936-227-9112	servilmaevillaver31@gmail.com

BOHOL

NAME	POSITION	AREA OF ASSIGNMENT	CONTACT NUMBER	EMAIL ADDRESS
Dr. Ma. Portia D. Reyes	Provincial DOH Officer/ Development Management Officer V	Tagbilaran City	0919-061-6386	phto.bohol@gmail.com
Del Prado, Ruth Cecilia	Development Management Officer IV	Albuquerque, Antequera, Baclayon	0923-748-7588 0999-226-9958	ruthpradz@yahoo.com
Yecyec, Letecia	Development Management Officer IV	Bien Unido, Dagohoy, Sierra Bullones, Trinidad	0919-061-6389 0906-352-4081	ndayyecyec@yahoo.com
Regner Giefred	Development Management Officer IV	Catigbian, Corella, Dimiao, Sagbayan	0917-845-8732 0923-748-7546	bong_regs@yahoo.com
Añana, Abelard	Development Management Officer IV	Alicia, Garcia Hernandez, Jagna, Valencia	0999-224-8346 0917-845-7619	abelard.anana@yahoo.com.ph

NAME	POSITION	AREA OF ASSIGNMENT	CONTACT NUMBER	EMAIL ADDRESS
Salvaleon, Myra Leonora	Development Management Officer IV	Bilar, Carmen, Loay, Loboc	0919-061-6387 0923-748-5963	salvaleonmyraleonora@yahoo.com
Torreon, Simplicio	Development Management Officer IV	Danao, Getafe, Inabanga, Talibon	0923-748-5975 0919-061-6388	leectorreon@yahoo.com.ph
Oclarit, Neil John	Development Management Officer IV	Batuan, Dauis, Sikatuna	0943-707-9483 0919-061-6384	johnieloc87@gmail.com
Rallos, Peregrina	Development Management Officer IV	Buenavista, Clarin, Tubigon	0917-142-4644 0919-061-6390	rallosfe@yahoo.com
Alcantara, Pacholo	Development Management Officer IV	Balilihan, Cortes, Loon, Maribojoc	0917-845-7619 0999-224-8346	pach.alcantara@gmail.com
Pacatang, Clarice Nova	Development Management Officer IV	Duero, Lila, Panglao, Sevilla	0999-226-9385 0921-647-4696	claricenovapacatang@gmail.com
Cejudo, Angelie Brook	Development Management Officer IV	Anda, Candijay, Guindulman, Mabini	0933-8161-369 0995-2100818	brookundalok@yahoo.com
Quilab, Rowena	DMO Designate	Calape, Pilar, San Isidro	0939-851-4599 0995-907-6878	whengscaliao@gmail.com
Boncales, Mercy Grace	DMO Designate	Pres. Carlos P. Garcia, San Miguel, Ubay	0909-062-7130	mercygraceboncales@gmail.com

NEGROS ORIENTAL

NAME	POSITION	AREA OF ASSIGNMENT	CONTACT NUMBER	EMAIL ADDRESS
Remollo, Jennifer	Provincial DOH Officer/ Development Management Officer IV	Dumaguete City	0917-308-1764	doh_phto_negor@yahoo.com
Medina, Sheila	Development Management Officer IV	Bais City, Amlan, Manjuyod	0917-847-5953 0917-308-1607	patita_medina@yahoo.com
Yulores, Elnora	Development Management Officer IV	Bayawan City, Basay, Siaton	0917-825-2910	boyelyulores@yahoo.com
Garces, Agnes	Development Management Officer IV	Canlaon City, Guihulngan City, Vallehermoso	0917-823-9875	garcesagnes@yahoo.com
Pilas, Florence	Development Management Officer IV	Tanjay City, La Libertad, Pamplona	0925-598-6687 0917-824-7461	florencepilas@ymail.com
Rosales, Carmela	Development Management Officer IV	Ayungon, Sibulan, Tayasan	0928-521-4939	ncmpostblue@yahoo.com
Tangente, Marilou	Development Management Officer IV	Bacong, San Jose, Zamboanguita	0925-598-6688 0917-845-8753	tangentemarlou@yahoo.com.ph
Torres, Buenafe L.	Development Management Officer IV	Bindoy, Jimalalud, Mabinay	0917-563-5232	buenafeligo11@yahoo.com
Aba, Windie	Development Management Officer IV	Dauin, Sta. Catalina, Valencia	0917-839-3973	abawindie@yahoo.com

SIQUIJOR

NAME	POSITION	AREA OF ASSIGNMENT	CONTACT NUMBER	EMAIL ADDRESS
Samson, Zella Maye G.	Provincial DOH Officer/ Development Management Officer IV	Enrique Villanueva, Larena, Lazi, Maria, San Juan, Siquijor	0923-748-5949 0917-845-8764	zellamaye29@gmail.com

C. DOH EMERGENCY MANAGEMENT STAFF (HEMS) OPERATION CENTER CENTRAL OFFICE

Contact Numbers

Email Address: hembopcen@doh.gov.ph

Cellular Phone No.: 0917-861-9528

DOH CENTRAL VISAYAS CHD OPERATION CENTER

Dr. Shelbay G. Blanco

HEMS COORDINATOR

0917-437-2008 / 0933-673-5682

(032) 402-1269

rhems_cebu@yahoo.com

Dr. Eugenia Mercedes R. Cañal

RESU COORDINATOR

0922-397-2334 / 0961-604-2982

(032) 260-9740 local 106

resu_cebuprovince@yahoo.com.ph

D. VECTOR-BORNE DISEASE CONTROL PROGRAM SERVICES

Vector-Borne Diseases Control Program Services- Regional Office

Communicable Disease Section

Telephone No.: (032) 260-9740 local 202

Point Person	Designation
Dr. Sharon Azenith O. Laurel	Head, Communicable Disease Section, Medical Officer IV
Dr. Ronald Jarvik A. Buscato	Medical Officer III / Aedes-borne Viral Diseases (Dengue, Chikungunya, Zika), Malaria, Filariasis
Mr. Jeffrey Duyongan, Entomology	
Mr. Sicorbato Verbosidad	Schistosomiasis Control Program Bohol Province

E. DIRECTORY OF GOVERNMENT HEALTH FACILITIES

INTERLOCAL HEALTH ZONE - CORE REFERRAL HOSPITAL WITH PROVINCIAL HEALTH FACILITY MAP:

Cebu
Bohol
Negros Oriental
Siquijor

PROVINCE OF CEBU (Telephone Number Area Code: 032)

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
CEBU	Cebu Provincial Health Office	PHO	Dr. Cristina B. Giango 0917-843-7127	888-2392 loc 1272 or loc 1276	Dr. Cristina B. Giango	cphocebu2019@gmail.com

CEBU CITY

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Cebu City	CHO	Dr. Grace Valdez / Jayson C. Librando	0956442939, 09615771218/ 09665598922 / 416- 6177	Dr. Jeffrey Ibones	psjayson09@gmail.com cebucho.chd@gmail.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Cebu City	Guba Community Hospital	Infirmery	Hector Solon / 09226561206	(032) 254- 0517; 0939- 648-202	Elvira C. Enad, MD	gubacomcommunityhospital@gmail.com ; evie_cab_enad1976@yahoo.com
	PNP Station Hospital	Infirmery		(032) 233- 5614	PLTCL Deodilo O. Quinto	pnphs_07@yahoo.com ; siajml@yahoo.com
	Camp Lapu Lapu Station Hospital	Level 1	Danilo Polo Gallardo, Jr. / 09178985102	(032) 233- 9942	LTC Louise A. Cajita MC	centcomhosp@yahoo.com ; danilo_124@yahoo.com
	Cebu City Medical Center	Level 1	Dr. Pura-ann Marie A. Cuadra / 0917- 625-0250	(032) 254- 0517	Anton Oliver A. Reposar II, MD	cebu-city-medical-center-official@yahoo.com ; pam12cuadra@gmail.com
	Saint Anthony Mother and Child Hospital	Level 1	Dr. Emiko Cañazares / 0917-318-0481	(032) 261- 9989 local 5106	Juanito T. Tiu, MD, DPPS, MBA- HA	saintanthonymch@yahoo.com ; samch.obgyn.dept@gmail.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFIC ATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
	Vicente Sotomemorial Medical Center	Level 3	Dr. Eduardo Fronda / 09177777197	(032) 344-7756; 253-9891-99	Gerardo M. Aquino, Jr., MD, MHA, CEO VI	vsmmc_1911@yahoo.com; mcc@vsmmc.doh.gov.ph; eduardofronda_md@yahoo.com

LAPU-LAPU CITY

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Lapu-Lapu City	CHO		(032) 340-5339		

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFIC ATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Lapu-Lapu City	Brigadier General Benito N Ebuena Air Base Hospital	Infirmery		(032) 261-3010	MAJ Mares Cecile T. Lapada (MC) PAF	gbneabh@gmail.com
	Santa Rosa Community Hospital	Infirmery	Rene Carlo M. Alivio Jr. / 09257617107	0919-003-5218	Joel B. Semblante, MD	santarosarsh@hotmail.com ; rcalivio0328@gmail.com
	Lapu-Lapu City Hospital	Level 1	Avelina Pongasi / 09325040389	(032) 340-0249	Cliff Canton, MD	lapulapucityhospital@yahoo.com; boyetjade@yahoo.com ; avelinapongasi@yahoo.com

MANDAUE CITY

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Mandaue City	CHO			Dr. Dominga Obenza	

MANDAUE CITY

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFI CATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Mandaue City	Mandaue City Hospital	Infirmery	Darnell Mark Prada / 0991-202-2160 / Sherwin O. Tugano / 0991-202-2681	(032) 345-9740 to 41 / (032) 253-3906	Jake Ian P. Seno, MD, DFM	darnellmark2prada@gmail.com / tuganosherwin648@gmail.com

SICARDO ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Carcar City	CHO		(032) 487-8744	Dr. Grace A. Alcoseba	
San Fernando	RHU	Floriemeil Areglo	(032) 488-9703	Dr. Alfredo P. Manugas VI (RHU I) Dr. Connie Enriquez-Tharakan (Asst. MHO) Dr. Alcestis Donna B. Azul- DTTB	ndp_sanfernando@yahoo.com
Sibonga	RHU	Philip Charles Davis / 0926-053-9200	(032) 486-9770	Dr. Fe Lyn R. Tampon	Pcad1998@gmail.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Carcar City	Cebu Provincial Hospital – Carcar City	Level 1	Dr. Jayne Pamela Te / 0932-401-9681	(032) 4878120/ 4878952; 0917 842 5940	Prudencio I. Manubag, MD	cphcarcar@yahoo.com ; jaynepam88@gmail.com

ADA ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Argao	RHU I	Michael Ryan R. Quillates / 0999-848-3650	0933-489-4535	Dr. Hayce F. Ramos	ryanquillates@gmail.com
	RHU II			Dr. Abigail Clarice P. Bajenting	
Alcoy	RHU	Kathleen Faith Buenconsejo/ Ellen Arao-Arao	032 4839186 / 0916-691-2655	Dr. Rodante F. Sinena	alcoyrhu@gmail.com
Dalaguete	RHU I	Aimee A. Carumba / 0950-243-8529	032 4848653 032 4848422	Dr. Estanislava Pernita A. Bautista	aimeecarumba13@gmail.com
	RHU II	Elizabeth L. Caramihan / 0999-678-7181	0933-378-2812	Dr. Emmanuel G. Palma (DTTB)	elizabeth.caramihan@gmail.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Argao	Isidro C. Kintanar Memorial Hospital	Infirmery	Vitae Jet S. Zeta / 485-6507 or 485-6508	032 485 6507 local 102	Evelyn Y. Familgan, MD	isidrocmh2017@gmail.com

BOSS ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Boljoon	RHU	Jhun Rhey A. Caruana / 0932-516-4525	032 4829120	Dr. Marie Blanche A. Vazquez	boljoonmh@gmail.com

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Oslob	RHU	Leonell Khing Pioquinto / 0968- 395-9181	0921-841-1274	Dr. Maria Teresa Malazarte	leonellking08@gmail.co m
Santander	RHU	Joan B. Cuerda, RN	0939-752-0966	Dr. Almid T. Julhani	rhusantander@yahoo.co m
Samboan	RHU	Sitti Farrah Bakil, RN	0956-520-6708	Dr. Reina Juno U. Sumatra	samboanrhu@gmail.com

CITY/ MUNICIPALIT Y	NAME OF FACILITY	HEALTH FACILITY CLASSIFIC ATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Oslob	Oslob District Hospital	Infirmery	Teresita Filosofo / 0922-715-6757	(032)481- 9985; 09189240427	Renato M. Cairo, MD, FPAMS(CPM), MPH	oslobdh@yahoo.com

BALODRON ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Barili	RHU I	Ann Leah Katrina D. Carreon / 0949-684-460		Dr. Mary Joy B. Bajarias (RHU I & II)	cannleahkatrina@gmail.com
	RHU II				
Aloguinsan	RHU	Shane Navarro / 0919-906- 7172	032 4699033 (Birthing)	Dr. Gimbert T. Escasinas	aloguinsandrmo@gmail.com
Dumanjug	RHU	Reynan Zozobrado / 471-9594	09162653988	Dr. Josefina F. Malana	dumanjugrhu@gmail.com
Ronda	RHU	Michael Miranda / 0919-078- 2586	032 4728012	Dr. Nicolas N. Nicdao	

CITY/ MUNICIPALIT Y	NAME OF FACILITY	HEALTH FACILITY CLASSIFIC ATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Barili	Barili District Hospital	Infirmery	Mr. Arnel T. Arnejo / 0942- 378-2171	(032)470-9026	Jose C. De Leon Jr., MD	barilidistricthospitalba rili@yahoo.com

ALMAGI ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Alegria	RHU	Rosa Darlenita Chua/ 0917-130-6625 Mae Afryl Delostrico / (032) 476-7232	032 4767232	Dr. Clarissa Cardona	rhualegriacebu@gmail.com
Malabuyoc	RHU	Keith Theresa Rosal, RN	032 4778086	Dr. Runiquisa S. Aloba	malabuyocrhu@gmail.com
Ginatilan	RHU	Jenafe Tan, RN	032 4789098 loc. 104	Dr. Rey S. Jabagat	ginatilanrhu@yahoo.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Malabuyoc	M. J. Cuenco Memorial Hospital	Infirmary	Bacus Fatima / 0932-531-2396	(032) 477-8883	Francis Kim G. Capate, MD	mjcuencomemhosp@yahoo.com

BAMOA ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Badian	RHU			Dr. Michael Lester M. Panogan (DTTB)	
Moalboal	RHU	Niña Rose B. Divina / 0915- 841-1552	09759564876	Dr. Jovine M. Martin (DTTB)	moalboal.rhu@gmail.com
Alcantara	RHU		0922-513-9386 / (032) 516 1332	Dr. Jonathan C. Tanduyan	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Badian	Badian District Hospital	Infirmary	Don Porferio R. Ferolin III / 0932- 486-4771	(032)475-5592 / 09430517709	Maria Gem Theresa G. Rabuya, MD	badiandisthosp@yahoo.com

PINATO ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Pinamungajan	RHU	Ralph Christopher Binghay	0999-994-5797 / 468-9458	Dr. Marlon B. Kyamko	
Toledo City	CHO	Dr. May Ogod / 0917-300-1703	032 3225239	Dr. Bonito F. Zanoria	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Pinamungajan	Dr. Jose Ma. V. Borromeo Memorial Hospital	Infirmary	Glyla Mae Galban / 0933- 814-0998	(032)468-9155; 468-9239; 468- 9264	Feleus B. Bascon, MD	jose_borromeo@yahoo.com
Toledo City	Toledo City General Hospital	Level 1	Jayme N. Lyle / 0927-298- 2036	09176888896 / (032)466-1900; 322-6447	Clyde Vincent Bequilla, MD	tcgh.gov@gmail.com ; tcgh.erdept@gmail.com

BAFEMA ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Bantayan	RHU			Dr. Honey Lee O. Omol (DTTB)	

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Sta. Fe	RHU		0947-611-2936	Dr. Neil Bryan D. Gilbuena MHO (DTTB)	
Madridejos	RHU I	Kaypee O. Oftana / 0917-152-9435	032 4397664	Dr. Elma C. Chin	bafema.madridejos@gmail.com
	RHU II		0942-344-3910	Dr. Maria Natasha M. Manching (DTTB)	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Bantayan	Bantayan District Hospital	Infirmery	Tiongzon Gladys / 0919-217-1260	(032)460-9134; 09273656289 / 09178439455	James Nicolas H. Najarro, MD	bantayandistricthospital@gmail.com; bantayandistricthospital@yahoo.com

TAMINA ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Talisay City	CHO		032 2722623	Dr. Lino S. Alanzado	
	RHU 1				
	RHU 2				
Minglanilla	RHU 1		032 4904881 0942-462-7626	Dr. Gilbert Guy D. Murillo (RHP)	
	RHU 2		032 2728359 0929-567-7520	Dr. Mae M. Vicente	
Naga City	CHO			Dr. Camille F. Penalosa	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Talisay City	Cebu South Medical Center (formerly Talisay District Hospital)	Level 2	Dr. Heginio C. Abuda / 0916-823-8573	(032)273-3713	Agustin D. Agos, MD, FPSGS, FPCS, MA, DODT, PhD-OD, RODC	tmc.doh.cebu@gmail.com; csmccebu_doh@yahoo.com; hcabudamd@yahoo.com
Minglanilla	Minglanilla District Hospital	Infirmery	April Y. Sabalones / 0915-658-8295	(032)2540328	Ian L. Genaldo, MD	minglanilladistricthospital@gmail.com; sabalonesapril@gmail.com

BALASTURIAS ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Balamban	RHU 1		032 3332190	Dr. Napoleon A. Macapaz (RHU I)	
	RHU 2				
	RHU 3				

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Asturias	RHU	Manolette Krist Monzon / 0917- 707-5527	032 3189224	Dr. Resalde N. Climaco	manolettekristmonzon@gmail.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICA TION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Balamban	Cebu Provincial Hospital - Balamban	Level 1	Maybelline S. Conde / 0905- 164-2431/ 0919-6454-762	(032) 260- 0543 / 260- 5782 local 101	Olivia A. Dandan, MD, MPH	provincialhospital.balam ban@gmail.com

BOSAMEDA ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Bogo City	CHO		032 2605183	Dr. Rene Galo Palay	
San Remigio	RHU	Jessiefoss Maramana / 0915-608-6669	(032) 4359606	Dr. Orleta B. Ursal (MHO)	jessephusmaramara@gmail.com
Medellin	RHU		09186516132 / (032) 436-2292	Dr. Oliver A. Gimenez	
Daanbantayan	RHU 1		(032) 4378787; (032) 437-8091 09369591779	Dr. Merle M. Visda	
	RHU 2				
Tabogon	RHU		0927-328-4617	Dr. Oliver Earl R. Aliño	

CITY/ MUNICIPALI TY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO .	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Bogo City	Cebu Provincial Hospital (Bogo City)	Level 1	Dr. Jerimae Samson / 0932-421- 2658	09051208387 (032)434-9128	Zoraida G. Yurango, MD	cebuprovincialhospitalb ogocity@gmail.com cphbogolaboratory@gm ail.com; samsonjerimae369@yah oo.com
Daanbantayan	Daanbantaya n District Hospital	Infirmery	Joseph B. Cuizon/ 0945-477- 0242 Julie Ann B. Conde // 0995-474- 6978	(032)437-8061	Jenina L. Canoy, MD	ddhcebuprovince@gmai l.com; jcuizon884@gmail.com / josephbrizocuizon@yah oo.com

CAMOTES ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
San Francisco	RHU			Dr. Emmanuel G. Almadin	
Poro	RHU		0919-007-2152	Dr. Lou Llanes	

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Tudela	RHU	Alvin Kene Orge / 0930-296-6417	0932 6881733	Dr. Leah Gemma G. Nagsuban	alvinkene@gmail.com
Pilar	RHU		0976-003-4453	Dr. Stephen Miayo (DTTB)	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
San Francisco	Ricardo L. Maningo Memorial Hospital	Infirmery	Lou Divina R. Garciano / 0939-928- 6186	(032)514-3327	Evangeline Y. Andeza, MD	ricardo_manningo@yah oo.com

CASOGBO ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Catmon	RHU	Candice Blaise Jimeno / 0906-633- 8011	032 4309335	Dr. Edna L. Orlanes	
Sogod	RHU	Esperanza Roble / 0945-204-8969	032 4319159	Dr. Ariel C. Roque	sogodrhu@gmail.com
Borbon	RHU			Dr. Corazon V. Dotillos	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Sogod	Juan Dosado Memorial Hospital	Infirmery	Dr. Ellen L.Dela Cruz / 0917-563-6911	9175636911 / (032)431-9080	Dr. Ellen L. Dela Cruz	jbdmhospital@yahoo.c om

DACOMCAR ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Danao City	CHO	Emilia Juana O. Camaongay / 0942-719-5787	09183109074	Dr. Jaime Gregorio L. Salarda	
	RHU 2		09663308355	Dr. Alma Escalderon	
Compostela	RHU		09228202778 0917-133-3541	Dr. Ansarie M. Bogabong (DTTB)	
Carmen	RHU		9506115302	Dr. Amelia A. Sumatra	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Danao City	Cebu Provincial Hospital (Danao City)	Level 1	Thomas Dave Nobe / 0916- 634-4699	(032) 262- 0816/262-0819	Mary Ann Josephine A. Arsenal, MD	cphdanaocityreferral@gmail.com ; ddhospital1960@yahoo.com

LICOCO ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Liloan	RHU		9176249107	Dr. Simon Clyde Caputol	mho.liloan.gov@gmail.com
Consolacion	RHU	Rosalin Tomungha / 0936-126-9184		Dr. Fe Eleanor F. Pardillo	draveronica18@gmail.com
Cordova	RHU		032 4968661	Dr. Efren B. Dico, Jr.	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Mandaue City	Mandaue City Hospital	Infirmary	Darnell Mark Prada / 0991- 202-2160 Sherwin O. Tugano / 0991- 202-2681	(032)345-9740 to 41 / 253-3906	Jake Ian P. Seno, MD, DFM	mcityhospital@yahoo.com; mch@mandauecity.gov.ph; darnellmark2prada@gmail.com; tuganosherwin648@gmail.com
	Eversely Childs Sanitarium and General Hospital	Level 1	Cyrus Wendell Q. Romuga / 0919-828-2910	(032) 346-2468	Pythagoras M. Zerna, MD, DPBS, FPSGS, FPCS	ecschdcv@yahoo.com; ecschdcv@gmail.com; cyrusmyla14@gmail.com

TUB-TAB ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Tuburan	RHU 1		032 4639677	Dr. Carmina Jemma C. Faunillan	
	RHU 2		09293395644	Dr. Joianne Macarrubo (DTTB)	
Tabuelan	RHU	Marlo Therenz G. Marzan / 0999-458- 9011	09994589011	Dr. Mario Therenz G. Marzan (DTTB)	tabuelanrhu@yahoo.com/ therenzmarzan@gmail.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Tuburan	Tuburan District Hospital	Infirmary	Ryan Gabilan Yap / 09128493322	(032)463-9515/ 463-8110	Esteban C. Ligaray, MD	tuburandistricthospital @yahoo.com; tuburandistricthospital 2016@gmail.com

PROVINCE OF BOHOL (Telephone Number Area Code: 038)

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
BOHOL	Bohol Provincial Health Office	PHO				

TAGBILARAN ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Tagbilaran	CHO		09173260904	Dr. Jeia Pondoc	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Tagbilaran	Gov. Celestino Gallares Memorial Hospital	Level 3	Villaflor, Reuel Francis Victor / 0917-722-5401	(038) 411-3185	Dr. Mutya Kismet T. Macuno	gcmh_bohol@yahoo. com.ph; gallares.bohol@gmail. com; gcmhcao@gmail.com ; m; Dr.reuel.villaflor@gmail.com

CARMEN / CATIGBIAN / JAGNA DISTRICT

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Batuan	RHU	Ivy Siez / 09473478660	09190956878	Dr. Don Angel Cirunay	batuanrhu@gmail.com
Bilar	RHU		09286255445	Dr. Angelie P. Castro	
Carmen	RHU		09506115302	Dr. Amelia A. Sumatra	
Loboc	RHU		09190659507	Dr. Joel P. Espila	
Sierra Bullones	RHU		09178886547	Dr. Airiene Vanessa S. Dormido	
Sevilla	RHU		09177256100	Dr. Jessie J. Tabel	
Albuquerque	RHU	Grace Pamaos	09616202396	Dr. Celine Anne E. Comayao	alburquerquehealthunit@yahoo.com
Baclayon	RHU	Elvin Lagura	9757356892	Dr. Remedios Immarie M. Teves (DTTB)	rhu_baclayonbohol@yahoo.com
Cortes	RHU		(038) 503-9636	Dr. Ma. Louella M. Batingal	
Dauis	RHU	Michelle Socias / 09287822694	09162664096	Dr. Joni L. Co	nacs21mitch@gmail.com
Dimiao	RHU		09328854009	Dr. Pedro N. Rosell Jr., RN	
Lila	RHU		09128505028	Dr. Nina Madelaine C. Blanes (MHO)	
Loay	RHU		09255757717	Dr. Julius B. Romero	
Panglao	RHU		09173080621 09165814227	Ms. Loyola B. Hora (PHN) Dr. Erick In-uyay (DTTB)	
Duero	RHU		09166898885	Dr. Darius Julius F. Tabigue	
Garcia Hernandez	RHU		09150567291	Dr. Enrique L. Acenas	

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Jagna	RHU 1		09189792735	Dr. Benigno Abcede (DTTB)	
	RHU 2				
Valencia	RHU		09178948464	Dr. Rocelyn Baja	
Balilihan	RHU	Eddu R. Lomantas,RN 09097990707	09228709177	Dr. Violo A. Llorente Jr.	mhobalilihan@yahoo.com
Catigbian	RHU		09209181327	Dr. Eldrin Mascariñas	
Corella	RHU		09328436516	Dr. Apollo John O. Bernaldez	
San Isidro	RHU	Rechell P. Rebucas	09951041831 09158756856	Dr. Dinalyn Tinaja	rhu_sanisidrobohol@yahoo.com
Sikatuna	RHU	Merdessa Altamero / 09186309132	09472840512	Dr. Paz A. Maniwang	rhusikatuna@gmail.com
Antequera	RHU	Rowena Lumbab	09952146007	Dr. C'zarina S. Sulaik (DTTB)	antequerarhu@yahoo.com
Calape	RHU	Maria Lourdes R. Gallego / 09673264944	09173044575	Dr. Manuel N. Relampagos II	rhu_calape@yahoo.com
Loon	RHU 1		09285057644	Dr. Ma. Victoria D. Lamparas	
	RHU 2		0995-400-3879	Dr. Alfie F. Calingacion	
Maribojoc	RHU		09983865721	Dr. Rey Perpetuo Belderol	
Tubigon	RHU		09178945876	Dr. Bob Bernabe P. Batausa	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Carmen	Cong. Simeon G. Toribio Memorial Hospital	Level 1		(038) 5259086; 09079062536	Josephine B. Jabonillo, MD, MPA	carmenhospital68@yahoo.com
Catigbian	Catigbian District Hospital	Level 1	Kelvin O. Tetangco / 0909541581 2/ 9955697692	(038)416-0918; 09175556882	Norangel M. Carreon, M.D	cadishosp@yahoo.com.ph; kelvintetangco@gmail.com
Jagna	Teodoro B. Galagar District Hospital	Level 1	Marycel Galanido / 0942-822- 8700	(038)531-8107 / 09428044934 / 09121251191	Lina R. Cero, MD, MPA	tbgdh10@yahoo.com; mbgalanido@yahoo.com.ph
Dimiao	Dimiao Municipal Infirmary	Infirmary		09255027466; 09178948028	Dr. Sharmaine Eil B. Rica	dimiao.lgudimiao@yahoo.com; g7isulat@gmail.com
Calape	Calape Mother & Child Hospital	Infirmary	Melanie May B. Lupio / 0907-908- 1813	(038) 507-8050/ 09358514302	Jerome R. Rosal, MD	calapemch@yahoo.com
Loon	Cong. Natalio P. Castillo, Sr. Memorial Hospital	Infirmary	Dr. Ma. Cyrilda B. Tallo / 0918713114 3 / 505-9170	(038)505-9246	Ma. Cyrilda B. Tallo, MD	cncmh_loon@yahoo.com.ph; loon.cncmh@gmail.com

Maribojoc	Maribojoc Community Hospital	Infirmery		(038)504-9621	Emma Perpetua F. Cahatol, MD	mch_bohol@yahoo.com
Tubigon	Tubigon Community Hospital	Infirmery	Julie Pearl Binasbas / 0947-249-6029	(038)510-7010 / 411-4801 09472496029	Imelda S. Pedrero, MD	tubigontch1999@gmail.com; julpeavistal@gmail.com

UBAY / TALIBON DISTRICT

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Bien Unido	RHU	Arlin E.Cajes / 09634889763	09688564129	Dr. Dennis M. Lua	rhubienunido@yahoo.com
Buenavista	RHU		09472014784	Dr. Marivic L. Chua	
Pres. Carlos P. Garcia	RHU		09331395198	Dr. Junna Sherilee B. Paredes	
Getafe	RHU		09255643062	Dr. Ma. Alodiza S. Rebosura	
San Miguel	RHU		09504404291	Dr. Janilane D. Abellar	
Talibon	RHU		09086820702 09567131960	Dr. Narlou A. Wenceslao	
Trinidad	RHU		09193087130	Dr. Analita N. Auza	
Dagohoy	RHU	Ellen O. Lozada / 09128755874	09984556275	Dr. Hermogenes Ricafort Jr.	dagohoyrhu@gmail.com
Danao	RHU 1		09183109074	Dr. Jaime Gregorio L. Salarda	
	RHU 2		09663308355	Dr. Alma Escalderon	
Pilar	RHU	Marco Paulo Deuda	09177010018	Dr. Ma. Luisa B. Tago	rhu.pilar.bohol@gmail.com
Sagbayan	RHU		09088739938	Dr. Dewey A. Demandante	
Mabini	RHU	Hermila P. Felecio 09261421248	09066837188	Dr. Ivy A. Padernal	mabinirhu@yahoo.com
Alicia	RHU		09322182332	Dr. Erwin Francis S. Managaytay	
Anda	RHU	Josie Marie Arabejo 09183367978	09286107611	Dr. Rosario V. Tinio	andarhu14@gmail.com
Candijay	RHU	Bea Angel Amora 09101724929	09985727363	Dr. Pristine Faith V. Sumera	rhucandijay@gmail.com
Guindulman	RHU	Ma.Ivy Olano 09176302006	09106922492	Dr. Baltazar Federico Liao	rhuguindulman01@gmail.com
Clarin	RHU	Kella Reyes/ 09568239810	09177911515	Dr. Reina Jane V. Demandante	clarinmainhealth@gmail.com
Inabanga	RHU		09176706898	Dr. Edar Rospan R. Aju	
Ubay	RHU 1		09177000657	Dr. Jasmin B. Jumao-as	
	RHU 2				

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Ubay	Don Emilio del Valle Memorial Hospital	Level 1		(038) 5188301	Nelson A. Elle, MD, DTMPH, MScIH	devmh_ubay@yahoo.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Talibon	Garcia Memorial Provincial Hospital	Level 1	Flora May Silagan / 0966-662-4544	(038)515-5081	Miguelito S. Jayoma, MD	gmph.bohol2012@gmail.com; qmsgmph2019@gmail.com
Pres. Carlos P. Garcia	Pres. Carlos P. Garcia Municipal Hospital	Infirmery	Ma. Quinna B. Barba / 0946-885-6262/ 0906-556-7461	09468856262	Ma. Quinna B. Barba, MD	pgmhпитого@yahoo.com; pcpgmh1992@gmail.com
San Miguel	San Miguel Hospital	Infirmery	Zenaida O. Marquez / 0999-998-4515	09076937800; 09355759616	Eduardo G. Abellar, MD	sanmiguelhosp2009@yahoo.com.ph
Candijay	Candijay Community Hospital	Infirmery	Ma. Theresa Ganade 09450880284 09212118562	09061802081/09 462389581	Alex Gustavos S. Sumera, MD, MPA	canchospital@yahoo.com; candijayhospital@yahoo.com; candijayhospital@gmail.com; candijayhospital2@gmail.com
Clarin	Clarin Community Hospital	Infirmery	Roselene Boncales (09351260073) / Julius Anasco (09073270786)	(038)509-0025; 09297292361	Noel G. Manalo, MD, RN, MPA	community.clarin@yahoo.com
Ianbanga	Francisco Dagohoy Municipal Hospital	Infirmery		(038)512-9014	Victor Alan A. Torrefranca, MD, MPA	fdmh85@yahoo.com

PROVINCE OF NEGROS ORIENTAL
(Telephone Number Area Code: 035)

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Negros Oriental	Negros Oriental Provincial Health Office	PHO				

METROPOLITAN ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Dumaguete	CHO		(035) 422-8115/ 0927-722-7510	Dr. Ma. Sarah B. Talla	
Dauin	RHU		035-527 9950 09778302720	Dr. Melpha Yee	
Bacong	RHU	Ms. Cesca Jane Yupo (0975-181-1854)	035-4248837	Ms. Jocelyn R. Tañara (PHN)	rhubacong6216@yahoo.com.ph
Valencia	RHU		(035) 423-8249/ 0906-893-7533	Dr. Cheryl Luz N. Eullaran	
Sibulan	RHU		(035) 419-7535/ 0906-684-95640	Dr. Jan M. Sibala	
San Jose	RHU	Maria Fe O. Villaruz / 09067740756	0998-970-4470	Dr. Vivien Marie Ceniza	ruralhealthunitsanjose@gmail.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Dumaguete	Negros Oriental Provincial Hospital	Level 1	Grace Baring / 0935-456-8258	(035) 226- 2705	Marc Angelo C. Llosa, MD, MBA-HA	badonrovien@gmail .com;negor.provinci alhospital@gmail.co m

BINATA ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Tayasan	RHU		0917-7216158 / 0977-8501135	Dr. Myrasol P. Zuniega	
Bindoy	RHU		(035) 400-3011	Dr. Estela B.Tuse	
Ayungon	RHU		(035) 400-3499/ 0915-3828160	Dr. Irving P. Dingcong	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICAT ION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Tayasan	Nabilog Community Primary Hospital	Infirmery	Aaron Joshua G. Deguit / 0905-183-8021	09051838021	Matthew Eric S. Valente, MD	nabilog.cph@gmail.c om
Bindoy	Bindoy District Hospital	Infirmery		(035)400-5409	Trifony D. Luchana, MD, MBA-HA	bindoydistrict_hospit al@yahoo.com

MAMBABATA PA ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Pamplona	RHU		09618185212	Dr. Beth Nemajoy G. Catacutan	
Amlan	RHU		(035) 527-1580 loc 112/ 0977- 816-7644	Dr. Erick Jude T. Briones	
Manjuyod	RHU		(035) 416-0197; 416-0182	Dr. Anthony Ricardo Martinez	
Tanjay	CHO 1		(035) 415-8462 / (035) 415-8456	Dr. Wilson Anthony Egos	
	CHO 2				
Bais City	CHO		(035) 402-8263 402-8181 0932- 871-2322	Dr. Ma. Corazon R. Cablao	
Mabinay	RHU 1		403-4588/ 0917- 598-9357	Dr. Dawn Pauline Bituin	
	RHU 2				

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICAT ION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
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Bais	Bais District Hospital	Infirmery		035-402-8317 / 035-402-3194	Henrissa M. Calumpang, MD- PHO II (OIC)	baisdistricthospital@yahoo.com
Mabinay	Inapoy Community Primary Hospital	Infirmery		0926-301-5743	Kim G. Jakosalem, MD	icph_negros97@yahoo.com; kim.jax21@gmail.com
	Mabinay Medicare Community Hospital	Infirmery	Dianne C. Mitot / 0916-857-6980	(035) 541-1070; 09474653388; 09171074204	Dr. Honey Rose Duran	medicare_hospital@yahoo.com; mabmedicare2020@gmail.com

CVGLJ ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
La Libertad	RHU	Wena S. Gallosa	0909-776-5002	Dr. Lenel Cathlyn B. Mahinay	rhulalibertad@gmail.com
Jimalalud	RHU	Susie Lorgie S. Espraguera 09163227596 09091788174	0922-818299 0915-8588276	Dr. Josephine Y. Fernandez	jimalaludrhu@gmail.com
Vallehermoso	RHU	Julian Ceasar Gomez 09161453255	09161453255	Dr. Noelah Marie Akut -MHO- DTTB Dr. Bevito V. Gonzaga- RHP	rhuvallehermoso@gmail.com
Guihulngan	CHO 1	Lendiza L. Visitacion 09368346325	0917-7926529 09368346325 09952785852	Dr. Alain C. Go	guihulngancityhealthoffice@gmail.com
	CHO 2	Beta Myrchell Solima, RN 09166103598	09064761576	Dr. Aila C. Carido	gcityhealthoffice2@yahoo.com
Canlaon	CHO	Catherlyne S. Caduhada 09282857547	09456611334	Dr. Joycelyn Calanza	cityhealthoffice9@gmail.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
La Libertad	Pacuan Community Primary Hospital	Infirmery	Mary Jane Gallardo	09484774495	Christiansen D. Sevileno, MD	pacuancph@gmail.com
Guihulngan	Gov. William (Billy) Villegas Memorial Hospital	Level 1	Rapunzel Delara	(035) 410-4059 / 231 3175 09631668647	Maynard T. So, MD	gwilliamvillegas_memhosp@yahoo.com
	Luz-Sikatuna Community Primary Hospital	Infirmery	Lunalee B. Nocos, RN 09162642334 09505704236	09075313789 09468472157	Dr. Rogo C. Homecillo	lscph@yahoo.com
Canlaon	Canlaon District Hospital	Infirmery	Bebelyn E. Gallego, RN 09279046112	09171166220 09976084192 09618183364	Dr. Phil Edgar E. Contreras	canlaondistricthospital@gmail.com

STA BAYABAS ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Bayawan	CHO		(035) 430-0263/ 430-0281 0932- 871-2322	Dr. Kerwin Villarete	
Basay	RHU		0917-314-3498	Dr. Jacqueline Ann Valencia	
Sta. Catalina	RHU		09177222709	Dr. Ian Neil Velarde	

STA BAYABAS ILHZ

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFI CATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Bayawan	Bayawan District Hospital	Level 1		(035)430-0155- 56; 09778424788	Raul L. Encarnacion, MD	bdh_stabayabas@yaho o.com
	Kalumbuyan Community Primary Hospital	Infirmery	Sergio C. Avestruz, III / 0955-326- 9175	09533016019	Sergio C. Avestrus III, MD	kalumboyancph@yah oo.com
Sta. Catalina	Amio Community Primary Hospital	Infirmery		0927-928-8659	Gabriel Vincent B. Po MD	amiocommunityprima ryhospital@yahoo.co m

SIAZAM ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Siaton	RHU		(035) 523-9297 0945-725-1531	Dr. Victor Nuico	
Zamboangita	RHU		09177182223/ 0966-300-1067/ 09155330268	Dr. Leonard Vince Araneta	

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFI CATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Siaton	Cong. Lamberto L. Macias Memorial Hospital	Infirmery	Tobias F. Lamberto / 0917-707-1966	(035)400-7207; 0917-3005417; 09362233133	Jenellie Faith B. Ozoa, MD	cllmmh@yahoo.com. ph ianmckasiar@gmail.c om

PROVINCE OF SIQUIJOR

(Telephone Number Area Code: 035)

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
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Siquijor	Siquijor Provincial Health Office	PHO	Ms. Darlene P. Medrano / 09268946193		Dr. George Walthode L. Opay	georgewalthrode90@gmail.com
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LAMAR ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Maria	RHU	Mr. Raul Ruiz / 09069740094	0917-314-3994	Dr. Archibald Inso	rhu_maria@yahoo.com
Lazi	RHU	Ms. Raquel Inguito / 09155595769	0917-700-5344	Dr. Iremaeus Selgas	lowawin@yahoo.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Lazi	Lazi Medicare Community Hospital	Infirmery	sharonarcamo@yahoo.com/ 09175856410	09175856410	George Walthrode L. Opay, MD	sharonarcamo@yahoo.com

SANELAS ILHZ

CITY/ MUNICIPALITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Siquijor	RHU	Ms. Maureen Jumawan / 09359135326	(035) 480-9800 09321353396	Dr. Jasmin Reyes (DTTB)	siquijorrhu@gmail.com
Larena	RHU	Ms. Cherry Tangapa / 09367418018	(035) 377- 2002	Dr. Susan Jojie O. Villa	larenarhu@gmail.com
Enrique Villanueva	RHU	Ms. Daisy Gascon / 09167548471	0926-678-7125	Dr. Rhea Joan W. Pal-ing	rhutalingting@yahoo.com
San Juan	RHU	Ms. Hazel Manginsay/ 09360448400	0906-698-6694	Dr. Ruel R. Quisel	MHOSanJuan2019@gmail.com

CITY/ MUNICIPALITY	NAME OF FACILITY	HEALTH FACILITY CLASSIFICATION	POINT PERSON/NO.	HRS CONTACT NO. /FACILITY	HEAD OF FACILITY	EMAIL ADDRESS FOR HRS
Siquijor	Siquijor Provincial Hospital	Level 1		(035)344-2012/ 480-9242	George Walthrode L. Opay, MD	georgewalthrode90@gmail.com; siquijorpho2office@gmail.com



F. VICENTE SOTTO MEMORIAL MEDICAL CENTER

Vicente Sotto Memorial Medical Center

B. Rodriguez Street, Sambag II, Cebu City, Philippines 6000

VSMMC Trunk Line: (032) 253-9891 to 9898 / (032) 255-1592

Cell Number: 0920-970-7617

EMERGENCY DEPARTMENT		
LOCAL NO.	CELLPHONE NO.	DESCRIPTION
None	0998-589-3269	IM
313	0998-589-3268	GS
None	None	Pedia
209	0949-886-5956	Labor Room
313	0998-589-3268	Trauma
None	0998-589-3497	ER - Admitting
None	0998-589-3484	ER - Registration
	0998-589-3267	ER Non-Covid

WARDS DIRECTORY		
LOCAL NO.	CELLPHONE NO.	DESCRIPTION
None	0931-117-5770	Ward I (LRU)
319	0933-384-7608	Ward I (HRU)
None	None	Ward II
113	0920-970-7642	Ward III-A Female
221	0920-970-7632	Ward III-A Male
None	0920-970-7637	Ward III-B
226	0920-970-7631	Ward IV-A Up and Down (CFI)
316	None	Ward IV-B
227	0998-589-3279	Ward VII
320	0998-589-3262	Ward VIII
229	0947-192-5031	Ward IX
116	0998-589-3459	Ward X - Adult
115	0949-886-5880	Ward X - Pedia
None	266-8208	CBS Ward
214	0949-886-5881	CCU
221	0998-589-3249	CCU Extension
203	0949-886-5875	ICU
None	0949-886-5952	NICU
207	0998-589-3254	NICU ILI
227	0920-970-7664	PICU
None	0998-589-3253	Newborn Unit
None	0949-886-5970	KMC
209	0949-886-5956	LR/DR (IMU)
207	None	OBOR
107	0949-886-5962	OR/PACU DOWN
129	None	OR/PACU UP

WARDS DIRECTORY		
LOCAL NO.	CELLPHONE NO.	DESCRIPTION
116	0998-589-3247	EREID
118	0968-221-2209	SP (1 st Floor)
117	0921-526-1777	SP (2 nd Floor)
118	0932-903-3670	SP (3 rd Floor)
None	0949-886-5968	Annex A
None	0920-970-7665	Annex B
225	0920-970-7574	North District (1 st Floor)
None	0920-970-7563	North District (2 nd Floor)
None	0998-589-3243	North District (3 rd Floor)
None	0998-589-3241	North District (4 th Floor)
131	0998-589-3248	VND Ext. (1 st Floor)
131	0998-589-3265	VND Ext. (2 nd Floor)
131	0998-589-3266	VND Ext. (3 rd Floor)

OUT-PATIENT DEPARTMENT (OPD)		
LOCAL	DIRECT LINE	DESCRIPTION
None	0949-886-5940	OPD Cashier (2 nd Floor)
None	0933-810-9355 / 413-2653	OPD Endoscopy / Colonoscopy
None	232-4475	Eye Center
309	0998-589-3240	Ortho Ext.
312	None	OPD Laboratory
219	0932-938-9480	Department of REHABILITATION
309	None	OPD Station I
302	None	OPD Station III
303	None	OPD Station IV
None	0929-287-3688 / 253-4423 / 345-2933	OPD Psychia
302	239-8881	Wellness Center
309	253-0957	Trauma Burn Unit

OTHER SERVICES/DEPARTMENTS		
LOCAL	CELLPHONE/DIRECT LINE	DESCRIPTION
324	0920-970-7641	Renal Center (PDU)
310	None	Ultrasound
None	0931-215-2707 268-8076	CT Scan
406	0920-970-7554 / 0929-287-4148 / 0966-520-2809	WCPU/Pink Center
None	0998-589-3503	X-Ray
None	0921-869-5736 / 343-6539	MRI
407		2D Echo / Heart Station
308	0949-886-5957	Cath-Lab
201	0908-634-5285	CECAP / ARI Clinic

OTHER SERVICES/DEPARTMENTS		
LOCAL	CELLPHONE/DIRECT LINE	DESCRIPTION
None	0920-970-7690 / 263-5349	Main Laboratory
224	None	Malasakit Center
127	0920-970-7553	Radiology
None	0932-294-9397	RT Department
	263-7812	VSMC Medico Tech
0 / 140 / 141	0920-970-7617	Information

G. List of PHIC Accreditation Status of Government Health Facilities
As of June 2022

CEBU

Name of RHU	3-in-1 TSeKap MCP TB DOTS	2-in-1 TSeKap MCP	2-in-1 TSeKap TB	2-in-1 MCP TB	TSeKap	MCP	TB DOTS	ABP	Remarks
Balamban RHU I			✓					✓	
Cebu City Government/ Cebu City Health Dept.					✓		✓	✓	
Cebu City Government / Barangay Luz HC					✓				<i>PCB RE-ACC (02/09/2015)</i>
Cebu City Government / Capitol Site HC					✓				<i>PCB RE-ACC (02/09/2015)</i>
Cebu City Government / Carreta HC		✓							
Cebu City Government / Guadalupe HC		✓							
Cebu City Government / Hipodromo HC					✓				<i>PCB RE-ACC (02/09/2015)</i>
Cebu City Government / Inayawan Birthing Center					✓	✓			<i>PCB RE-ACC (02/09/2015)</i>
Cebu City Government / Mabolo HC					✓	✓	✓		
Cebu City Government / Mambaling HC					✓				<i>PCB RE-ACC (02/09/2015)</i>
Cebu City Government / Talamban Health Center & Lying-in		✓							
Cebu City Government / Barangay Quiot HC						✓			

Minglanilla RHU II							✓		
Vicente Mendiola Mem. Clinic (Naga RHU)							✓	✓	
Alcantara RHU				✓					MCP INITIAL (10/22/2014)
Alegria RHU				✓					MCP INITIAL (01/28/2015)
Barili RHU II				✓					MCP INITIAL (01/01/2015)
Boljoon RHU							✓		
Dalaguete RHU I				✓					MCP INITIAL (10/06/2014)
Dalaguete RHU II							✓		
Dumanjug RHU						✓			MCP INITIAL (01/01/2015)
Ginatilan RHU		✓							MCP INITIAL (03/11/2015)
Malabuyoc RHU	✓								Konsulta Package Complied
Moalboal RHU							✓		
Ronda RHU				✓					MCP INITIAL (10/29/2014)
Samboan RHU	✓								MCP INITIAL (01/06/2015); TB DOTS RE-ACC (01/30/2015)
San Fernando RHU						✓			MCP INITIAL (09/22/2014)
Santander RHU									For Compliance
Sibonga RHU				✓					TB DOTS INITIAL (04/15/2014); MCP INITIAL (10/10/2014)
Bantayan RHU I							✓		
Bogo CHO				✓					
Carmen RHU							✓		
Madridejos RHU				✓					
Medellin RHU				✓					
San Remigio RHU I				✓				✓	
San Remigio RHU II				✓					
Tabogon RHU						✓			TSeKaP INITIAL (11/26/2014)
Lapu-Lapu CHO							✓	Expired	ABP RE-ACC (04/03/2014); TB DOTS INITIAL (06/27/2014)
Liloan RHU			Expired						
Mandaue CHO							✓	✓	
Oslob District Hospital								✓	

Bantayan District Hospital								✓	
Cebu Provincial Hospital - Balamban							✓	✓	
Cebu Provincial Hospital – Bogo City							✓	✓	
Daanbantayan District Hospital								✓	

NEGROS ORIENTAL

Name of RHU	3-in-1 TseKap MCP TB DOTS	2-in-1 TSeKap MCP	2-in-1 TSeKap TB	2-in-1 MCP TB	TSeKap	MCP	TB DOTS	ABP	Remarks
Bindoy RHU				✓					
Canlaon CHO						✓			RE-ACC MCP (1/1/2022)
Guihulngan CHO I						✓			RE-ACC MCP (1/1/2022)
Gov. William (Billy) Villegas Memorial Hospital, Guihulngan City						✓			RE-ACC MCP (1/1/2022)
Guihulngan CHO II							Expired		TB DOTS re- accreditation on process
Jimalalud RHU				✓					RE-ACC MCP (1/1/2022) TB DOTS (1/1/2022)
La Libertad RHU				✓				✓	
Mabinay RHU I						✓			MCP INITIAL (01/01/2014)
Mabinay RHU II						✓			
Tayasan RHU				✓					
Vallehermoso RHU				✓					RE-ACC MCP (1/1/2022) TB DOTS (1/1/2022)
Amlan RHU				✓					
Bacong RHU				Expired					PHC (12/31/2019) MCP (12/31/2019) TB BOTS (12/31/2019)
Basay RHU				✓					

Dauin RHU				✓						<i>TB DOTS INITIAL (01/01/2015)</i>
Pamplona RHU				✓					✓	<i>TB DOTS INITIAL (04/02/2014)</i>
Siaton RHU				✓						<i>TB DOTS INITIAL (10/03/2014)</i>
Sibulan RHU								✓		
Sta. Catalina RHU						✓				
Valencia RHU						✓			✓	
Negros Oriental Provincial Hospital								✓		

BOHOL

Name of RHU	3-in-1 TseKap MCP TB DOTS	2-in-1 TSeKap MCP	2-in-1 TSeKap TB	2-in-1 MCP TB	TSeKap	MCP	TB DOTS	ABP	Remarks
Albuquerque RHU						✓			<i>MCP INITIAL (02/20/2015)</i>
Balilihan RHU				✓					
Batuan RHU				✓					<i>MCP INITIAL (02/09/2015)</i>
Bilar RHU				✓					<i>MCP INITIAL (01/01/2015)</i>
Calape RHU			✓						<i>TB DOTS ACCREDIATE 03/04/2022</i>
Corella RHU				✓					<i>MCP INITIAL (02/26/2015)</i>
Cortes RHU						✓			<i>MCP INITIAL (01/01/2015)</i>
Dauis RHU							✓		<i>TB DOTS RE-ACC (02/06/2015)</i>
Garcia Hernandez RHU							✓		<i>TB DOTS RE-ACC (01/01/2014)</i>
Loboc RHU							✓		
Loon RHU I							✓		
San Isidro RHU				✓					<i>TB DOTS RE-ACC (03/2022) MCP (2022)</i>
Sikatuna RHU				✓					<i>MCP INITIAL (01/30/2015)</i>
Tagbilaran CHO							✓		<i>TB DOTS RE-ACC (01/07/2015)</i>
Anda RHU	✓								<i>TB DOTS RE-ACC (01/28/2021); MCP INITIAL (03/29/2022) NBS 10/01/2013</i>
Bien Unido RHU				✓					
Candijay RHU	✓								<i>MCP RE-ACC (01-01-2022)</i>

									<i>TB DOTS RE-ACC (04/28/2022)</i>
Carmen RHU						✓			
Clarín RHU				✓					<i>MCP INITIAL (09/26/2014)</i>
Dagohoy RHU				✓					<i>MCP INITIAL (09/01/2014)</i>
Danao RHU				✓					
Duero RHU				✓					
Getafe RHU				✓					<i>MCP INITIAL (11/17/2014)</i>
Guindulman RHU	✓								<i>MCP RE-ACC (01/01/2022); TB DOTS RE-ACC (02/28/2022); NBS (01/07/2022)</i>
Inabanga RHU						✓			
Jagna I				✓					
Mabini RHU	✓								<i>TB DOTS RE-ACC (05/30/2022) MCP INITIAL (05/30/2022)</i>
Pilar RHU	✓								<i>TB DOTS RE-ACC (01/01/2014); MCP INITIAL (01/22/2015)</i>
Sierra Bullones RHU				✓					<i>TB DOTS RE-ACC (03/06/2014)</i>
Talibon Municipal Health Office				✓					
Trinidad RHU						✓		✓	
Tubigon RHU				✓				✓	<i>TB DOTS RE-ACC (07/25/2014); MCP INITIAL (05/29/2014)</i>
Ubay RHU I						✓		✓	
Ubay RHU II						✓		✓	
García Memorial Provincial Hospital							✓		
Candijay Community Hospital							✓		
Don Emilio del Valle Memorial Hospital							✓	✓	<i>TB DOTS INITIAL (03/21/2014)</i>
Teodoro B. Galagar Memorial Hospital							✓	✓	
Gov. Celestino Galleres Memorial Hospital							✓	✓	

SIQUIJOR

Name of RHU	3-in-1 TseKap MCP TB DOTS	2-in-1 TSeKap MCP	2-in-1 TSeKap TB	2-in-1 MCP TB	TSeKap	MCP	TB DOTS	ABP	Remarks
Enrique Villanueva RHU	✓								<i>MCP INITIAL (11/25/2014)</i>
Larena RHU	✓								<i>MCP INITIAL (09/11/2014)</i>
Lazi RHU	✓								<i>MCP INITIAL (12/17/2014)</i>
Maria RHU	✓								<i>MCP INITIAL (10/13/2014)</i>
San Juan RHU	✓								
Siquijor RHU	✓								

Name of RHU	3-in-1 TseKap MCP TB DOTS	2-in-1 TSeKap MCP	2-in-1 TSeKap TB	2-in-1 MCP TB	TSeKap	MCP	TB DOTS	ABP	Remarks
<i>Cebu Total</i>	22	4	1	0	3	0	3	3	
<i>Bohol Total</i>	30	0	13	0	2	1	4	2	
<i>Negros Oriental Total</i>	10	1	7	0	4	0	3	4	
<i>Siquijor Total</i>	6	0	0	0	0	0	0	0	
<i>Region 7 Grand Total</i>	64	7	21	0	11	1	10	9	

Legend:

- TSeKap - Tamang Serbisyo para sa Kalusugan ng Pamilya
MCP - Maternity Care Package
TB DOTS - Tuberculosis Directly Observed Treatment, Short-Course
ABP - Animal Bite Package

TSEKAP SERVICES

Obligated primary preventive services, diagnostic examinations, and covered drug and medicines under PCB1

Obligated Primary Preventive Service:

- Consultation
- BP Measurement
- Breast examination
- Visual inspection with acetic acid
- Body measurement

Diagnostic Examination:

- Complete blood count
- Urinalysis
- Fecalysis
- Sputum microscopy

- Fasting blood sugar (Glucometer may be used in low resource settings)
- Lipid profile (Cholesterol pen may be used in low resource settings)
- Chest x-ray

Conditions	Medicines
Asthma	<ul style="list-style-type: none"> • Inhaled short acting beta 2 agonist • Inhaled corticosteroid • Oral corticosteroid
Acute gastroenteritis with no or mild dehydration	<ul style="list-style-type: none"> • Oral rehydration salts
Upper respiratory tract infection or pneumonia low risk	<ul style="list-style-type: none"> • Amoxicillin (adult and pedia preparation) • Erythromycin (adult and pedia preparation)
Urinary tract infection	<ul style="list-style-type: none"> • Flouroquinolones

MCP SERVICES (BEmONC Health Care Facilities)

- Basic maternal care to include prenatal and postnatal care
- Basic emergency obstetric and newborn care services as defined to include newborn resuscitation
- Newborn screening
- Family planning services
- Breast and cervical cancer screening
- Risk assessment and clinical screening and diagnosis of STI and HIV
- Laboratory screening
- Syndromic case management of STIs
- Counseling
- Monitoring, evaluation, research and dissemination
- Referral
- Recording and reporting
- Maternal death reporting using the recommended facility reporting form
- Civil registration of births and deaths

CEmONC Health Care Facilities

The CEmONC Teams should be competent in the delivery of the following services:

- BEmONC services as defined
- Surgical childbirth (cesarian section)
- Safe blood transfusion
- Management of newborn complications
- Surgical family planning methods in addition to basic FP methods
- Breast and cervical screening including interpretation of laboratory results
- Management of breast and cervical cancers
- STI risk assessment and screening
- Management of STIs and its complications 30
- Counseling
- Referral
- Recording and reporting
- Maternal death reporting using the recommended facility reporting form

- Civil registration of births and deaths competent in

TB DOTS SERVICES

Diagnosis:

- Direct Sputum Smear Microscopy (DSSM) – 2 Sputum Specimen
- Gene Xpert Screening (PMDT Services)
- Tuberculin Skin Testing (PPD)

Treatment:

- Provision of free medications for entire course of treatment
 - Category I – 2 months HRZE/4 months HR
 - Category II – 2 months HRZES & 1month HRZE/ 5 months HRE
 - TB in Children Medications
 - Isoniazid Preventive Therapy
- Assignment of treatment partner for patients
- Counseling: Pre, Intra, Post Treatment
- Monitoring of treatment through DSSM follow-ups, weight taking and clinical improvement
- Referral to the other facilities if needed
- Provider initiated counseling and testing (PICT) for patients under CAT A & B sites
- Referral of presumptive drug resistance patient to PMDT Facility
- Contact tracing

ANIMAL BITE PACKAGE

- Consultation and Treatment

H. NATIONAL POISON CENTERS

Philippine General Hospital

Manila

Telephone Number(s): (02) 8524-1078 (Hotline); Mobile: 09667189904
 Fax number: (02) 526-0062; E-mail address: npmcc.uppgh@up.edu.ph

POISON CONTROL CENTER	ADDRESS	TOXICOLOGIST	CONTACT NUMBER/S
Batangas Regional Hospital	Kumintang Ibaba, Batangas City	Dr. Rodhora Reyes	(043) 723-3578
Eastern Visayas Regional Medical	R. Magsaysay Blvd. Tacloban City	Dr. Lourdes Agosto	(053) 321-3131
East Avenue Medical Center	East Avenue, Quezon City	Dr. Visitacion Antonio	434-2511
Rizal Medical Center	Pasig City	Dr. Danilo Villamangca	671-9615; 671-9740

OTHER AGENCIES/UNITS:

POISON CONTROL CENTER/AGENCY	CONTACT NUMBER/S
Child Protection Unit Philippine General Hospital	(02) 8353-0667; 8524-1512 / 8554-8400 local 2534 or 2545
Women's Desk Philippine General Hospital	09227939266

I. MENTAL HEALTH FACILITIES

NAME OF FACILITY	POINT PERSON	CONTACT NUMBER
Cebu Metro Psych Facility Upper Malibu Beach St., Subangdaku, Mandaue City, Cebu	Fareda Fatima A. Flores, MD, FPPA (LIFE)	0998-888-1602 (032)344-2141
Maria Josefa Recio Therapeutic Center Purok 3 Brgy. San Jose Talamban, Cebu City	Sr. Lorenza T. Silangan	0932-611-7102 (032) 345-5470
VSMCM CBS TB Pavillon B. Rodriguez, Cebu City	Personnel on duty	0998-589-3259/2669461

J. DRUG REHABILITATION AND TREATMENT CENTERS

NAME OF FACILITY	POINT PERSON	CONTACT NUMBER
DOH Treatment and Rehabilitation Center – Cebu City, Jagobiao, Mandaue City	Dr. Jasmin T. Peralta, MD, MPH, DPCAM, FPSMSI Chief of Hospital II	(032) 349-4860 0917-135-2329
DOH Treatment and Rehabilitation Center – Argao, Candabong, Binlod, Argao, Cebu	David A. Baron, MD, MPA, FPCAM Chief of Hospital III	(032) 485-8841/ (032) 485-8815 local 105

K. PHILIPPINE NATIONAL POLICE REGIONAL OFFICE 7**PNP Regional Headquarters**

Camp Sergio Osmena Sr., Osmeña Blvd., Cebu City, Philippines 6000
Email: rpiopro7@gmail.com, rtoc_07@pnp.gov.ph, pro7_ropd@yahoo.com

NAME OF FACILITY	POINT PERSON	CONTACT NUMBER
Chief, PNP Forensic Unit	PCOL April Carbajal Madroño	
Medico-Legal Officer	PCI Benjamin Venancio J. Lara, MD	

L. DENTISTS IN GOVERNMENT HEALTH FACILITIES**CEBU**

LGU OF ASSIGNMENT	NAME OF DENTIST	CONTACT NUMBER
HOSPITALS		
St. Anthony Mother and Child Hospital	Dr. Maria Luisa Crisostomo	(032) 418-94-77; 261-9989/0917-626-8012
Eversley Childs Sanitarium & General Hospital	Dr. Elmer S. Inoc	(032) 346-2468 0917 596 8606
Cebu South Medical Center	Dr. Maria Lourdes Alanzado	0998 790 0784
	Dr. Rick Man Cabello	
Vicente Sotto Memorial Medical Center	Dr. Bonifacio U. David	(032) 273-3226

LGU OF ASSIGNMENT	NAME OF DENTIST	CONTACT NUMBER
HOSPITALS		
	Dr. Emmanuel L. Trocio	0932 917 7775
	Dr. Phillip L. Yray Jr.	0923 664 4990
	Dr. Erwin Mark C. Valiente	0920 982 7214
	Dr. Melani O. Sabinay	0917 620 1117
	Dr. Aleena Marie D. Ricaplaza	0927 403 1970
Bantayan District Hospital	Dr. Jennetee Ducay	0927 653 9444
Barili District Hospital	Dr. Mary Jane C. Marcha	0916 538 3985
Dr. Jose Ma. V. Borromeo Memorial Hospital	Dr. Emma Baron	0927 532 5317
Isidro C. Kintanar Memorial Hospital	Dr. Noemi C. Dialimas	0919 855 3350
Juan B. Dosado Memorial Hospital	Dr. James B. Bryl Ilustrisimo	0925 568 4628
Minglanilla District Hospital	Dr. Jennifer T. Briones	0942 964 1838
Tuburan District Hospital	Dr. Marichu Losenara	0956 876 8833
Cebu City Medical Center	Dr. Ferdinand Duque	0976 002 5820
	Dr. Lemuel Sanchez	
	Dr. Sharon Esmajer	0923 245 3708
Cebu Provincial Hospital - Balamban	Dr. Cora Estalani	0949 782 5181
Cebu Provincial Hospital - Bogo City		
Cebu Provincial Hospital - Carcar City	Dr. Jessica D. Tantay	0917 888 0475
Cebu Provincial Hospital - Danao City	Dr. Lilybeth Concha	0995 656 8821
Lapu-Lapu City Hospital	Dr. Bryan Reymond Daclan	0925 502 9644

LGU OF ASSIGNMENT	NAME OF DENTIST	CONTACT NUMBER
RURAL HEALTH UNITS		
Provincial Health Office	Dr. Glomaris Comendador	0916 344 2174
	Dr. Gladys Layese	0923 122 6452
Cebu City	Dr. Joane C. Salindo	0928 255 7750
Mandaue City	Dr. Nancy D. Hernandez	0999 103 6269
	Dr. Lyra Semblante	0922 805 6650
	Dr. Emmanuel Panuela	0998 535 7758
Lapu-Lapu City	Dr. Jeremy Alcano	0917 772 8876
	Dr. Mary Ann Duero	0925 888 9098
	Dr. Naomi Guba	
Bogo City	Dr. Elaiza Mayol	0906 241 6076
Carcar City	Dr. Chelsea Pyr Padin	0995 986 9209
Danao City	Dr. Luther Joseph Laude	0923 955 8767
	Dr. Grace Ricardez	09497425238
Naga City	Dr. Ethel G. Uy	
	Dr. Lara Kristean Miranda	
Talisay City	Dr. Grace Araw-Araw	0917 627 6912
	Dr. Shanice Honesty R. Guiñarez	0966 144 3152
	Dr. Ledenvina Sousa	0945 701 7500
Toledo City	Dr. Edwin Yu	0922 248 8011
	Dr. Julliver Mendoza	0917 714 3553
	Dr. Jayward Pansacala	0927 639 9531
	Dr. Marlene A. Lendio	0927 844 9168

LGU OF ASSIGNMENT	NAME OF DENTIST	CONTACT NUMBER
RURAL HEALTH UNITS		
	Dr. Junamie Palapar	0917 556 0732
Alcantara		
Alcoy	Dr. Felipa Godinez	0939 424 3256 0923 840 0773
Alegria RHU I	Dr. Luzminda L. Lano	0926 355 8437
Aloguinsan	Dr. Lieza Mae Canada	
Argao I	Dr. Sabina A. Alcares	0927 936 0742
Argao II	Dr. Arthur Kyle Ongbit	0966 559 2953
Asturias		
Badian	Dr. Merlie Ylaya	0917 625 5533
Balamban	Dr. Rhodora Ilustre	0907 975 7574
Bantayan	Dr. Gina Lapingcao	0909 757 0132
Barili		
Boljoon	Dr. Arthur Kyle Ongbit	
Borbon	Dr. Cherry Rose Villaester	
Carmen	Dr. Jane Pisiao	0927 156 8498
Catmon	Dr. Tonee Rose Pil	
Compostela	Dr. Nina B. Basa	0920 652 3396
Consolacion	Dr. Ivy Fernandez	0917 623 1003
Cordova	Dr. Evilla Wahing	0943 277 7189
Daanbantayan I	Dr. Alejandrina Ygot	0956 877 3838
Daanbantayan II		
Dalaguete	Dr. Annie Irene Rufo	0917 628 8802
Dumanjug	Dr. Irwin Allego	0925 588 6922
Ginatilan	Dr. Luzminda Lano	
Lilo-an	Dr. Tonee Rose Pil	0929 835 3571
Madridejos		
Malabuyoc		
Medellin	Dr. Glenda Despacio	0999 558 9587
Minglanilla	Dr. Jay Balane	0948 054 7386
Moalboal	Dr. Lieza Mae Canada	
Oslob	Dr. Felipa Godinez	
Pilar		
Pinamungajan	Dr. Mary Joy Neo	0915 566 4694
Poros	Dr. Ethel B. Suarez	0919 064 2609
Ronda		
Samboan		
San Fernando	Dr. Ma. Viola Genebraldo	0925 803 3182
San Francisco	Dr. Ethel Suarez	
San Remigio	Dr. Louella Lecciones	0933 811 9218
Santa Fe	Dr. Julie Grace Seares	0943 392 9656
Santander		
Sibonga	Dr. Ma. Nancy Gako	0943 414 2532
Sogod	Dr. Sandra Cabello	0923 201 2399
Tabogon	Dr. Cherry Rose Villaester	
Tabuelan	Dr. John Kenneth Godoy	0932 693 6702
Tuburan	Dr. John Kenneth Godoy	0932 693 6702

LGU OF ASSIGNMENT	NAME OF DENTIST	CONTACT NUMBER
RURAL HEALTH UNITS		
Tudela	Dr. Ethel Suarez	

BOHOL

LGU OF ASSIGNMENT	NAME OF DENTIST
HOSPITALS	
Candijay Community Hospital	Dr. Emma Tutor
Cong. Natalio P. Castillo, Sr. Memorial Hospital	Dr. Ma. Regina Quibel
Tubigon Community Hospital	Dr. Jonalyn Resullar
Catigbian District Hospital	Dr. Renato Lustre
Don Emilio del valle Memorial Hospital	Dr. Carmelita Boyles
	Dr. Rex Angelo Tumalon
Garcia Memorial Provincial Hospital	Dr. Julius Credo
Gov. Celestino Gallares Memorial Hospital	Dr. Rosendo M. Lopez III
	Dr. Luzvinia O. Cepedoza
	Dr. Ma. Christine F. Torregosa
	Dr. Maria Adela E. Maestrado
	Dr. Michael Oliver Dano

LGU OF ASSIGNMENT	NAME OF DENTIST
RURAL HEALTH UNITS	
Provincial Health Office	Dr. Ranillo B. Gallego
Tagbilaran City	Dr. Joanne J. Flores
	Dr. Jeanica Quimson
Alburquerque	Dr. Crisostomo Romero
Alicia	Dr. Emma Tutor
Anda	
Antequera	Dr. Gladives Samson
Baclayon	Dr. Crisostomo Romero
Balilihan	Dr. Eillen Mae Ocio
Batuan	
Bien Unido	Dr. Maria Felisa Siao
Bilar	
Buenavista	
Calape	Dr. Ranillo B. Gallego
Candijay	
Carmen	Dr. Michelle Hope Gambe
Catigbian	
Clarín	Dr. Diocliciano B. Salera
Corella	Dr. Marianne Elouise Bulacoy
Cortes	Dr. Felino Columnas
Dagohoy	Dr. Emerald Yvonne Lofranco
Danao	Dr. Michelle Hope Evangelista
Daus	Dr. Cheryl Faith Tagab
Dimiao	
Duero	Dr. Ma. Melody Eamilao
Garcia Hernandez	Dr. Diocliciano B. Salera

LGU OF ASSIGNMENT	NAME OF DENTIST
RURAL HEALTH UNITS	
Guindulman	Dr. Frances Mae Cabaral
Inabanga	
Jagna -RHU I	
Jagna -RHU II	
Jetafe	
Lila	Dr. Ma. Melody Eamilao
Loay	
Loboc	Dr. Arceli Inte
Loon	
Mabini	Dr. Frances Mae Cabaral
Maribojoc	Dr. Gladives Samson
Panglao	Dr. Cheryl Faith Tagab
Pilar	Dr. Jyl Cando
Pres. Carlos P. Garcia	Dr. Chandrina Madrona
Sagbayan	
San Isidro	Dr. Eillen Mae Ocio
San Miguel	Dr. Emerald Yvonne Lofranco
Sevilla	Dr. Cheryll Faith C. Tagab
Sierra Bullones	
Sikatuna	Dr. Marianne Elouise Bulacoy
Talibon	
Trinidad	
Tubigon - RHU I	
Tubigon - RHU II	
Ubay - RHU I	Dr. Maria Felisa Siao
Ubay - RHU II	Dr. Chandrina Madrona
Valencia	

NEGROS ORIENTAL

LGU OF ASSIGNMENT	NAME OF DENTIST
HOSPITALS	
Amio Community Primary Hospital	Dr. Jaz Calvin Rombinez
Bais District Hospital	Dr. Bea Paalisbo
Bindoy District Hospital	Dr. Joanna Suela
Cong. Lamberto L. Macias Memorial Hospital	Dr. Marissa Pinton
Dawis Community Primary Hospital	Dr. Rene Ibarra
Inapoy Community Primary Hospital	Dr. Rene Ibarra
Kalumboyan Community Primary Hospital	Dr. Jaz Calvin Rombinez
Luz-Sikatuna Community Primary Hospital	Dr. Peter Warren Passigna
Mabinay Medicare Community Hospital	Dr. Rene Ibarra
Nabilog Community Primary Hospital	Dr. Ann Laquinon
Bayawan District Hospital	Dr. Merch Val Rado
Gov. William (Billy) Villegas Memorial Hospital	
Negros Oriental Provincial Hospital	Dr. Roberta Pamela Yap Dr. Kris Antonia Tionson

LGU OF ASSIGNMENT	NAME OF DENTIST
RURAL HEALTH UNITS	
Provincial Health Office	Dr. Sheilah Absin
Bais City	Dr. Eliezer Valecia
Bayawan City	Dr. Mildred Fe Uy-Doria
Canlaon City	Dr. Aida Cagatin
Dumaguete City	Dr. Luis Lestor
Guihulngan City	Dr. Peter Warren Pasiona
Tanjay City	Dr. Ana Isabel Ondiano-Espos
	Dr. Conchita Maria R. Alcantara
Amlan	Dr. Serena Rubio
Ayungon	
Bacong	Dr. Jonathan Sensano
Basay	Dr. Jaz Calvin Rombinez
Bindoy	
Dauin	Dr. Guadalupe Paalisbo
Jimalalud	Dr. Ann Laquinon
La Libertad	Dr. Ann Laquinon
Mabinay - RHU - I	Dr. Rene Ibarra
Mabinay - RHU - II	
Manjuyod	Dr. Sheila Absin
Pamplona	Dr. Sheila Absin
San Jose	Dr. Serena Rubio
Siaton	Dr. Marissa Pinton
Sibulan	Dr. Serena Rubio
Sta. Catalina	Dr. Jaz Calvin Rombinez
Tayasan	Dr. Ann Laquinon
Valencia	Dr. Niña Hyacinth Paalisbo
Vallehermoso	Dr. Peter Warren Pasiona
Zamboanguita	Dr. Marissa Pinton

SIQUIJOR

LGU OF ASSIGNMENT	NAME OF DENTIST
HOSPITALS	
Siquijor Provincial Hospital	Dr. Emelie Peralta
RURAL HEALTH UNITS	
Lazi, Maria, Enrique Villanueva	Dr. Gay L. Inso
Larena, Siquijor, San Juan	Dr. Clark dela Cruz

**M. SEXUALLY TRANSMITTED INFECTION (STI) / HUMAN
IMMUNODEFICIENCY VIRUS (HIV) FACILITIES – SOCIAL HYGIENE
CLINIC**

*(Source: DOH CV CHD – Communicable Diseases Section – List of Designated Treatment Hubs and Primary HIV
Care Facilities as of June 2022)*

FACILITY	LOCATION OF FACILITY/CLINIC	NAME OF PHYSICIAN	CONTACT NUMBER/S
Vicente Sotto Memorial Medical Center (VSMC) Treatment Hub (Outpatient and Inpatient Care and Treatment)	B. Rodriguez St., Cebu City	Dr. Chamberlain I. Agtuca, Jr. Dr. Mishelle Vonnabie Bala	0956-1273994
Negros Oriental Provincial Hospital Treatment Hub (Outpatient and Inpatient Care and Treatment)	Real St., Dumaguete City, Negros Oriental	Dr. Marie Julienne Hitosis	(035) 226-4066 0917-3816617
Gov. Celestino Gallares Memorial Hospital Treatment Hub (Outpatient and Inpatient Care and Treatment)	M. Parras St., Tagbilaran City	Dr. Wilnilia Causing	0925-5071525
Visayas Community Medical Center (Balay Malinkawasnon) Treatment Hub (Outpatient and Inpatient Care and Treatment)	Osmeña Blvd., Cebu City	Dr. Mitzi Chua	(0926) 532 0200
Eversley Childs Sanitarium and General Hospital Treatment Hub (Outpatient and Inpatient Care and Treatment)	Upper Jagobiao Rd, Mandaue City, Cebu	Dr. Josephus Ceasar Claur	0933-9600387
Cebu South Medical Center Treatment Hub (Outpatient and Inpatient Care and Treatment)	San Isidro, Talisay City, Cebu	Dr. Mitzi Rose C. Inting	09954677467
Chong Hua Hospital Mandaue - ART Club 802 Treatment Hub (Outpatient and Inpatient Care and Treatment)	International Mantawi Drive, Reclamation Area Brgy. Subangdaku, Mandaue City, Cebu	Dr. Elfleda Hernandez	233-8000 local 8880
Cebu Provincial Hospital - Balamban Treatment Hub (Outpatient and Inpatient Care and Treatment)	Baliwagan, Balamban Cebu	Dr. Edgar Torres Jr.	(032) 333-2273
Cebu Provincial Hospital - Carcar City Treatment Hub (Outpatient and Inpatient Care and Treatment)	Baracca, Poblacion II, Carcar City, Cebu	Dr. Daisy Lou Abarquez	(032) 487-8120 0922-3827595
Danao City Social Hygiene Clinic - Get Well Resource Center	Danao City Hall, F. Ralota St., Poblacion, Danao City, Cebu	Dr. Eric Echavez	(032) 261-8386 0917-1770519
Cebu City Social Hygiene Clinic	General Maxilom Avenue Extension, Carreta, Cebu City	Dr. Ilya A. Tac-an	0951-5323267 0997-4729380
Mandaue City Social Hygiene Clinic	Mandaue City Health Office, F.B. Kabahog Street, Centro Mandaue City	Dr. Debra Maria Catulong	0923-9542539
Talisay City Social Hygiene Clinic	Multi-Purpose Bldg, Brgy. Poblacion, Talisay City	Dr. Rey Cesar Bautista	(032) 491-5567
The LoveYourself (Whitehouse)	06 A. Morales St., Brgy. Kamputhaw, Cebu City	Dr. Giancarlo Garaygay	Testing-09278737575 Treatment and X-press Refill- 09615736493 Landline #: (032)3677016

Services:

- General Consultation
- Physical Examination
- Diagnosis and Treatment
- STI Laboratory Services (minimum):
 - Wet Mount
 - Gram Stain
 - Rapid Plasma (RPR) and Treponema Pallidum Hemagglutination Assay (TPHA)
 - HIV Testing (Rapid/Enzyme-Linked Immunosorbent Assay or ELISA)
- STI education, counseling, and condom promotion services
- STI treatment (single dose and directly observed treatment are highly recommended)
- Partner notification and treatment
- Family planning services
- Cancer screening:
 - Pap Smear
 - Direct Cervical Visualization with acetic acid
- Linkage to DOTS center for TB Management

N. TB DOTS CENTERS / HOSPITAL

(Source: PHIC – List of Accredited Anti-TB DOTS Package Providers as of 31 May 2022,
DOH CV CHD – Communicable Diseases Section – List of Certified Anti-TB DOTS Providers as of June 2022)

CEBU PROVINCE

PLACE	HEALTH FACILITY CLASSIFICATION	TB DOTS	
		CERTIFIED	ACCREDITED
Alcantara	RHU	Yes	Yes
Alcoy	RHU	Yes	
Alegria	RHU	Yes	Yes
Aloguinsan	RHU	Yes	
Asturias	RHU	Yes	
Argao	RHU I	Yes	
	RHU II	Yes	
Badian	RHU I	Yes	
Balamban	RHU I	Yes	Yes
Bantayan	RHU I	Yes	Yes
Barili	RHU II	Yes	Yes
Bogo City	CHO	Yes	Yes
Boljoon	RHU	Yes	Yes
Borbon	RHU	Yes	
Carmen	RHU	Yes	Yes
Catmon	RHU	Yes	
Compostela	RHU	Yes	
Dalaguete	RHU I	Yes	Yes
	RHU II	Yes	Yes
Danao	CHO	Yes	Yes

PLACE	HEALTH FACILITY CLASSIFICATION	TB DOTS	
		CERTIFIED	ACCREDITED
Daanbantayan	RHU I	Yes	
Liloan	RHU	Yes	
Malabuyoc	RHU	Yes	Yes
Madridejos	RHU	Yes	Yes
Medellin	RHU	Yes	Yes
Minglanilla	RHU I	Yes	
	RHU II	Yes	
Moalboal	RHU	Yes	
Naga City	CHO	Yes	
Oslob	RHU	Yes	
Pilar	RHU	Yes	
Poro	RHU	Yes	
Pinamungajan	RHU	Yes	
Ronda	RHU	Yes	Yes
Samboan	RHU	Yes	
Santa Fe	RHU	Yes	
San Fernando	RHU I	Yes	
San Francisco	RHU	Yes	
San Remigio	RHU I	Yes	Yes
	RHU II	Yes	Yes
Sibonga	RHU	Yes	Yes
Sogod	RHU	Yes	
Talisay City	RHU II	Yes	
	RHU III	Yes	
Toledo City	CHO	Yes	
Tudela	RHU	Yes	
Tuburan	RHU II	Yes	
Hospital Facilities	Cebu Provincial Hospital – Bogo City	Yes	Yes
	Cebu Provincial Hospital – Balamban	Yes	Yes
	Cebu Provincial Hospital – Carcar City	Yes	
	Vicente Mendiola Center for Health	Yes	Yes

CEBU CITY HEALTH DEPARTMENT

PLACE	HEALTH FACILITY CLASSIFICATION	TB DOTS	
		CERTIFIED	ACCREDITED
Cebu City	CHO	Yes	Yes

CEBU CITY

PLACE	HEALTH FACILITY CLASSIFICATION	TB DOTS	
		CERTIFIED	ACCREDITED
Vicente Sotto Memorial Medical Center	Hospital	Yes	

MANDAUE CITY HEALTH DEPARTMENT

PLACE	HEALTH FACILITY CLASSIFICATION	TB DOTS	
		CERTIFIED	ACCREDITED
Mandaue City	CHO	Yes	Yes
Eversley Childs Sanitarium and General Hospital	Hospital	Yes	

LAPU-LAPU CITY HEALTH DEPARTMENT

PLACE	HEALTH FACILITY CLASSIFICATION	TB DOTS	
		CERTIFIED	ACCREDITED
Lapu-Lapu City	CHO	Yes	Yes

BOHOL PROVINCE

PLACE	HEALTH FACILITY CLASSIFICATION	TB DOTS	
		CERTIFIED	ACCREDITED
Anda	RHU	Yes	Yes
Alburquerque	RHU	Yes	
Alicia	RHU	Yes	
Antequera	RHU	Yes	
Baclayon	RHU	Yes	
Balilihan	RHU	Yes	Yes
Batuan	RHU	Yes	Yes
Bien Unido	RHU	Yes	Yes
Bilar	RHU	Yes	
Buenavista	RHU	Yes	
Clarin	RHU	Yes	Yes
Calape	RHU I	Yes	Yes
Candijay	RHU	Yes	
Carmen	RHU	Yes	
Corella	RHU	Yes	Yes
Cortes	RHU	Yes	
Danao	RHU	Yes	
Dagohoy	RHU	Yes	Yes
Dauis	RHU	Yes	Yes
Dimiao	RHU	Yes	
Duero	RHU	Yes	Yes
Garcia Hernandez	RHU	Yes	Yes
Getafe	RHU	Yes	Yes
Guindulman	RHU	Yes	Yes
Inabanga	RHU	Yes	
Jagna	RHU I	Yes	Yes
	RHU II	Yes	
Lila	RHU	Yes	
Loay	RHU	Yes	
Loboc	RHU	Yes	Yes
Loon	RHU I	Yes	Yes
	RHU II	Yes	

PLACE	HEALTH FACILITY CLASSIFICATION	TB DOTS	
		CERTIFIED	ACCREDITED
Mabini	RHU	Yes	
Panglao	RHU	Yes	
Pilar	RHU	Yes	
Pres. Carlos P. Garcia	RHU	Yes	
San Isidro	RHU	Yes	Yes
San Miguel	RHU	Yes	
Sagbayan	RHU	Yes	
Sevilla	RHU	Yes	
Sierra Bullones	RHU	Yes	Yes
Sikatuna	RHU	Yes	Yes
Talibon	RHU	Yes	Yes
Trinidad	RHU	Yes	Yes
Tubigon	RHU I	Yes	Yes
Tagbilaran City	CHO	Yes	Yes
Ubay	RHU I	Yes	Yes
	RHU II	Yes	Yes
Valencia	RHU	Yes	
Hospital Facilities	Candijay Community Hospital	Yes	Yes
	Don Emilio del Valle Memorial Hospital	Yes	Yes
	Garcia Memorial Provincial Hospital	Yes	Yes
	Governor Celestino Gallares Memorial Hospital	Yes	Yes
	Teodoro B. Galagar District Hospital	Yes	Yes
	Cong. Natalio P. Castillo Sr. Memorial Hospital	Yes	
	Cong. Simeon G. Toribio Memorial Hospital	Yes	

NEGROS ORIENTAL PROVINCE

PLACE	HEALTH FACILITY CLASSIFICATION	TB DOTS	
		CERTIFIED	ACCREDITED
Amlan	RHU	Yes	Yes
Bacong	RHU	Yes	Yes
Bais City	CHO	Yes	
Basay	RHU	Yes	Yes
Bayawan	CHO	Yes	
Bindoy	RHU	Yes	Yes
Dauin	RHU	Yes	Yes
Dumaguete	CHO	Yes	
Jimalalud	RHU	Yes	Yes
Mabinay	RHU I	Yes	
	RHU II	Yes	
Siaton	RHU	Yes	Yes
La Libertad	RHU	Yes	Yes
Sibulan	RHU	Yes	Yes
Pamplona	RHU	Yes	Yes
Tanjay	CHO I	Yes	
	CHO II	Yes	
Tayasan	RHU	Yes	Yes

PLACE	HEALTH FACILITY CLASSIFICATION	TB DOTS	
		CERTIFIED	ACCREDITED
Valencia	RHU	Yes	
Vallehermoso	RHU	Yes	Yes
Zamboanguita	RHU	Yes	
Hospital Facilities	Cong. Lamberto L. Macias Memorial Hospital	Yes	
	Negros Oriental Provincial Hospital	Yes	

SIQUIJOR PROVINCE

PLACE	HEALTH FACILITY CLASSIFICATION	TB DOTS	
		CERTIFIED	ACCREDITED
Larena	RHU	Yes	Yes
Lazi	RHU	Yes	Yes
Maria	RHU	Yes	Yes
San Juan	RHU	Yes	Yes
Siquijor	RHU	Yes	
Enrique Villanueva	RHU	Yes	Yes
Hospital Facility	Lazi Medicare Community Hospital	Yes	

CERTIFIED – Certification given by National Coordinating Committee – Public Private Mix DOTS (NCC-PPMD) and Philippine Coalition Against Tuberculosis (PhilCAT) that shall certify the capability of a facility as a provider of TB DOTS Services. Certification is a major requirement for accreditation.

ACCREDITED – Given by Philhealth ensuring that the training and technical capabilities of the center are appropriate. Philhealth members can avail the diagnostic exams, consultation, drugs, and health education during treatment.

O. ANIMAL BITE/TREATMENT CENTERS

(Source: PHIC – List of Accredited Animal Bite Package Providers as of 31 May 2022,
DOH CV CHD – Communicable Diseases Section – List of Certified ABTCs / ABCs as of June 2022)

CEBU

CITY/MUNICIPALITY	NAME OF FACILITY	PHYSICIAN/NURSE IN CHARGE	CONTACT NUMBER
Cebu City	Cebu Provincial Health Office	Dr. Rannie Corazon Gravador / PROVINCIAL COORDINATOR Mr. Dominic Tagnipez	0933-810-7942 omingracia@gmail.com
Cebu City	Vicente Sotto Memorial Medical Center	Dr. Grace N. Melchor / Dr. Cerissa Salimbatag / Ms. Marjorie Baguio	0922-897-9130 0920-968-7043 0922-237-6503
Mandaue City	Eversley Childs Sanitarium and General Hospital	Dr. Pythagoras M. Zerna / Mr. Romil Magale	0932-225-8184
Talisay City, Cebu	Cebu South Medical Center (Formerly Talisay District Hospital)	Dr. Ralph Jacinto P. Pinat / Ms. Maria Leonora Lasola	0917-622-7529 0922-860-3001
Cebu City	Cebu City Health Department	Dr. Thelma Elleccion / Mr. Otrebor E. Enriquez	0923-527-3647
Mandaue City	Mandaue City Health Department	Dr. Debra Maria C. Catulong / Ms. Jasmine Marie Seno	0917-821-1881 0917-327-6884

CITY/MUNICIPALITY	NAME OF FACILITY	PHYSICIAN/NURSE IN CHARGE	CONTACT NUMBER
Lapu-Lapu City	Lapu- Lapu City Health Office	Dr. Ashley Espedido / Ms. Mae Cheryll Tepait	0932-847-1650
Bogo City, Cebu	Bogo City Health Office	Dr. Rene Galo M. Palay / Ms. Mary Mae P. Tan	0917-549-6829
Toledo City	Toledo City Health Office	Dr. Mae Luthgouard M. Ubod / Ms. Teresa M. Borja	0917-300-1703 0906-256-5352
Toledo City	Toledo City General Hospital	Dr. Bonita F. Zanoria / Ms. Roselyn Gatmen	0917-383-6500
Naga City, Cebu	Vicente Mendiola Center for Health – City of Naga	Dr. Regil Kent L. Villamor / Ms. May Fatima B. Getuaban	0922-812-0905
Balamban, Cebu	Cebu Provincial Hospital – Balamban	Dr. Hubert Egonia / Ms. Richel L. Zaragosa	0922-834-8199 0997-447-7088
Carcar City, Cebu	Cebu Provincial Hospital - Carcar	Dr. Daisy Lou C. Abarquez / Ms. Jerlyn A. Lacang / Ms. Mirce Alberastine	0922-382-7591 0917-890-5939
Bogo City, Cebu	Cebu Provincial Hospital – Bogo	Dr. Gwyllyn O. Gulane / Ms. Samantha Mae M. Cavalida	0917-540-9808
Danao City, Cebu	Cebu Provincial Hospital – Danao	Dr. Mary Josephine Arsenal / Ms. Liezel Cascaro	0923-312-4591
Badian, Cebu	Badian District Hospital	Dr. Maria Gem Theresa G. Rabuya / Mr. Harold Bornea	0939-727-5149
Bantayan, Cebu	Bantayan District Hospital	Dr. James Nicolas H. Najarro / Ms. Glenda A. Villacarlos	0943-686-2839
Barili, Cebu	Barili District Hospital	Dr. Rene Hector V. Gandionco / Ms. Marilou A. Estimo	
Tuburan, Cebu	Tuburan District Hospital	Dr. Esteban C. Lagaray / Ms. Antonia Ondoy / Ms. Mary Ann Janeth Ambo	0933-571-3249
Daanbantayan, Cebu	Daanbantayan District Hospital	Dr. Abraham Maderazo / Ms. Cheryl Lyn M. Valdez	0920-958-1563
Oslob, Cebu	Oslob District Hospital	Dr. Francis Kim G. Capate / Ms. Teresita T. Filosofo	0922-715-6757
Malabuyoc, Cebu	Mariano J. Cuenco Memorial Hospital	Dr. Margarita M. Lambo / Mr. Melvin Ibo	0922-781-0073
Minglanilla, Cebu	Minglanilla District Hospital	Dr. Bella S. Villaganas / Ms. Sally Loayon	0932-774-7541
Argao, Cebu	Isidro C. Kintanar Memorial Hospital	Dr. Rosalie B. Manubag / Ms. Cheryl R. Reoma / Ms. Adriana A Pantinople	0943-2011-736 0910-483-7053
San Francisco, Cebu	Ricardo L. Maningo Memorial Hospital	Dr. Lea S. Celestial / Ms. Lou Divina R. Garciano	0939-928-6186
Pinamungajan, Cebu	Dr. Jose Ma. V. Borromeo Memorial District Hospital	Dr. Feleus B. Bascon / Ms. Luchien Bingham	0918-637-3097 0942-003-2396
Sogod, Cebu	Juan B. Dosado Memorial Hospital	Dr. Ellen Dela Cruz / Ms. Ione Jurado	
Balamban, Cebu	Balamban Health Diagnostic and Birthing Center	Dr. Napoleon A. Macapas / Ms. Grezel A. Bendebel / Mr. Ace Climaco	0999-802-6056 0927-551-4094
Medellin, Cebu	Rural Health Unit – Medellin	Dr. Oliver Jimenez / Mr. Vernito C. Montesclaros	0939-373-2185
Pinamungajan, Cebu	Rural Health Unit – Pinamungajan	Dr. Maria Eleanor P. Gigante / Ms. Maria Fe Managaytay	0918-218-7687
San Remigio, Cebu	Rural Health Unit – San Remigio	Dr. Orleta B. Ursal / Ms. Melivit M. Verdida	(032) 466-3902
Tuburan, Cebu	Rural Health Unit – Tuburan	Dr. Daystar Sidello / Ms. Thesbee O. Tabotabo	
Asturias, Cebu	Rural Health Unit – Asturias	Dr. Resalde N. Climaco / Mr. Shawn Joseph Baricuatro	0905-526-2160

CITY/MUNICIPALITY	NAME OF FACILITY	PHYSICIAN/NURSE IN CHARGE	CONTACT NUMBER
Borbon, Cebu	Rural Health Unit – Borbon	Dr. Corazon Dotillos / Ms. Marilou S. Autentico / Ms. Mathilda Taneo	0932-781-7790

BOHOL

CITY/MUNICIPALITY	NAME OF FACILITY	PHYSICIAN/NURSE IN CHARGE	CONTACT NUMBER
Tagbilaran City	Bohol Provincial Health Office	Dr. Greg Julius D. Sodusta / PROVINCIAL COORDINATOR Ms. Polizena A. Rances	0923-457-2971 polizenarances@yahoo.com
Tagbilaran City	Gov. Celestino Gallares Memorial Hospital	Dr. Maria Le Ruiz / Ms. Daisylou Manluza	0917-304-0255 0927-469-6309
Ubay, Bohol	Don Emilio del Valle Memorial Hospital	Dr. Christopher Suarez / Mr. Florence A. Villa Carlos	0917-304-1466 0923-742-9236
Talibon, Bohol	Garcia Memorial Provincial Hospital	Dr. Nina Abegail Sumatra / Ms. Minera M. Soria	0926-7811-440
Inabanga, Bohol	Francisco Dagohoy Memorial Hospital	Dr. Victor Alan Torrenfranca / Ms. Rosalina E. Cellan	0915-410-8528 0948-355-2312
Candijay, Bohol	Candijay Community Hospital	Dr. Alex Gustavos S. Sumera / Ms. Marie Joan P. Abrau	0927-156-5601 0915-4931-1599
Jagna, Bohol	Teodoro B. Galagar District Hospital	Dr. Lina Cero / Ms. Ma. Belinda Cagasan / Ms. Hazel Bernasor	0917-304-1673 0928-804-5795 0917-777-5594
Carmen, Bohol	Cong. Simeon G. Toribio Memorial Hospital	Dr. Leva Josie Veliganilao / Ms. May Susan Cagol	0918-965-1676 0910-5866-360
Sierra Bullones, Bohol	Sierra Bullones Rural Health Unit	Dr. Ma. Nenita D. Tumanda / Ms. Nancy Uy / Ms. Mylene F. Atillo	0917-8624-744 0907-542-8749 0915-0990-939
Bilar, Bohol	Rural Health Unit – Bilar	Dr. Evangeline B. Delfin / Ms. Jane Cristine Avergonzado / Ms. Dawn Suzane Ferniz	0920-981-3608 0999-582-5804 0929-676-5262
Tubigon, Bohol	Rural Health Unit – Tubigon	Dr. Bob Bernabe Batausa / Ms. Leony Marie P. Muga	0905-228-5213 0921-812-1351
Tagbilaran City	Tagbilaran City Health Office	Dr. Maria Lourdes Avila-Pao / Dr. Albert S. Calvelo / Ms. Consuelo O. Estonina / Ms. Concepcion D. Arboleras / Ms. Ellyn O. Ungab	0927-605-4554 0942-536-3132 0946-560-2760 0947-991-5597 0927-688-9115
Catigbian, Bohol	Catigbian District Hospital	Dr. Esterlita A. Tubal / Mr. Virgilio N. Angilan / Ms. Ginna M. Ejoc	0998-566-3951 0912-233-2115 0947-727-9158
Loon, Bohol	Loon RHU I	Dr. Maria Victoria D. Lamparas / Ms. Laura C. Montuya	0928-505-7644 0915-540-0794
Antequera, Bohol	Rural Health Unit – Antequera	Dr. Daisy Dabalos / Ms. Rowena Lumbab	

NEGROS ORIENTAL

CITY/MUNICIPALITY	NAME OF FACILITY	PHYSICIAN/NURSE IN CHARGE	CONTACT NUMBER
Dumaguete City	Negros Oriental Provincial Health Office	Dr. Liland B. Estacion / PROVINCIAL COORDINATOR Mr. Ariel Mendez	0917-626-3442 arielzednem123@gmail.com

CITY/MUNICIPALITY	NAME OF FACILITY	PHYSICIAN/NURSE IN CHARGE	CONTACT NUMBER
Dumaguete City	Negros Oriental Provincial Hospital	Dr. Fe V. Tagimacruz / Ms. Roxanne Baldebrin	0917-314-0965 0917-726-6244
Dumaguete City	Dumaguete City Health Office	Dr. Ma. Sarah B. Talla / Ms. Mary Anne C. Guivelondo	0906-936-8827
Pamplona, Negros Oriental	Rural Health Unit – Pamplona	Dr. Beth Nemajoy Catacutan / Ms. Merlinda Valencia	0997-309-9654
Mabinay, Negros Oriental	Mabinay Medicare Community Hospital	Dr. Kerwin Villarete / Ms. Meriam Alipan	0906-214-8462
Bais, Negros Oriental	Bais District Hospital	Dr. Juanito Tiu / Ms. Maria Charito R. Rosales	0917-626-8012 0917-726-6519
Bindoy, Negros Oriental	Bindoy District Hospital	Dr. Ronoel Gene S. Flora / Ms. Ma. Cynthia Ricardo	0917-652-1622
La Libertad, Negros Oriental	Rural Health Unit – La Libertad	Dr. Louie Jay Amante / Ms. Genara L. Cabaluna	0936-042-2773
Guihulngan City, Negros Oriental	Gov. William (Billy) Villegas Memorial Hospital	Dr. Susanette S. Benitez / Ms. Honi Asildo	0977-830-9596
Canlaon City, Negros Oriental	Canlaon City Health Office	Dr. Joycelyn C. Calanza / Ms. Ma. Luz F. Cabios	0917-1170-181 0912-384-1125
Bayawan City, Negros Oriental	Bayawan District Hospital	Dr. Raul L. Encarnacion / Ms. Norma Norico	0927-3790-288
Siaton, Negros Oriental	Cong. Lamberto L. Macias Memorial Hospital	Dr. Clemente S. Hipe IV / Dr. Donna Marie F. Briones / Ms. Fe Carabuena	0917-701-3303
Valencia, Negros Oriental	Valencia Birthing and Rural Health Unit	Dr. Cheryl N. Eullaran / Ms. Mae Ann B. Manahon	0917-302-0108
Sibulan, Negros Oriental	Sibulan Rural Health Unit	Dr. Jan M. Sibala	

SIQUIJOR

CITY/MUNICIPALITY	NAME OF FACILITY	PHYSICIAN/NURSE IN CHARGE	CONTACT NUMBER
Siquijor, Siquijor	Siquijor Provincial Health Office	Dr. Josephine S. Bucol / PROVINCIAL COORDINATOR Ms. Glinnie Ricamor	(035) 480-9968 0906-570-3358 glinniericamor73@gmail.com
Siquijor, Siquijor	Siquijor Provincial Hospital	Dr. Lorbie Yap / Ms. Breza Marie L. Coretico / Ms. Christine Pearl R. Lapid	(035) 344-2012
Lazi, Siquijor	Lazi Medicare Community Hospital	Dr. Mercy Rose L. Montalban / Ms. Gladys Geraldine V. Padayhag	

**P. PHILIPPINE HEALTH INSURANCE CORPORATION
(PHIC-PhilHealth)**

CABRIETO, MARJORIE A.

Regional Vice President

PhilHealth Regional Office VII

*7th and 8th Floor, Skytower, N. Escario St. corner Acacia St., Cebu City 6000
(02) 441-7444 local 5500*

LOCAL HEALTH INSURANCE OFFICES

Cebu City	Philhealth Members' Assistance Center (PMAC) G/F Golden Peak Hotel & Suites, N. Escario St., Cebu City 6000 cebu.pro7@gmail.com
Mandaue City, Cebu	Wireless Plaza, Hernan Cortes corner Lopez Jaena Sts., Subangdaku, Mandaue City 6014 Cebu (032) 505-3022 (telefax) Philhealthmandaue01@gmail.com
Carcar City, Cebu	Lower Ground, New Carcar City Hall, Poblacion 3, Carcar City 6019 Cebu lhioccarc@gmail.com
Danao City, Cebu	J. D. Almendras Building, National Road, Poblacion, Danao City 6004 Cebu (032) 324-7963 0917-147-5041 Danao.philhealth@gmail.com
Tagbilaran City, Bohol	JGY Building, J. A. Clarin St. (Beside Motortrade and Colour Steel), Tagbilaran City 6300 Bohol (038) 412-0248 (038) 235-5622 (telefax) phictag.reg@gmail.com
Talibon, Bohol	RHU Building, Municipal Hall Compound, Talibon, 6325 Bohol (038) 515-5165 (telefax) talibon.pro7@gmail.com
Dumaguete City, Negros Oriental	2 nd Floor Poincare I Building, National Highway corner E. J. Blanco Drive Ext., Dumaguete City 6200 Negros Oriental (035) 422-3931 (035) 225-9297 (telefax) dgtphilhealth@gmail.com
Bais City, Negros Oriental	Veane Bldg., Roxas St., Bais City 6206 Negros Oriental (035) 402-3415 (035) 402-8786 (telefax) bais.pro7@philhealth.gov.ph

SATELLITE OFFICE

Siquijor, Siquijor	Ground Floor, Multi-Purpose Center, Poblacion, Siquijor 6225 Siquijor (035) 480-9844 0995-471-6991 siquijorso.pro7@gmail.com
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PHILHEALTH EXPRESS

SM City Cebu	2 nd Level, Government Services Express, SM City Cebu, North Reclamation Area, Cebu City Mondays, Tuesdays, Wednesdays; 10:00 AM – 6:00 PM
Robinsons Fuente	3 rd Level, Lingkod Pinoy Center, Robinsons Fuente, Osmeña Boulevard, Cebu City Mondays, Tuesdays, Thursdays; 10:00 AM – 6:00 PM
Robinsons Galleria	3 rd Level, Lingkod Pinoy Center, Robinsons Galleria, General Maxilom Avenue Extension, Cebu City Mondays, Wednesdays, Fridays; 10:00 AM – 6:00 PM
SM City Consolacion	2 nd Level, SM City Consolacion, Cebu North Road, Lamac, Consolacion, Cebu Mondays, Tuesdays, Wednesdays; 10:00 AM – 6:00 PM

Q. BLOOD SERVICE FACILITIES

(Source: Regulations and Licensing Enforcement Division, RLED – List of Licensed Health Facilities as of June 2022)

CEBU

NAME OF BSF	ADDRESS	CONTACT NUMBER	HEAD OF LABORATORY/ BLOOD BANK	OWNERSHIP	SERVICES			
					BC	BB	BCU	BS
Bogo - Medellin Medical Center	Luy-a, Medellin, Cebu	(032) 436-2408 / 0927-834-4541		Private				Yes
Camp Lapu Lapu Station Hospital	Camp Lapu-lapu, Apas, Cebu City	(032) 233-9942		Government (DND)				Yes
Carmen Copper Corporation Hospital	Brgy. Don Andres Soriano (DAS), Toledo City	(032) 888-1201/ 0917-306-6783		Private				Yes
Cebu City Medical Center	N. Bacalso Ave. Cor. Panganiban St. Pahina Central, Cebu City	(032) 254-0517 / 0917-658-7488		Government (LGU)				Yes
Cebu Provincial Hospital (Balamban)	Baliwagan, Balamban, Cebu	(032) 260-0543 / 260-5782 local 101	Dr. Peter S. Aznar	Government (LGU)				Yes
Cebu Provincial Hospital (Bogo City)	Taytayan Hills, Bogo, Cebu	0905-120-8387 (032)434-9128	Dr. Peter S. Aznar	Government (LGU)				Yes
Cebu Provincial Hospital (Carcar City)	Baracca, Poblacion II, Carcar City, Cebu	(032) 487-8120/ 487-8952; 0917-842-5940	Dr. Peter S. Aznar	Government (LGU)				Yes
Cebu Provincial Hospital (Danao City)	National Road, Poblacion, Danao City, Cebu	(032) 262-0816/262-0819	Dr. Peter S. Aznar	Government (LGU)				Yes
Cebu Puericulture Center and Maternity House, Inc.	#2 B. Rodriguez St., Sambag 2, Cebu City	(032)254-9731		Private				Yes
Deiparine Community Hospital	422 C. delos Cuentos St., Poblacion, Sibonga, Cebu	(032)486-9253 / 486-9192 0917-632-4450		Private				Yes
Eversley Childs Sanitarium and General Hospital	Northroad, Jagobiao, Mandaue City, Cebu	(032) 346-2468		Government (DOH)				Yes
Lapu-Lapu City Hospital	A. Tumulak St., Gun-ob, Lapu-lapu City, Cebu	(032)340-0249		Government (LGU)				Yes
Saint Anthony Mother and Child Hospital	Basak, San Nicolas, Cebu City	(032) 261-9989 local 5106		Government (DOH)				Yes

NAME OF BSF	ADDRESS	CONTACT NUMBER	HEAD OF LABORATORY/ BLOOD BANK	OWNERSHIP	SERVICES			
					BC	BB	BCU	BS
Toledo City General Hospital	Magsaysay Hills, Poblacion, Toledo City, Cebu	0917-688-8896 / (032)466-1900; 322-6447		Government (LGU)				Yes
Women's and Children's Community Hospital	Aniceto Seno Street, Casuntingan, Mandaue City, Cebu	(032) 238-3994 / 0905-222-3293		Private				Yes
Maayo Medical Clinic Corporation	Plaridel St., Brgy. Alang-alang Mandaue City, Cebu	0906-422-9097 / 888-2662	Dr. Cecilia Lepon-Capatoy	Private				Yes
Allied Care Experts (ACE) Medical Center Cebu Inc.	982 N. Bacalso Ave., Basak Pardo, Cebu City	(032) 383-3454		Private				Yes
Adventist Hospital - Cebu, Inc.	400 Tres de Abril St., San Nicolas, Cebu City, Cebu	(032) 261-2100 loc 103		Private				Yes
Allegiant Regional Care Hospitals, Inc.	Sitio Malinao Brgy Agus, Lapu-Lapu City, Cebu	032) 493-4248; 517-6051; (032) 260-9189		Private		Yes		
Amosup Seamen's Hospital - Cebu	Camino Vicinal St., Umapad, Mandaue City, Cebu	(032) 236-6871-72/ 236-4773		Private				Yes
Cebu North General Hospital, Inc.	Kauswagan Road, Talamban, Cebu City, Cebu	(032) 343-7777		Private		Yes		
Cebu South General Hospital, Inc.	National Highway, Tuyan, Naga City, Cebu	(032) 272-2222/272-2223	Dr. Grace Joy Avila	Private		Yes		
Cebu South Medical Center (formerly Talisay District Hospital)	San Isidro, Talisay City, Cebu	(032)273-3713	Dr. Jeremiah P. Leyson	Government (DOH)				Yes
Mactan Doctors' Hospital, Inc.	MDHI Bldg, Maximo V. Patalinghug Ave. Basak, Lapu-Lapu City, Cebu	(032) 236-0000; 239-7002-08		Private		Yes		
Mendero Medical Center, Inc.	A. Tan St., Brgy. Pitogo, Consolacion, Cebu	(032) 236-0091/ 239-7151 to 54		Private		Yes		
St. Vincent General Hospital Cebu, Inc.	210-D R. Landon St., Brgy Sambag 1, Cebu City, Cebu	(032) 238-0000; 238-6870	Dr. Christopher Alex Maquiling	Private		Yes		
Cebu Doctors' University Hospital, Inc.	Cebu Doctors' University Bldg., Osmeña Boulevard Capitol Site (Pob.), Cebu City, Cebu	(032) 253-7511 ext. 167	Dr. Alma E. Malilong	Private		Yes		

NAME OF BSF	ADDRESS	CONTACT NUMBER	HEAD OF LABORATORY/ BLOOD BANK	OWNERSHIP	SERVICES			
					BC	BB	BCU	BS
Cebu (Velez) General Hospital, Inc.	41 F. Ramos St., Barangay Cogon, Central Cebu City, Cebu	(032) 253-1871		Private		Yes		
Chong Hua Hospital	Don Mariano Cui. corner J Llorente St., Cebu City, Cebu	(032) 255-8000		Private		Yes		
Chong Hua Hospital Mandaue	Mantawi International Drive, City South Special Economic Administrative Zone (CSSEAZ, Mandaue City, Cebu	(032) 233-8000		Private		Yes		
Perpetual Succour Hospital of Cebu, Inc.	Gorordo, Avenue, Kamputhaw, Cebu City, Cebu	(032) 233-8620; 234-0412		Private		Yes		
Southwestern University Medical Center	Villa Aznar, Urgello St., Cebu City, Cebu	(032) 418-8409 to 15	Dr. Marvi G. Dulnuan-Niog	Private		Yes		
University of Cebu Medical Center, Inc.	Ouano Avenue., City South Special Economic Administrative Zone, Mandaue City, Cebu	(032) 517-0888		Private		Yes		
Visayas Med-Cebu	85 Osmeña Boulevard, Brgy. Santa Cruz, Cebu City, Cebu	(032) 253-3848 /253-1901/ 253-3025	Dr. Marvi G. Dulnuan-Niog	Private		Yes		
Vicente Sotto Memorial Medical Center	B. Rodriguez St., Cebu City, Cebu	(032) 344-7756; 253-9891-99	Dr. Reynette Christine J. Ligaray	Government (DOH)		Yes		

BOHOL

NAME OF BSF	ADDRESS	CONTACT NUMBER	HEAD OF LABORATORY / BLOOD BANK	OWNERSHIP	SERVICES			
					BC	BB	BCU	BS
Borja Family Hospital Corporation	0037 Celestino Gallares St., Poblacion II, Tagbilaran City, Bohol	(038) 411-3313/3303 or (038) 411-3882 0932--2603412		Private				Yes
Catigbian District Hospital	Pob. Weste, Catigbian, Bohol	(038)416-0918; 0917-555-6882		Government (LGU)				Yes
Concepcion Memorial Hospital	Canmanico, Valencia, Bohol	(038)532-1252; 0950-416-9997		Private				Yes
Cong. Simeon G. Toribio Memorial Hospital	Poblacion Sur, Carmen, Bohol	(038) 525-9086; 0907-906-2536		Government (LGU)				Yes

NAME OF BSF	ADDRESS	CONTACT NUMBER	HEAD OF LABORATORY / BLOOD BANK	OWNERSHIP	SERVICES			
					BC	BB	BCU	BS
Don Emilio del Valle Memorial Hospital	Bood, Ubay, Bohol	(038) 518-8301		Government (DOH)			Yes	
Dr. Lim's Clinic and Hospital	Poblacion Occidental, Valencia, Bohol	(038)532-1069		Private				Yes
Garcia Memorial Provincial Hospital	San Jose, Talibon, Bohol	(038)515-5081		Government (LGU)			Yes	
Lim Community Hospital	Canjulao, Jagna, Bohol	0939-862-7598; (038)238-2308; 531- 1029		Private				Yes
Medical Mission Group Hospital & Health Services Cooperative (Bohol Cooperative Hospital)	Binayran Road, Dampas District, Tagbilaran City, Bohol	(038) 411-0411 to 0414		Private				Yes
Teodoro B. Galagar District Hospital	Severo Salas St., Pob. Jagna, Bohol	(038)531-8107 / 0942-804-4934 / 0912-125-1191		Government (LGU)				Yes
Holy Name University Medical Center, Inc.	0476 HNU Campus, Dampas District, Tagbilaran City, Bohol	(038) 501-9946		Private		Yes		
Allied Care Experts (ACE) Medical Center- Bohol, Inc.	0368 CPG East Avenue, Tagbilaran City, Bohol	(038) 412-8888 loc.814 0917- 586-9838		Private		Yes		
Ramiro Community Hospital	0139 C. Gallares St., Poblacion II, Tagbilaran City, Bohol	(038) 411-3515; 501-9646		Private		Yes		
Tagbilaran Community Hospital Corporation	0117,M. Parras Street, Poblacion III, Tagbilaran City, Bohol	(038) 411-3324		Private		Yes		
Gov. Celestino Gallares Memorial Hospital	Miguel Parras St., Tagbilaran City, Bohol	(038) 411-3185		Government (DOH)		Yes		

NEGROS ORIENTAL

NAME OF BSF	ADDRESS	CONTACT NUMBER	HEAD OF LABORATORY / BLOOD BANK	OWNERSHIP	SERVICES			
					BC	BB	BCU	BS
Allied Care Expert (ACE) Medical Center - Bayawan Inc.	Integrated Business Center, Brgy. Villareal Bayawan	(035) 523-6594 / 0935-183-2251 / REA IRISH B.		Private				Yes

NAME OF BSF	ADDRESS	CONTACT NUMBER	HEAD OF LABORATORY/ BLOOD BANK	OWNERSHIP	SERVICES			
					BC	BB	BCU	BS
	City, Negros Oriental	FELISILDA, AO						
Bayawan District Hospital	Zamora Street, Ubos, Bayawan City, Negros Oriental	(035)430-0155-56; 0977-842-4788		Government (LGU)				Yes
Gov. William (Billy) Villegas Memorial Hospital	Cadre, Poblacion, Guihulngan City, Negros Oriental	0936-047-1891; (035) 410-4059 / 231- 3175		Government (LGU)				Yes
Negros Oriental Provincial Hospital	North Rd., National Highway, Piapi, Dumaguete City	(035) 226-2705	Dr. Leopoldo R. Hortaleza, Jr.	Government (LGU)				Yes
Allied Care Experts (ACE) Dumaguete Doctors, Inc.	F. Cimafranca St. Daro, Dumaguete City Negros Oriental	(035) 523-5957; 421-2119		Private		Yes		
Holy Child Hospital	Bishop Epifanio Surban St., Dumaguete City, Negros Oriental	(035) 421-0991 loc 200		Private				Yes
Negros Polymedic Hospital	North National Highway, Tubtubon, Sibulan, Negros Oriental	0927-610-2450		Private				Yes
SUMC Foundation, Inc.	V. Aldecoa Sr. Rd., Daro, Dumaguete City, Negros Oriental	(035) 420-2000; 225-0841		Private		Yes		

SIQUIJOR

NAME OF BSF	ADDRESS	CONTACT NUMBER	HEAD OF LABORATORY/ BLOOD BANK	OWNERSHIP	SERVICES			
					BC	BB	BCU	BS
Siquijor Provincial Hospital	Pangi, Siquijor, Siquijor	(035)344-2012/ 480-9242	Dr. Leopoldo R. Hortaleza, Jr.	Government (LGU)				Yes

Blood Service Facility (BSF) - A unit, agency or Institution providing blood products.

SERVICE CAPABILITY:**Blood Station (BS)**

1. Advocacy and promotion of voluntary blood donation and healthy lifestyle.
2. Provision of whole blood and packed red cells.
3. Storage, issuance transport and distribution of whole blood and packed red cells.
4. Compatibility testing of red cell units, if hospital based.

Blood Collection Unit (BCU)

1. Advocacy and promotion of voluntary blood donation and healthy lifestyle.
2. Recruitment, retention, and care of voluntary blood donors.
3. Screening and selection of voluntary blood donors.
4. Conduct of health education and counseling services.
5. Collection of blood (mobile or facility -based) from qualified voluntary blood donors.
6. Transport of blood to BC for testing and processing.
7. Compatibility testing of red cell units, if hospital based.

BLOOD BANK (BB)

1. Advocacy and promotion of voluntary blood donation and healthy lifestyle.
2. Storage and issuance of whole blood and blood components obtained from a BC.
3. The following services shall also be provided:
 - a. Compatibility testing of red cell units
 - b. Direct Coombs Test
 - c. Red cell antibody screening
 - d. Investigation of transfusion reactions
 - e. Assist the Hospital Blood Transfusion Committee (HBTC) in the conduct of post-transfusion surveillance (hemovigilance).
4. Hospital Blood Banks (Level 3 and 4) - The following services may be provided:
 - a. Recruitment, retention and care of Voluntary Non-Renumerated Blood Donors. (VNRBD)
 - b. Collection of blood (mobile or facility based) from qualified VNRBD
 - c. Conduct health education and counseling
 - d. Testing of units of blood for Transfusion-Transmitted Infection (TTIs).
 - e. Processing and provision of Whole Blood and blood components.

BLOOD CENTER (BC)

1. Advocacy and promotion of voluntary blood donation and healthy lifestyle.
2. Recruitment, retention, and care of voluntary blood donors.
3. Collection of blood (mobile or facility-based) from qualified voluntary blood donors.
4. Conduct health education and counseling.
5. Testing of units of blood for TTIs.
6. Processing and provision of blood components.
7. Storage, issuance, transport and distribution of units of whole blood and/or blood products to hospitals and other health facilities.

R. PRIVATE HOSPITALS

(Source: Regulations and Licensing Enforcement Division, RLED – List of Licensed Health Facilities as of June 2022)

CEBU PROVINCE

CITY/ MUNICIPALITY	NAME OF HOSPITAL	ADDRESS OF HOSPITAL	CONTACT NO.	MEDICAL DIRECTOR	SERVICE CAPABILITY
San Francisco, Cebu	Camotes Medical Clinic and Infirmary	Talisay, Northern Pob., San Francisco, Cebu	9052209009	Galileo C. Velasquez	Infirmary
Carcar City, Cebu	Carcar Women and Children Polyclinic and Lying-In Clinic	Baracca, Poblacion II, Carcar City, Cebu	(032)487-8458	Lyndon R. Villegas, MD	Infirmary
Dalaguete, Cebu	Cardinal Rosales Memorial Hospital	San Guillermo Street, Poblacion, Dalaguete, Cebu	09090099172 (032)484-8601; 415 6058	Sr. Cecille Asuncion S. Cabahug, SPC	Infirmary
Danao City, Cebu	Danao Mother and Child Hospital	National Road cor. Rizal St., Poblacion, Danao City, Cebu	(032) 260-5916	Manuel V. Momongan Jr., MD	Infirmary
Dalaguete, Cebu	Dr. Ildefonso Alcantara Memorial Hospital	Sarmiento St., Poblacion, Dalaguete, Cebu	(032) 4848223 / (032) 4848681	Ensoñacion H. Alcantara, MD	Infirmary
Carcar City, Cebu	Dr. Joseph Rey Bacalso Medical Clinic & Infirmary	San Vicente St., Poblacion I, Cogon, Carcar City, Cebu	(032)272-0369	Joseph Rey C. Bacalso, MD	Infirmary
Lapu-lapu City	Our Lady Of The Rule Maternity & General Hospital	Humay-Humay Road, Pajo, Lapulapu City, Cebu	(032)340-7318	Corazon I. Ouano, MD	Infirmary
Minglanilla, Cebu	San Lucas Medical	Poblacion Ward 1, Minglanilla, Cebu	0998-967- 2400; (32)-231-3898 0945-572-4128 / 0922-879- 3423/ 0935- 862-2068	Alvin R. Arenajo, MD	Infirmary
Medellin, Cebu	Bogo - Medellin Medical Center	Luy-a, Medellin, Cebu	(032) 436-2408 / 09278344541	Kim J. Cabataña, MD	Level 1
Toledo City, Cebu	Carmen Copper Corporation Hospital	Brgy. Don Andres Soriano (DAS), Toledo City	(032) 8881201/ 09173066783	Rhee P. Tecson, MD	Level 1
Cebu City	Cebu Puericulture Center and Maternity House, Inc.	#2 B. Rodriguez St., Sambag 2, Cebu City	(032)254-9731	Ma. Susan B. Villaluz, MD, FPOGS, FPSMFM, FPSUOG	Level 1
Sibonga, Cebu	Deiparine Community Hospital	422 C. delos Cuentos St., Poblacion, Sibonga, Cebu	(032)486-9253 / 486-9192 09176324450	James J. Deiparine, MD	Level 1
Mandaue City	Women's and Children's Community Hospital	Aniceto Seno Street, Casuntingan, Mandaue City, Cebu	(032) 238-3994 0905 222 3293	Manuel Lumapas, MD	Level 1
Mandaue City	Maayo Medical Clinic Corporation	Plaridel St., Brgy. Alang-alang Mandaue City, Cebu	09064229097 / 888-2662	Lawrence Chad U. Liu, MD	Level 1
Cebu City	Allied Care Experts (ACE) Medical Center Cebu Inc.	982 N. Bacalso Ave., Basak Pardo, Cebu City	(032) 3833454	Dr. Wyben Briones	Level 2
Cebu City	Adventist Hospital - Cebu, Inc.	400 Tres de Abril St., San Nicolas, Cebu City, Cebu	(032) 261-2100 loc 103 (032) 261-111 fax	Dr. Evelyn S. Pepito	Level 2

CITY/ MUNICIPALITY	NAME OF HOSPITAL	ADDRESS OF HOSPITAL	CONTACT NO.	MEDICAL DIRECTOR	SERVICE CAPABILITY
Lapu-Lapu City	Allegiant Regional Care Hospitals, Inc	Sitio Malinao Brgy Agus, Lapu-Lapu City, Cebu	(032) 493 4248; 5176051; (032) 260 9189	ALEX E. ALEGRADO, MD, MSC, HM, FPCP	Level 2
Mandaue City	Amosup Seamen's Hospital - Cebu	Camino Vicinal St., Umapad, Mandaue City, Cebu	(032) 236-6871-72/ 2364773 (032) 346-2598 fax	Teodosio F. Alcantra, MD, MBA-HA	Level 2
Cebu City	Cebu North General Hospital, Inc	Kauswagan Road, Talamban, Cebu City, Cebu	(032) 343-7777 (032) 343-7240 fax	Rose Marie M. Reyes, M.D.	Level 2
Naga City	Cebu South General Hospital, Inc	National Highway, Tuyan, Naga City, Cebu	(032) 272-2222/272-2223	Dr. Sander G. Ugalino	Level 2
Lapu-Lapu City	Mactan Doctors' Hospital, Inc.	MDHI Bldg, Maximo V. Patalinghug Ave. Basak, Lapu-Lapu City, Cebu	(032) 236-0000; 2397002-08	Dr. Joselito J. Montesclaros	Level 2
Consolacion, Cebu	Mendero Medical Center, Inc.	A. Tan St., Brgy. Pitogo, Consolacion, Cebu	(032) 236-0091/ 2397151 to 54	Dr. Jerry Alinsug	Level 2
Cebu City	St. Vincent General Hospital Cebu, Inc.	210-D R. Landon St., Brgy Sambag 1, Cebu City, Cebu	(032) 238-0000; 2386870	Dr. Kenneth S. Chan	Level 2
Cebu City	Cebu Doctors' University Hospital, Inc.	Cebu Doctors' University Bldg., Osmeña Boulevard Capitol Site (Pob.), Cebu City, Cebu	(032) 253-7511 ext 167	Dr. Potenciano D. Larrazabal III.	Level 3
Cebu City	Cebu (Velez) General Hospital, Inc.	41 F. Ramos St., Barangay Cogon, Central Cebu City, Cebu	(032) 253-1871	Dr. Ma. Lourdes Poblete Chan	Level 3
Cebu City	Chong Hua Hospital	Don Mariano Cui. corner J Llorente St., Cebu City, Cebu	(032) 255-8000	Dr.Cesar Quiza	Level 3
Mandaue City	Chong Hua Hospital Mandaue	Mantawi International Drive, City South Special Economic Administrative Zone (CSSEAZ, Mandaue City, Cebu	(032) 233-8000	Dr. Virginia Abalos	Level 3
Cebu City	Perpetual Succour Hospital of Cebu, Inc.	Gorordo, Avenue, Kamputhaw, Cebu City, Cebu	(032) 233-8620; 2340412	Sr. Zeta Caridad Rivero, SPC	Level 3
Cebu City	Southwestern University Medical Center	Villa Aznar, Urgello St., Cebu City, Cebu	(032) 418-8409 to 15	Dr. Elmer Jabagat	Level 3
Mandaue City	University of Cebu Medical Center, Inc.	Ouano Avenue., City South Special Economic Administrative Zone, Mandaue City, Cebu	(032) 517-0888	Dr. Joselito Almendras	Level 3
Cebu City	Visayas Med-Cebu	85 Osmeña Boulevard, Brgy. Santa Cruz, Cebu City, Cebu	(032) 253-3848/253-1901/253-3025	Dr. Ron R. Del Mar	Level 3

BOHOL PROVINCE

CITY/ MUNICIPALITY	NAME OF HOSPITAL	ADDRESS OF HOSPITAL	CONTACT NO.	MEDICAL DIRECTOR	SERVICE CAPABILITY
Tagbilaran City	CDG Bohol Doctors Hospital Inc.	Bool District, Tagbilaran City, Bohol	09985819628	Dr. Marites A. Lechago Engr. Aloxandre C. Rodriguez (Hosp. Administrator)	Infirmery
Tagbilaran City	Tagbilaran Maternity and Children's Hospital, Inc.	169-J. A Clarin Street, Poblacion III, Tagbilaran City, Bohol	(038)411-3191	Azucena S. Gatal, M.D.	Infirmery
Tagbilaran City	Borja Family Hospital Corporation	0037 Celestino Gallares St., Poblacion II, Tagbilaran City, Bohol	(038) 411-3313/3303 or (038) 411-3882 09322603412	Melinda R. Borja, MD, FPAFP	Level 1
Valencia, Bohol	Concepcion Memorial Hospital	Canmanico, Valencia, Bohol	(038)532-1252; 09504169997	Jose F. Montilla, MD	Level 1
Valencia, Bohol	Dr. Lim's Clinic and Hospital	Poblacion Occidental, Valencia, Bohol	(038)532-1069	Grace F. Lim, MD	Level 1
Jagna, Bohol	Lim Community Hospital	Canjulao, Jagna, Bohol	09398627598 (038)238-2308; 531 1029	Guido N. Lim, MD	Level 1
Tagbilaran City	Medical Mission Group Hospital & Health Services Cooperative (Bohol Cooperative Hospital)	Binayran Road, Dampas District, Tagbilaran City, Bohol	(038) 41 1041 1 to 0414	Dr. Edgardo B. Epe	Level 1
Tagbilaran City	Allied Care Experts (ACE) Medical Center-Bohol, Inc.	0368 CPG East Avenue, Tagbilaran City, Bohol	(038) 412-8888 loc.814 0917- 586-9838	Dr. Jane R. Ramiro	Level 2
Tagbilaran City	Ramiro Community Hospital	0139 C. Gallares St., Poblacion II, Tagbilaran City, Bohol	(038) 411-3515; 5019646	Dr. Edgar D. Pizaras	Level 2
Tagbilaran City	Tagbilaran Community Hospital Corporation	0117.M. Parras Street, Poblacion III, Tagbilaran City, Bohol	(038) 411-3324	Dr. Pura S. Inting	Level 2
Tagbilaran City	Holy Name University Medical Center, Inc.	0476 HNU Campus, Dampas District, Tagbilaran City, Bohol		FR. LUCIO PEDRO DAYAG - ceo	Level 2

NEGROS ORIENTAL PROVINCE

CITY/ MUNICIPALITY	NAME OF HOSPITAL	ADDRESS OF HOSPITAL	CONTACT NO.	MEDICAL DIRECTOR	SERVICE CAPABILITY
Bayawan City, Negros Oriental	Allied Care Expert (ACE) Medical Center - Bayawan Inc.	Integrated Business Center, Brgy. Villareal Bayawan City, Negros Oriental	(035) 5236594 / 09351832251 / REA IRISH B. FELISILDA, AO	Angela H. Dael, MD	Level 1

CITY/ MUNICIPALITY	NAME OF HOSPITAL	ADDRESS OF HOSPITAL	CONTACT NO.	MEDICAL DIRECTOR	SERVICE CAPABILITY
Dumaguete City	Allied Care Experts (ACE) Dumaguete Doctors, Inc	F. Cimafranca St. Daro, Dumaguete City Negros Oriental	(035) 5235957; 4212119	Dr. Brenda V. Diputado	Level 2
Dumaguete City	Holy Child Hospital	Bishop Epifanio Surban St., Dumaguete City, Negros Oriental	(035) 421-0991 loc 200	SR. GINA L. YABO O. CARM	Level 2
Sibulan, Negros Oriental	Negros Polymedic Hospital	North National Highway, Tubtubon, Sibulan, Negros Oriental	9276102450	Dr. Joven A. Occena	Level 2
Dumaguete City	SUMC Foundation, Inc.	V. Aldecoa Sr. Rd., Daro, Dumaguete City, Negros Oriental	(035) 420-2000; 2250841	Dr. Verna T. Reyes	Level 3

EMERGENCY RESCUE UNIT FOUNDATION (ERUF) CEBU

CMS Compound Gov. Cuenco Ave.,
Banalad, Cebu City, Cebu Phillippines 6000

Position	Point Person
Chairman	Dr. Pek Eng Lim
Operations Head	Mr. Medardo Batiller

Base 1	Base 2	Base 3
Cebu City	Lapu-Lapu City	Cebu City
Hotline No. 161; (032) 233-9300	(032) 340-2994	(032) 255-7287

MALASAKIT CENTERS

Source: PHIC – List of HCIS w/ Established Malasakit Personnel w/ Deployed Philhealth Personnel (January 2020-December 2021)

FACILITY NAME	SERVICE CAPABILITY	OWNERSHIP
Cebu Provincial Hospital – Carcar City	Level 1	Government (LGU)
Don Emilio del Valle Memorial Hospital	Level 1	Government (DOH)
Eversly Childs Sanitarium and General Hospital	Level 1	Government (DOH)
Gov. Celestino Gallares Memorial Hospital	Level 3	Government (DOH)
Lapu-Lapu City Hospital	Level 1	Government (LGU)
Negros Oriental Provincial Hospital	Level 1	Government (LGU)
Saint Anthony Mother and Child Hospital	Level 1	Government (DOH)
Siquijor Provincial Hospital	Level 1	Government (LGU)
Cebu South Medical Center	Level 2	Government (DOH)
Vicente Sotto Memorial Medical Center	Level 3	Government (DOH)

ANNEX C: 711 Healthline Service

Article II, Section 15 of the 1987 Constitution provides that *“the state shall protect and promote the right to health of the people and instill health consciousness among them.”* In the same vein, as outlined in Article XIII, Section 11 of the Constitution, it is also the policy of the state to *“adopt an integrated and comprehensive approach to health development which shall endeavor to make essential goods, health and other social services available to all the people at affordable cost.”*

Problems on referral and gatekeeping have always been a major challenge on every health system. Lack of proper referral has caused patients in hopping from one health care facility to the other in the hopes to find an appropriate facility that could cater one's health needs. With these problems in mind, Department of Health - Central Visayas Center for Health Development (DOH-CVCHD) was able to establish an electronic referral system known as the Central Visayas Electronic Health Referral System (CVe-HRS). In 2019, the referral system was piloted within Cebu Province specifically in the different DOH hospitals and Provincial Hospitals. In 2020, the COVID-19 pandemic has halted the expansion of the CVe-HRS to the different facilities and other provinces of Central Visayas.

In recent times, health-related issues, such as outbreaks and pandemics, have disrupted economic activities and affected man's quality of living, not just on a national but also on a global scale. While several health initiatives and systems were put up to respond to these situations, a concrete and viable solution addressing these problems still appears to be wanting in many regards. Particularly, it cannot be gainsaid that the lack of proper and adequate coordination of health and other essential services, intertwined with the varying mandates of the national and local governments, proves crucial in the most dire of health events, such as the COVID-19 pandemic.

At this time of pandemic, the uncertainty of COVID-19 left people clueless on traversing around within the health system. In order to cater to the countless queries of the general population, a dedicated 24/7 HealthLine was established within the Operations Center (OPCEN) of DOH CVCHD which is also in compliance with DOH Department Memorandum No. 0133, s. 2020 *“Request for CHDs to Develop Call Center Coordination Units (CCUs) and Designate Point Person for Patient and Health Facility Referral”*.

For Region 7, a local 711 HealthLine is adopted to fill in the gaps of the system. It establishes linkages between the citizenry in need of health services to the appropriate health service facility capable and duly efficient enough to assess and treat the identified health needs, among the many service and administrative operations it offers. However, despite the noblest of intentions it envisions, it cannot maintain and subsist as an effective system on its own without tapping the assistance of the other government offices.

By May 2020, Cebu City has exceeded the daily number of positive cases compared to National Capital Region (NCR). With the rising cases in Cebu it has caused the congestion in the different hospitals. Upon seeing the increase on the number of

COVID-19 admissions, especially in the major hospitals in the cities of Cebu, Lapu-Lapu and Mandaue, DOH – CVCHD decided to expand the current CCU to a 24/7 Emergency HealthLine with realtime bed tracking that will help navigate and coordinate the clients to the available health facility.

The Health Systems Development Section (HSDS) of DOH – CVCHD was mandated to spearhead the establishment of the HealthLine; currently this is now lodged together in for the CVCHD Emergency Operations Center under the Regional Health Emergency Management Service Section (RHEMS). The 24/7 HealthLine which eventually named as #0711 DOH-CVCHD HealthLine was piloted in Cebu Province with future plans of serving all provinces and Highly Urbanized Cities (HUCs) of Central Visayas. It is a call center setup operating 24/7 manned by trained personnel with medical background. When a person calls to seek emergency assistance, the navigator will assess the patient's status over the phone and determine the need for the urgency of referral to the nearby health facilities as appropriate. The command center initially catered to COVID-related concerns but eventually, covers all other types of healthline related calls. Operations started on 03 August 2020 using the temporary numbers (032) 411-6900 for landline and (+63) 9672219120 for mobile phone but currently using #0711 upon approval of National Telecommunications Commission (NTC) and telephone companies for the said hotline number.

Furthermore, DOH – CVCHD aims to sustain this initiative even after the pandemic. The expansion of the system is also in line with the referral mandates for the implementation of Universal Health Care Law in the region. The need for continuous innovation and engagement of various stakeholders from the government and private sectors is essential to expand the services of the CVe-HRS & 711 DOH-CVCHD HealthLine.

With these in mind, and in order to streamline and coordinate the collaborative efforts among the concerned agencies and offices, the proposal to institutionalize a 711 HealthLine as a nationwide hotline number for health services and information and other purposes, comes in as a vital component in the health service delivery.

Hence, the 711 Healthline institutionalization also bill seeks to ease the challenges faced by the general public in accessing quality, affordable and timely services for their health care needs. This is possible through the establishment of a dedicated 24/7 HealthLine that is competent, responsive, and well-equipped to respond to the healthcare needs of its clientele; As the say, navigating the patient is to “refer the right patient to the right facility, at the right time, all the time” (Dr. G. Perez. CVHRS Manual)

ANNEX D: Electronic Health Referral System Interface

The Central Visayas Electronic Health Referral System (Cve-HRS) is a web-based system that uses a stable internet connection and can be accessed through any computer, laptop, tablet or mobile phones with google services.

A. START-UP AND LOGIN A.I. Log in IT User Account:

To start, open the browser in your device and go to the Department of Health Region 7 Portal <https://mis.cvchd7.com/portal> and click **REFERRAL page** or you may go to <https://cvchd7.com/login>. You will arrive at the Login Page and will be asked for your login credentials.

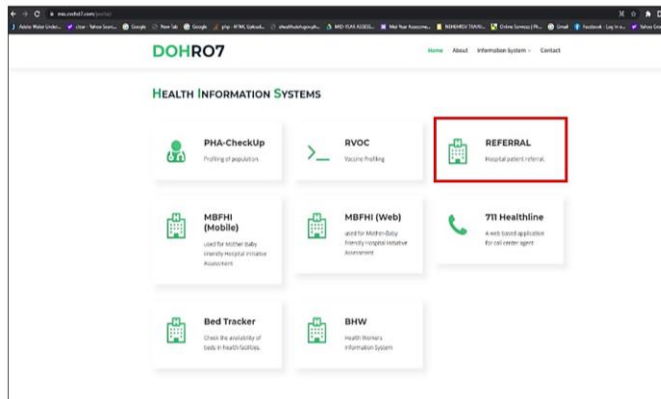


Figure 1. Screenshot on DOHRO7 Portal.

A.I.1. Log-in IT/ Admin Credentials:

- For Hospitals and Birthing Homes EMS and other pre-hospital partners: Please acquire your login credentials from your IT department or any Cve-HRS Point Person.
- For RHUs: Please acquire your login credentials from your respective Cve-HRS NDP Point Person.

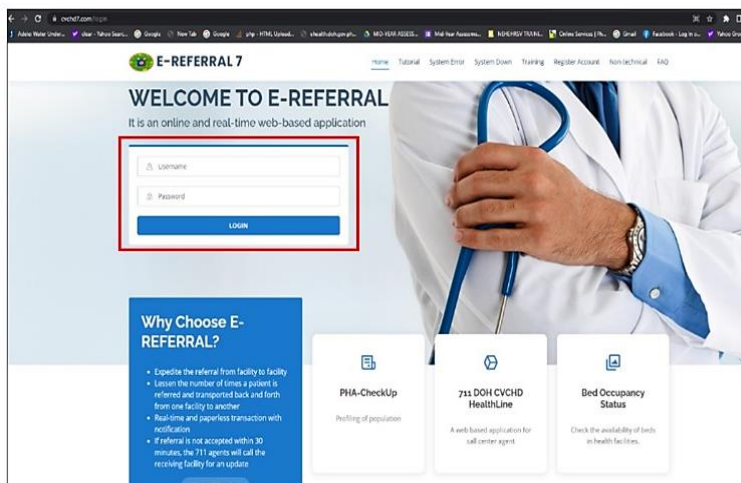


Figure 2. Screenshot on CVE-HRS Login Page.

A.I.2. Create New User's Account:

- Allows the IT personnel to create a User ID to access Cve-HRS.
- To add a new Cve-HRS new user account, click **Add User** menu and **Manage Users** button.

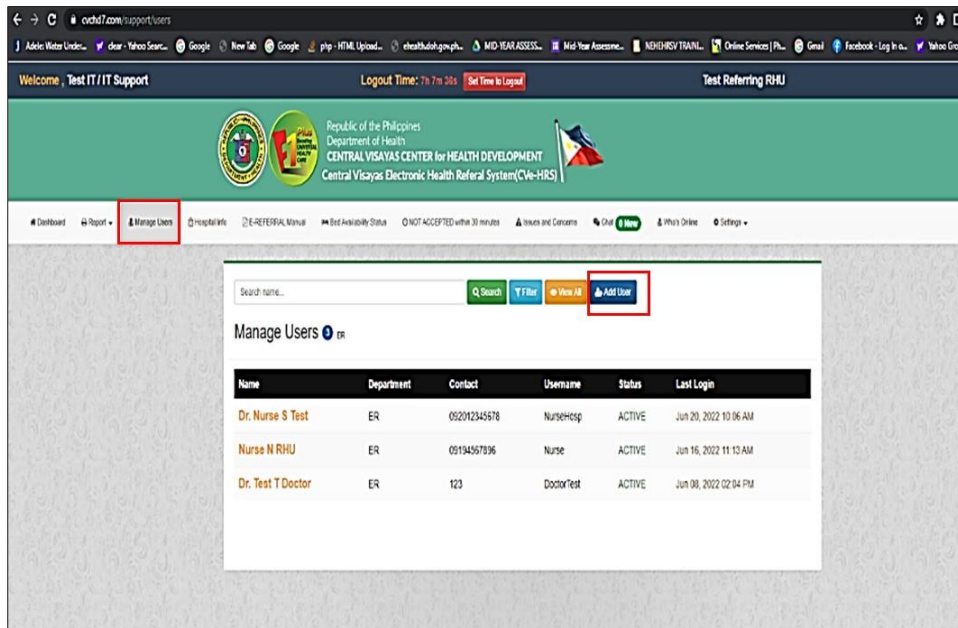


Figure 4. Screenshot on Cve-HRS Add User Page

A.I.3.To Edit/ Update User's Account

- To edit a certain User Account, input the user's name on the **search box** and click **Search** button, select desired username. Enter the necessary changes, and then click the **Update** button, for changes to take effect.
- To undo editing of an existing user account, click on the **Cancel** button.
- To **DEACTIVATE** user's account, under the "status" field please select the **INACTIVE** function from the drop-down list.

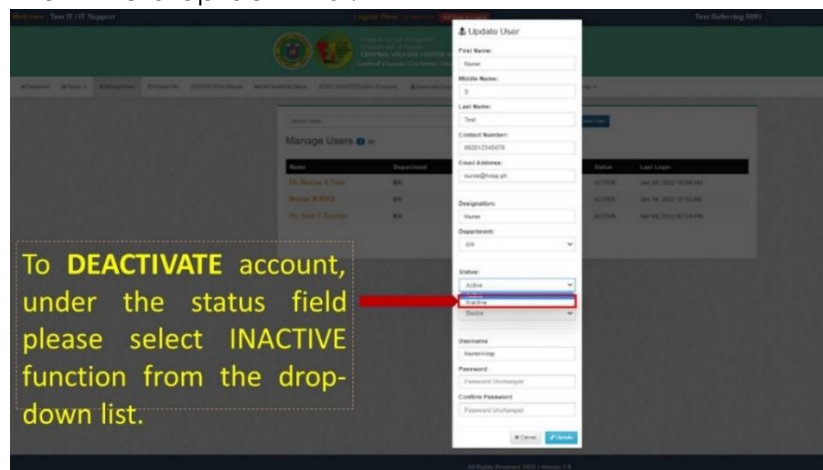


Figure 5. Screenshot on Cve-HRS Update User Page

B. REFERRING A PATIENT

B.1.1. Log in Credentials:

- Log in your account.



Figure 6. Screenshot on CVE-HRS Login Page.

B.1.2. Once logged in, you will be directed to the **Dashboard** menu where you can see your monthly activity of referred, accepted, and redirected referrals.

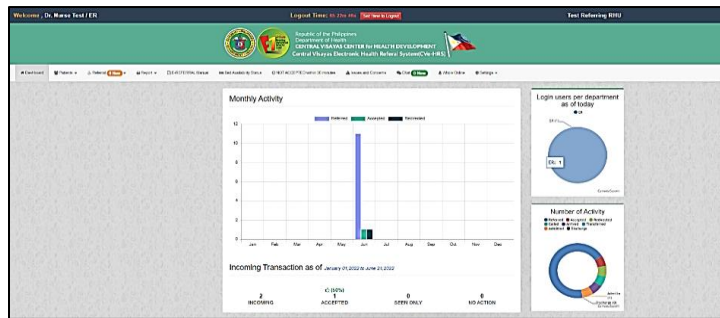


Figure 7. Screenshot on CVE-HRS Dashboard Page

B.1.3. Adding or Searching Patient:

- Click on the **List of Patients** menu, select **Patients** from the drop-down list.
- **List of Patients**- Consists of a search bar that lets you search a patient when you are making a referral.

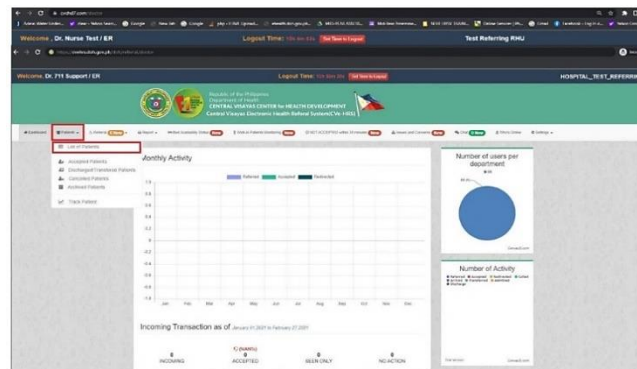



Figure 8. Screenshot on CVE-HRS Patient's Drop-down List Page.

B.I.4. The  **Filter** button allows you to search specific individuals based on their Name, Region, Province, Municipality/ City and Barangay. If one is missing, it will not filter.

B.I.5. If the “Patient not found” dialog appears, click  **Add Patient** button to add the patient's information.

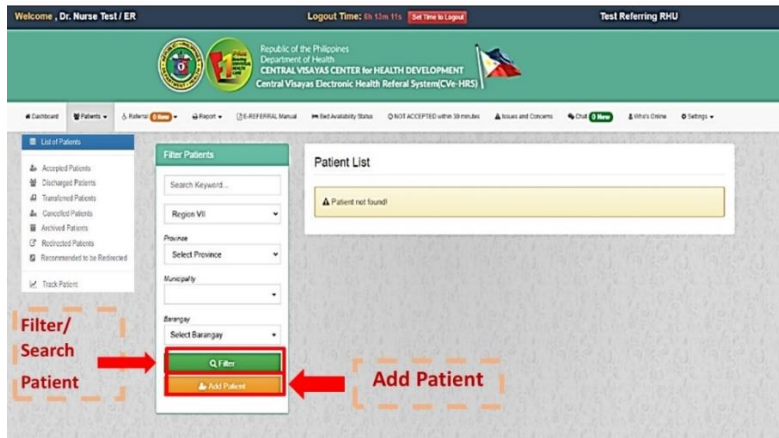


Figure 9. Screenshot on CVE-HRS List of Patient's Page

B.I.6. Fill-out the patient's profile form and click the  **Submit** button. To undo adding a new patient profile, click on  **Back** button.

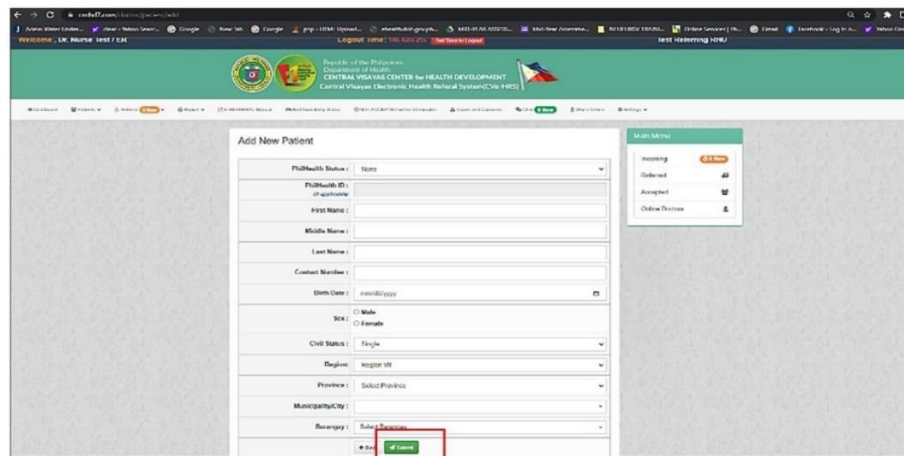



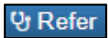


Figure 10. Screenshot on CVE-HRS Add New Patient's Page

B.I.7. Once submitted, the created patient profile appears Option 1: click the  **Refer** button to view the referral form where you can enter patient details and other pertinent information. Option 2: Click the  **Walk-in** button for walk-in patient/ offline referrals, those who are not in the system but were referred from a facility.

Note: To tag the patient as Walk-in referral, you may use the same process as “Selecting or Creating a Patient” but you will choose the  **Walk-in** button beside the  **Refer** button and fill-out the clinical referral form.

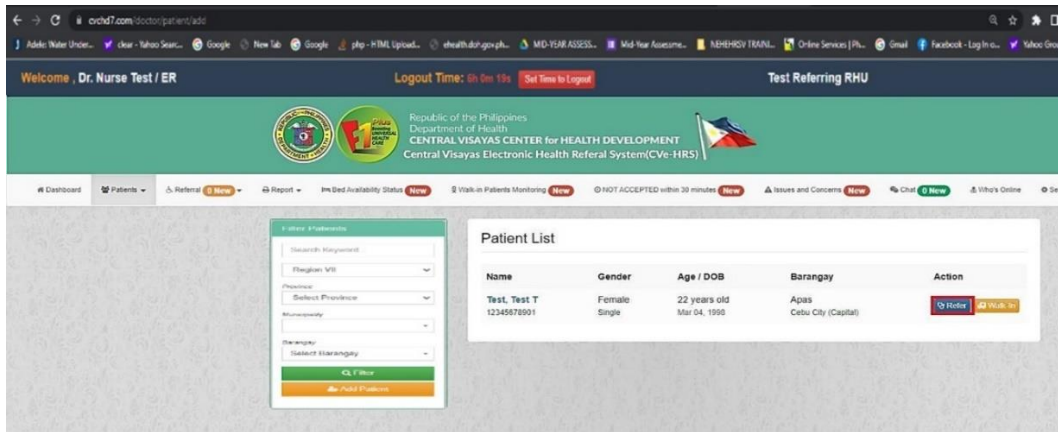


Figure 11. Screenshot on CVE-HRS Patient's Action Page

B.I.9. After clicking the **Refer** button, (female patient only) a pop-up dialog window will appear where you need to choose if the patient is **“Pregnant”** or **“Non-Pregnant”**, after choosing you will be redirected to a clinical referral form wherein you will fill-out pertinent details of the referral. Once accomplished, click the **Submit** button.



Figure 12. Screenshot on CVE-HRS Clinical Referral Form Page.

B.I.9. To view the referral submitted by your facility.

Click the **Referral** menu and select **Referred Patients** from the drop-down list to **TRACK** the patient that has been referred to another facility.

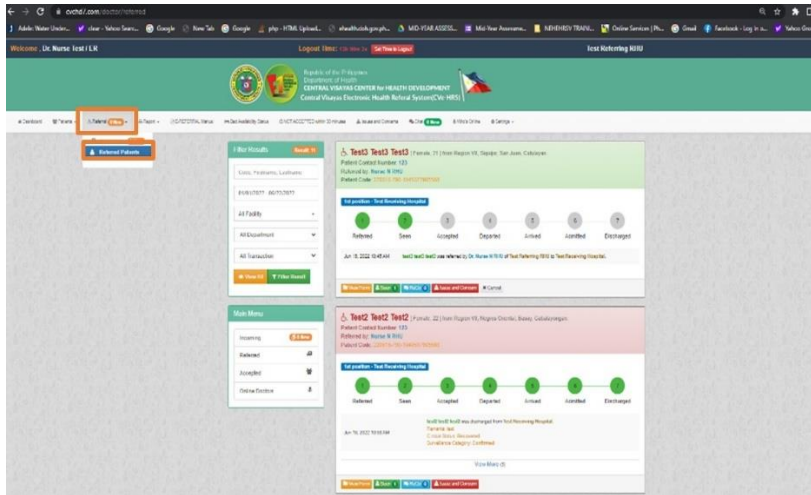



Figure 13. Screenshot on CVE-HRS Referred Patient's Page.

 **View Form** Button – to view the “Clinical Referral Form” where you can print and edit the form.

Note: Whoever encodes the patient's “clinical referral form” is the only one who can edit the form, you can no longer edit or make any changes after the patient is **accepted**.

 **Seen** Button – to see the records of those who have already viewed the clinical referral form.


 **ReCo** Button – to deliver a message to the receiving facility.

 **Issue and Concern** Button – to input some issues and concern regarding the receiving facility.

 **Redirected** Button – let you know that the patient has been redirected/ rejected.

 **Cancel** Button – to cancel the patient's referral.

C. ACCEPTING AND REDIRECTING A REFERRAL

C.I.1. A notice message  and alert tone will be sent to the facility in the event of an incoming referral.

C.I.2. Go to the  **Referral**  **menu** and click  **Incoming**  from the drop-down list. It will direct you to the list of incoming referrals. A new referral is determined by its color green background.

Note: Incoming patients referred to a particular department can only be accepted by those registered doctors who are assigned in that department. (Example: An OB doctors cannot accept an IM referral).

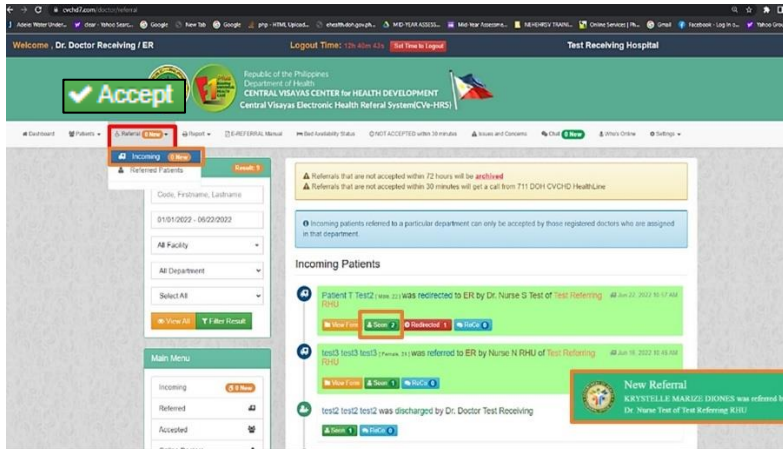


Figure 14. Screenshot on CVE-HRS Patient's Incoming Referral Page.

C.I.3. Click the **View Form** button to see a patient's referral 

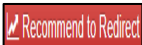
C.I.4. After clicking the **View Form** button, you will be directed to a patient's clinical referral form. Once viewed, it will be marked as "Seen" at the other end of the referral.

➤ In viewing the **Referral Form**, the following buttons are available:



Button

- Enables users to accept referral from other facility/ies.



Button

- Enables users to recommend or refer the patient to another facility.




Button

- Enables the users to notify the referring facility to make a call to the receiving facility to further discuss pertinent patient information.



Button

- Allows users to print out the form.

C.I.5. If you want to accept a referral, you may click the  **Accept** button and add remarks once referral has been accepted.

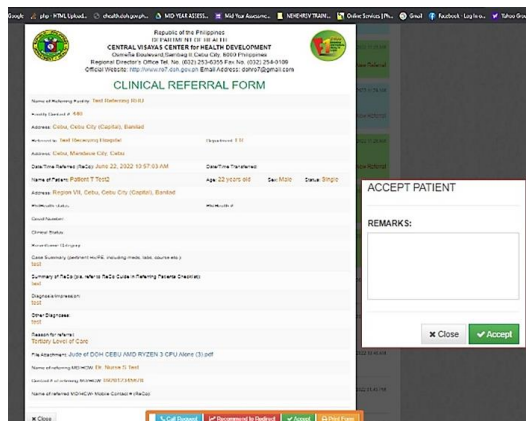


Figure 15. Screenshot on CVE-HRS Referral Option Page.



Canceled Patients

- o Consists of a list of referrals canceled by your facility and its corresponding details.
- o You may search a patient-by-patient code, first name or last name and you can also filter the date.
- o Once you click on a patient's name, the corresponding clinical referral form appears.



Archived Patients

- o Consist of a list of referrals that have been automatically archived due to inactivity after 72 hours. Inactivity means no action was done when the referral was submitted.
- o You may search a patient-by-patient code, first name or last name and you can also filter the date.
- o Once you click on a patient's name, the corresponding clinical referral form appears.



Track Patient

- o Enables you to track a particular patient's referral or its, once you provide the patient code.

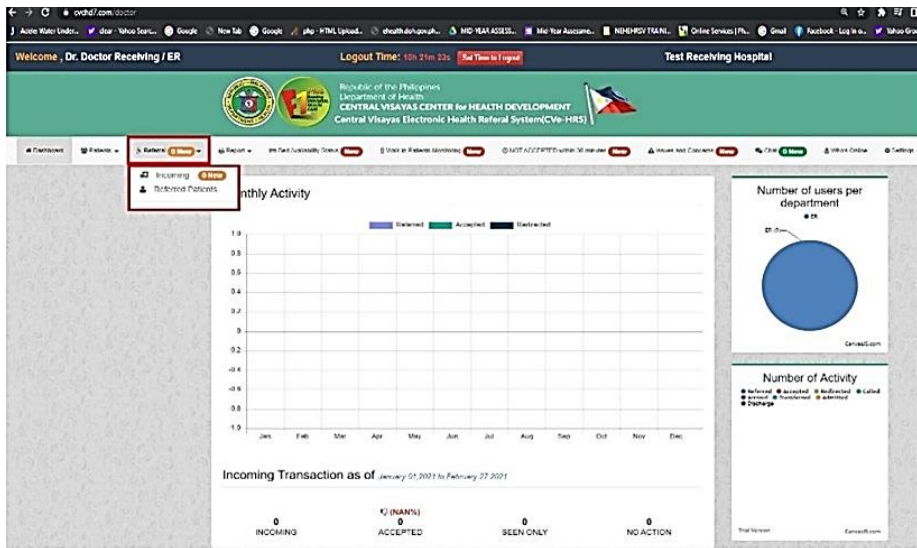


Figure 18. Screenshot on CVE-HRS Referral Option Page.

Referral 6 New MENU

Incoming



- o Consists of a list of incoming referrals to your facility and corresponding actions made.
- o You may search a patient-by-patient code, first name or last name and you can also filter the date.



Referred Patients

- o Consists of a list of outgoing referrals from your facility and corresponding actions made. You may also view and check the referral pathway of each referral.

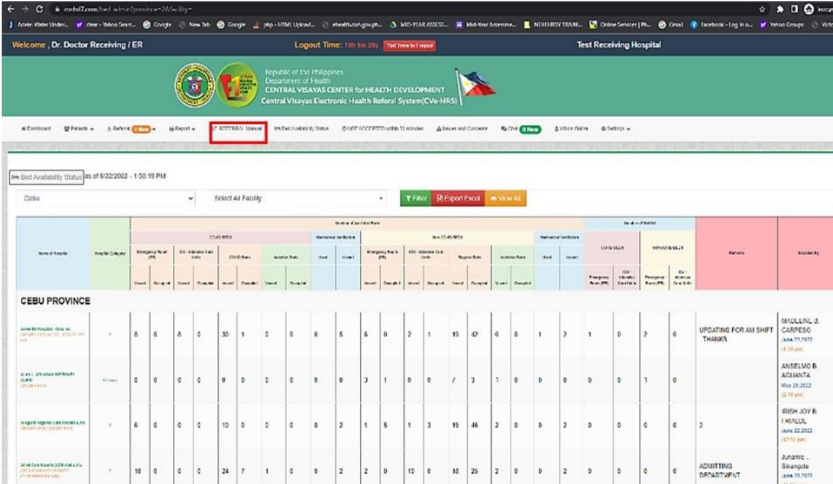


Figure 19. Screenshot on CVE-HRS Bed Availability Status Page.

Bed Availability Status MENU

- Every health facility can check the availability of bed status and bed capacity.
- You can view all or filter by Province and facility name.
- Mention that only the identified Bed tracker point person/s per facility can update the data reflected in this report.

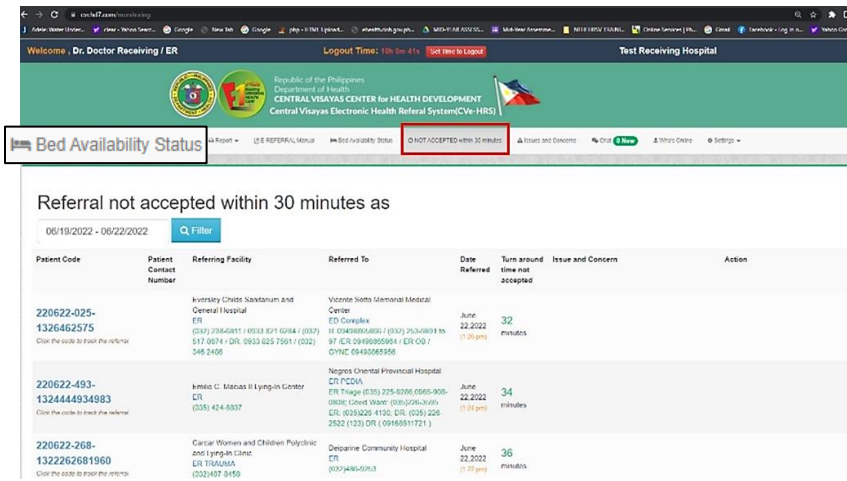


Figure 20. Screenshot on CVE-HRS Not accepted within 30 minutes Page.

NOT ACCEPTED within 30 minutes MENU

- Consist of a list of patients who are not accepted within 30 minutes or more by the health facilities and with corresponding remarks.
- You can filter by date range.
- Enables you to track a particular referral once you click the **patient code**.
- If a referral has not been attended for 30 minutes from the time it was submitted, 711 contacts the receiving facilities for them to check and update the referral.

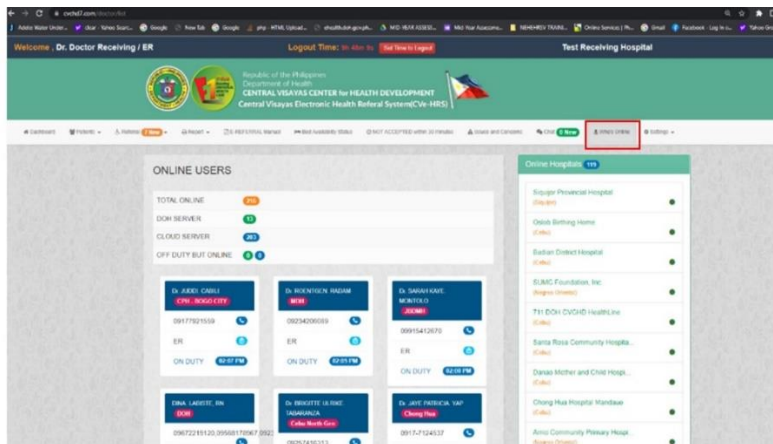


Figure 21. Screenshot on CVE-HRS Who's Online Page

Who's Online MENU

- Shows you a grid view of doctors and other focal health workers from all participating facilities who are online and their status (on-duty or off- duty). This also shows you the specific contact number of each doctor and their assignments.

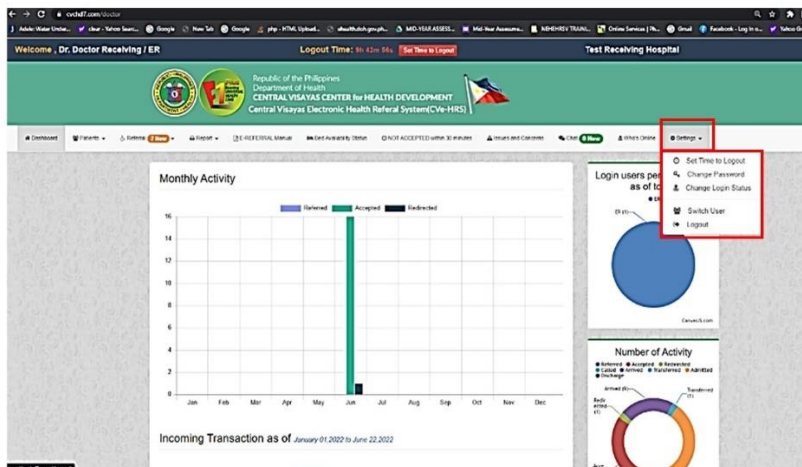


Figure 22. Screenshot on CVE-HRS Settings Page

Settings MENU

- **Set Time to Logout**
 - Enables you to set the time you want to automatically logout.
- **Change Password**
 - Enables you to change your current password.
- **Change Log in Status**
 - Enables you to change your status from Off-Duty to On-Duty or vice versa.
- **Switch User**
 - Enables you to switch from one user to another in the same browser.
- **Logout**
 - Enables you to exit from **your** account

ANNEX E: Clinical Practice Guidelines

1. Philippine Clinical Practice Guidelines on the Management of ACUTE INFECTIOUS DIARRHEA in Children and Adults- a Pocket Guide
[CPG AID_pocket_guide.v7.pdf \(doh.gov.ph\)](#) / [CPG AID Full version.pdf \(doh.gov.ph\)](#)
2. Clinical Practice Guidelines Management and Prevention of Adult Community Acquired Pneumonia
[CPG Management and Prevention of Adult Community Acquired Pneumonia \(2020\) - \(psmid.org\)](#)
3. Manual for Clinical Practice Guideline Development
[Manual for Clinical Practice Guideline Development - \(psmid.org\)](#)
4. Full Manuscript CPG for Sepsis and Septic Shock
[Full Manuscript CPG for Sepsis and Septic Shock - \(psmid.org\)](#)
5. CPG for UTI in Adults 2015 Update:
[CPG for UTI in Adults 2015 Update: Part 2 - \(psmid.org\)](#)
[CPG for UTI in Adults 2013 Update: Part 1 - \(psmid.org\)](#)
6. CPG for Typhoid Fever in Adults 2017
[CPG for Typhoid Fever in Adults 2017 - \(psmid.org\)](#)
7. CPG for Tuberculosis in Adult Filipinos 2016
[CPG for Tuberculosis in Adult Filipinos 2016 - \(psmid.org\)](#)
8. CPG for Rabies Exposures (AO 2018-0013)
[CPG for Rabies Exposures \(AO 2018-0013\) - \(psmid.org\)](#)
9. CPG for Leptospirosis 2010
[CPG for Leptospirosis 2010 - \(psmid.org\)](#)
10. CPG for Opportunistic Infections in HIV-infected Adults and Adolescents in the Philippines 2016
[CPG for Opportunistic Infections in HIV-infected Adults and Adolescents in the Philippines 2016 - \(psmid.org\)](#)
11. CPG for HIV-Infected Healthcare Workers in the Philippines 2017
[CPG for HIV-infected Healthcare Workers in the Philippines 2017 - \(psmid.org\)](#)
12. CPG for Community-acquired Pneumonia (CAP) in Immunocompetent Adults 2016
[CPG for Community-acquired Pneumonia \(CAP\) in Immunocompetent Adults 2016 - \(psmid.org\)](#)
13. CPG for Adult Immunization 2018
[CPG for Adult Immunization 2018 - \(psmid.org\)](#)

ANNEX E: DOH Telemedicine

PROCESS WORKFLOW

- From BHU, RHU, MHU or CHO > patient(s) will be scheduled for a clinic visit
- From BHU, RHU, MHU or CHO > patient(s) will be scheduled for a clinic visit appointment through the EMR system.
- If the patient needs further testing or needs to see a specialist > BHU, RHU, MHU, CHO will refer the patient to a specialist from any of the affiliated hospitals and an e-consultation appointment will be scheduled. The e-consultation appointment will happen at the patient's BHU, RHU, MHU, CHO.
- The specialist from the hospital will conduct the e-consult appointment and will check the patient virtually with the use of the EMR system. The patient is guided by the BHU, RHU, MHU, CHO staff during the e-consultation. Prescriptions and other letters done during the e-consultation will be released in the BHU, RHU, MHU or CHO.

Inside the Electronic Medical Record (EMR) System

Login

Access the EMR website and login: <https://emr.cvchd7.com/login>

Patient Registration

1. To register and add patients, click the **Add Patient** button. Or you can go to the **Patients** module on the left menu and click the **Add Patient** button.

Patient Search

2. To search for a patient record, go to the **Patients** module. Make sure to enter the patient's correct information and fill out all the required fields for the system to retrieve the patient's records.

Scheduling a patient for a clinic visit

3. To schedule a clinic visit, go to the appointment form below the calendar on your **Cloudpanel** screen.
4. Select **Add Clinic visit**, and search for the patient record.
5. The search form window pops up. Make sure to enter the correct and full details of the patient. Then click the search button. It will populate on the scheduling form once the patient record is retrieved.
6. You can update the **date and time** details as well.
7. Once done, click the Notify patient via SMS, and click **Save** to successfully schedule the patient.

Inside the Visit Note/Clinic visit appointment

8. To start the appointment, click the **Add Note** button on the patient's appointment.

9. Use the Navigation bar at the right side of the screen. Click on a widget you want to access and add details on.
10. Just type and fill out the widgets and click save/submit/done. If there is none, it will automatically be saved once you click on any white space outside the widget.
11. For the prescriptions/orders/letters, a **printer icon** at the top right of the corresponding widgets is for print preview - you can preview, print and/or download.

Referral to a hospital

12. Select the **Referral widget**, and select from the lists of doctors, filtered by location and specialization.

Finish the appointment

13. Once done, click the **Clinic Visit options** button at the bottom right, and select **Checkout** to finish and close the appointment.

Track referrals

1. To track **outbound referrals** to another facility, click the **cloud** icon at the top right and a pop-up window will display.

Receive referral requests

1. To check and approve inbound referral requests, click the **cloud** icon at the top right.
2. Go to **Inbound referrals**, and click the patient's name on the left.
3. Click **Approve Request** to approve the consultation request with the patient.
4. You also have the option to view the patient's **medical records** before approving the request.

E-consultation with the hospital

1. Once the hospital approves the request, the BHU, MHU, RHU, CHO will be the one to set up and access the appointment.
2. On the day of the appointment, the patient will be contacted to visit their BHU, MHU, RHU, CHO for the e-consultation.
3. To start the e-consultation with the specialist, the staff at the BHU, MHU, RHU, CHO will login and retrieve a **virtual room code** which is generated for every e-consultation appointment.
4. The code will be used and pasted on this website:
<https://telemed.cvchd7.com/virtualroom/index.html>
5. Click **Enter Virtual Room**, and the consultation/call will start once the doctor enters the virtual room.

Inside the E-consultation appointment (doctor's view)

1. To start the appointment, click the **Add Note** button on the patient's appointment.
2. To start the session, click on the **Call Patient** button.

3. You can immediately start documenting the applicable widgets (**SOAP forms**) while interacting with the patient.
4. The following widgets (SOAP forms) are automatically populated from the patient's Appointment Request details.
 - CC/HPI
 - Medication History
 - Allergies
 - Vitals Signs and Measurement
 - General Attachments Section of the Patient's File (images and PD)

Finish the e-consult appointment

1. Once done, click the **E-consult options** button at the bottom right, and select **Checkout** to finish and close the appointment.
2. The letters and printouts during the e-consultation will be accessed by the BHU, RHU, MHU and CHO. They will be accessing it through their logins and will print it for the patient to bring after.

Appointment request via hospital portal

1. Patients will access the hospital's portal. From the portal, a pop-up window containing the privacy agreement appears. Make sure to **read and agree to the Terms and Conditions, and Privacy Policy** before hitting **Proceed**.
2. Fill out the registration details correctly. The purpose of the appointment request is also required.
3. They will be asked for an OTP via sms. Once done, patients can activate their account, or they will just wait for the request to be approved.

Receive appointment requests via portal

1. The secretary logs in of each portal and can access and approve the requests. They need to log in to their accounts.
2. Click the **cloud** icon at the top right and a pop-up will appear. Go into the appointment requests tab and click on the patient's name on the left.
3. You can click and view the medical records, then approve the request.
4. Once you click the **Approve** button, a form will pop up. Fill it out with the preferred appointment details. You can also assign any available doctor within the facility.
5. Once approved, it will be removed on the request tab and will be accessible on the cloudpanel. It will be on queue on the approved date.
 - a. It will be shown on the secretary accounts and on the assigned doctor.
 - b. Doctor will login to the EMR system through his/her logins.
6. To start the e-consultation, click the **Add note** button. It will be the same experience for any e-consultation appointments.

ANNEX F: Technical Working Group Committee Memorandum



Republic of the Philippines
Department of Health
CENTRAL VISAYAS CENTER for HEALTH DEVELOPMENT
Osmeña Boulevard, Sambag II, Cebu City, 6000 Philippines
Regional Director's Office Tel. No. (032) 253-6355 Fax No. (032) 254-0109
Official Website: <http://www.ro7.doh.gov.ph> email Address: dohro7@gmail.com

04 March 2021

COMMITTEE MEMORANDUM ORDER

No. 08, S. 2021

SUBJECT: COMPOSITION OF THE DOH CV CHD e REFERRAL TECHNICAL WORKING GROUP AND ITS ROLES AND FUNCTIONS

To effectively implement the Universal Health Care in Central Visayas, the following are hereby designated as members of the UHC eReferral Technical Working Group (TWG). They shall work on the sustainability and effective implementation of the electronic referral system and put in place the mechanisms, procedures and integration of the apps to fully operationalize the system in all health facilities.

COMPOSITION:

Chairman :	Dr. Jera C. Armendarez	MOIV, HFDS
Vice Chairman :	Dr. Nelner Omus	MO IV, HSDS
Members :	Dr. Eugenia Mercedes R. Cañal	MO IV, RESU
	Dr. Shelbay C. Blanco	MO IV, HEMS
	Dr. Annessa Patindol	MO IV, RLED
	Ms. Jane Michelle Raagas	DMO IV, HSDS
	Ms. Chevroleta Deiparine	Nurse V, HIRDS
	Ms. Ligaya Moneva	HEPO III
	Mr. Garizaldy Epistola	CMT III, ICTU

ROLES AND FUNCTIONS:

❖ Health Facility Development Unit

- Facilitate the Electronic Referral Activities involving all health facilities
- Coordinate and invite the health facilities pertaining to E-referral activities e.g. orientation / re-orientation, trainings and meetings
- Take action of all complaints relative to the Electronic Referral System
- Serve as implementing arm in carrying out the directions of the TWG

❖ Regional Epidemiology and Surveillance Unit / Health Emergency Management Service

- Spearhead the ambulance dispatch being requested as part of the E-Referral System
- Manage the communication network and referral system to assist client for navigation to appropriate health facilities;
- Directly supervise all 711 Healthline personnel as a branch of DOH CVCHD Operation Center
- Consolidate reports and conduct evaluation for further improvement of services

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❖ **Health Systems Development System**

- Act as secretariat of the eReferral Technical Working Group
- Institutionalize localized Healthcare Provider Network (HCPN) upon the direction of the Universal Health Care
- Ensure HCPN are onboard the eReferral System
- Conduct reviews and readiness tests, monitor and evaluate the overall capabilities of various aspects of the program
- Develop and sustain training programs for the personnel involved in the program

❖ **Health Information System**

- Coordinate with IT personnel on the appropriate graph to be used for data presentation
- Analyze data generated from the received calls on a daily, weekly and monthly basis
- Give recommendations based on the analyzed data

❖ **Information Communication and Technology Unit**

- Install all necessary IT infrastructure components, which include servers and related hardware, systems software and the like
- Recommend IT infrastructure specifications at the client and server levels
- Ensure efficient and up to date IT infrastructure security at the Server and Data Center Level
- Monitor and conduct preventive and corrective maintenance to all relative hardware components
- Ensure timely back up and restoration of data and provide system fix
- Monitor system performance and accessibility

❖ **Regulation, Licensing and Enforcement Division**

- Monitor compliance on the use of electronic medical record and eReferral platform;
- Ensure that all health facilities are on board to the eReferral Systems;
- Issue Notice of Violations (NOV) for non-compliant facilities

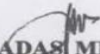
❖ **Health Promotion and Communication Unit**

- Facilitate the posting of approved communication materials as E-referral aligned with developed communication plans from the appropriate offices
- Provide technical assistance to health promotion initiatives aligned with the E-referral program/communications
- Cascade the ERS Information, Education and Communication (IEC) materials to the designated Health Education and Promotion Officers (HEPOs) in Local Government Units (LGUs), DOH Hospitals and others concerned and ;
- Administer management of social media platforms pertaining to ERS promotion activities and projects.

The tasks given as stipulated above shall be part of the regular function of the respective offices and shall take effect immediately upon approval. This Order shall be valid until revoked by the undersigned.

In addition, the Committee shall hold a monthly meeting or as the need arises.

For strict compliance.


JAIME S. BERNADAS MD, MGM, CESO III
Director IV

RECEIVED PHU... 11/15/15

